

RE: FW: Vehicle Involve : FBG3604C & YN9277P , Date of Accident : 07/06/2021 LKK REF : CC4/LPC21006788/gS3 [External General]

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Thu 6/17/2021 1:44 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

1 attachment (5 MB)

17062021134059.pdf;

Lonpac External - General

Our Ref : 20/21/21/VC05/024636 (Kenny's case)

Dear Su Li,

Please see attached insured's report.

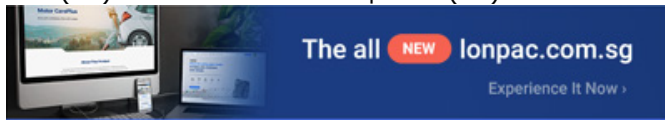
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Thursday, 17 June 2021 1:29 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: FW: Vehicle Involve : FBG3604C & YN9277P , Date of Accident : 07/06/2021 [External General] LKK REF : CC4/LPC21006788/gS3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,
Su Li | Admin Support
LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, June 17, 2021 9:50 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: FW: Vehicle Involve : FBG3604C & YN9277P , Date of Accident : 07/06/2021 [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

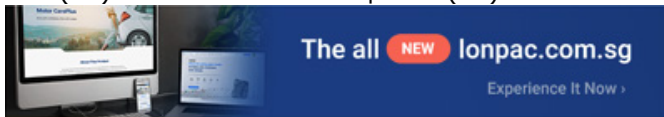
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 16 June, 2021 4:10 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; kimcockmotor@gmail.com
Subject: FW: FW: Vehicle Involve : FBG3604C & YN9277P , Date of Accident : 07/06/2021 [External General]

Lonpac External - General

Dear Nivitha/Summer,

FYA.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Motor Pte Ltd Kim Kock [<mailto:kimcockmotor@gmail.com>]
Sent: Wednesday, 16 June 2021 4:06 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: FW: Vehicle Involve : FBG3604C & YN9277P , Date of Accident : 07/06/2021 [External General]

Hi Mr Gerald Poh,

Thanks for your email , Kindly inform you that we choose No 8 (Mohd Taufik) ~ LKK for survey our insured motorbike vehicle no : FBG3604C .

Thank You & Best Regards,

Mr Gan / Ms How

Kim Kock Motor Pte Ltd

Tel : 6265 0226 / 6265 0358

Fax : 6265 2588

On Wed, Jun 16, 2021 at 3:44 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 20/21/21/VC05/024636

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Joshua Ong - Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Steve Chen- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

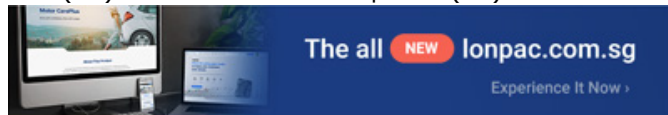
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

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From: Motor Pte Ltd Kim Kock [mailto:kimkockmotor@gmail.com]

Sent: Wednesday, 16 June 2021 3:04 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Vehicle Involve : FBG3604C & YN9277P , Date of Accident : 07/06/2021

Attn : Lonpac Insurance

From : Kim Kock Motor Pte Ltd

Please arrange survey of Our Insured Motorbike No : FBG3604C

Lonpac Insurance Vehicle No : YN9277P

Date Of Accident : 07/06/2021

-

Vehicle to be Surveyed : FBG3604C

Lonpac Insurance - Insured Vehicle : YN9277P

Date of Accident : 07/05/2021

Date of survey : ?

Name of Workshop : Kim Kock Motor Pte Ltd

BLK 27A Jurong Port Road

01-19

Singapore 619101

Name of Contact Person : Mr Gan / Ms How

Contact No : 6265 0226 / 6265 0358

Handphone : 9367 6256

-

Mr Gan / Ms How

Kim Kock Motor Pte Ltd

Tel : 6265 0226 / 6265 0358

Fax : 6265 2588