

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 17 June, 2021 11:20 AM
To: 'Tan Chew Chik Jacqueline'; sur@lkkauto.com; assignments@lkkauto.com
Cc: 'Claims Dept of CTI'
Subject: RE: O/R: SNM21D203365/C02/YP800C/TANCHC / RE: ARRANGE PRI FOR SLZ 8869D (YOUR REF: YP 800C)

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 17 June, 2021 10:46 AM
To: Juliana . <juliana@apautomotive.services>; sur@lkkauto.com; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; Paul Ho <paul@apautomotive.services>
Subject: RE: O/R: SNM21D203365/C02/YP800C/TANCHC / RE: ARRANGE PRI FOR SLZ 8869D (YOUR REF: YP 800C)

WITHOUT PREJUDICE

Dear Juliana,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Juliana . <juliana@apautomotive.services>
Sent: Thursday, 17 June 2021 10:43 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; Paul Ho <paul@apautomotive.services>
Subject: Re: O/R: SNM21D203365/C02/YP800C/TANCHC / RE: ARRANGE PRI FOR SLZ 8869D (YOUR REF: YP 800C)

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Hi Jacqueline

We are pleased to choose Taufikh from LKK to inspect our client vehicle

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Ms Juliana

AP Automotive Services Pte Ltd
(CLAIMS DEPARTMENT)
ROC / GST REG NO : 202022890H
9006 Tampines Street 93 #01-202 Tampines Industrial Park A
Singapore 528840
TEL : 6970 4786
FAX : 6787 4886

On Thu, 17 Jun 2021 at 10:40, Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D203365/C02/YP800C/TANCHC

Your reference: SLZ8869D

Dear Juliana,

ACCIDENT INVOLVING YP800C & SLZ8869D ON 11/06/2021

We refer to your email of 16/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 17 June 2021 10:31 AM

To: Juliana . <juliana@apautomotive.services>; Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: O/R: SNM21D203365/C02/YP800C/TANCHC / RE: ARRANGE PRI FOR SLZ 8869D (YOUR REF: YP 800C)

Dear Jacqueline,

Please conduct PRS for SLZ8869D.

Note: officer in charge Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Juliana . <juliana@apautomotive.services>

Sent: Thursday, 17 June 2021 10:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>

Subject: Re: O/R: SNM21D203365/C02/YP800C/TANCHC / RE: ARRANGE PRI FOR SLZ 8869D (YOUR REF: YP 800C)

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Hi Claims

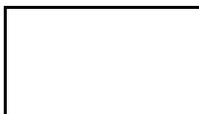
Attached withdrawal letter from owner

He continue with us with the repair as his car is at our workshop

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Juliana



AP Automotive Services Pte Ltd

(CLAIMS DEPARTMENT)

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Wed, 16 Jun 2021 at 17:26, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Juliana,

Pls check with your owner where he claiming from, your workshop or another. Pls get withdrawal letter from him showing where he withdrawing from.

Thank you.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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From: Juliana . <juliana@apautomotive.services>
Sent: Wednesday, 16 June 2021 5:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>
Subject: ARRANGE PRI FOR SLZ 8869D (YOUR REF: YP 800C)

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Dear Sir / Madam

"WITHOUT PREJUDICE"

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,
#04-04 Loyang Enterprise Building,
Singapore 508775

Contact Person : ELF 8749 6614

YOUR INSURED: YP 800C

DOA: 11. 06. 2021

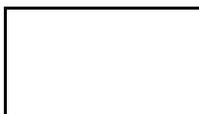
LOCATION: YCK RD & PHILLIPS AVE

TIME: 1650hrs

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Juliana



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(CLAIMS DEPARTMENT)

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