

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 17 June, 2021 12:10 PM  
**To:** 'Adeline Chng'; 'assignments'  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: SNM21D203404/C02/GBA9857G/CHNGPW / FW: Accident involving SMH1786M & GBA9857G at Carpark 609 Clementi West Ave 1 on 14/06/2021

Dear Adeline,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 17 June, 2021 11:36 AM  
**To:** Inn Ee Wong <inn\_ee\_wong@bw.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D203404/C02/GBA9857G/CHNGPW / FW: Accident involving SMH1786M & GBA9857G at Carpark 609 Clementi West Ave 1 on 14/06/2021

### Without Prejudice

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Inn Ee Wong <[inn\\_ee\\_wong@bw.com.sg](mailto:inn_ee_wong@bw.com.sg)>

**Sent:** Thursday, 17 June 2021 11:33 AM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D203404/C02/GBA9857G/CHNGPW / FW: Accident involving SMH1786M & GBA9857G at Carpark 609 Clementi West Ave 1 on 14/06/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We chose LKK Adrian Ling.

Thank you.

Best regards,  
Inn Ee (Ms)

**BW Workshop Services Pte Ltd**

**291 Kaki Bukit Avenue 1, Singapore 416080**

**Contact: 6745 8800 / 9731 8883**

**ARC - Accident Reporting Centre :**



On Thu, 17 Jun 2021 at 11:31, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM21D203404 C02/ GBA9857G /Chngpw**

Your reference: SMH1786M

Dear Sirs

**ACCIDENT INVOLVING GBA9857G & SMH1786M ON 14/06/2021**

We refer to your email of 17/06/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 17 June 2021 10:00 AM

**To:** [inn\\_ee\\_wong@bw.com.sg](mailto:inn_ee_wong@bw.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203404/C02/GBA9857G/CHNGPW / FW: Accident involving SMH1786M & GBA9857G at Carpark 609 Clementi West Ave 1 on 14/06/2021

Dear Adeline,

Please conduct PRS for SMH1786M.

Note: officer in charge Adeline Chng 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
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**From:** Inn Ee Wong <[inn\\_ee\\_wong@bw.com.sg](mailto:inn_ee_wong@bw.com.sg)>

**Sent:** Thursday, 17 June 2021 9:53 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Accident involving SMH1786M & GBA9857G at Carpark 609 Clementi West Ave 1 on 14/06/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear team,

Please assist in liability clearance for the above mentioned accident.

We herein attached GIA report & accident photos for your reference.

The estimate will be submitted soonest.

Thank you.

Best regards,

Inn Ee (Ms)

**BW Workshop Services Pte Ltd**

**291 Kaki Bukit Avenue 1, Singapore 416080**

**Contact: 6745 8800 / 9731 8883**

**ARC - Accident Reporting Centre :**

 <small>To the attention of the person who is the subject of the report, please provide the following information:</small>	 <small>To the attention of the person who is the subject of the report, please provide the following information:</small>
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