

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 23 November 2021 1:56 PM
To: Peng Peng
Subject: RE: LKK REF: CS/CTI21006780/Atcn2 // CTI REF: SNE21D200046
Attachments: LKKInspection.pdf

Hi Peng Peng,

Re-attached our inspection Report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 23 November 2021 9:48 AM
To: Peng Peng <peng.peng@sg.cntaiping.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: LKK REF: CS/CTI21006780/Atcn2 // CTI REF: SNE21D200046

Dear Peng Peng,

Yes it's in order, Enclosed our final report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peng Peng <peng.peng@sg.cntaiping.com>
Sent: Tuesday, 23 November 2021 9:41 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: LKK REF: CS/CTI21006780/Atcn2 // CTI REF: SNE21D200046

Importance: High

Dear Denis,

We refer to the captioned matter.

Now third party submitted their repair bill, kindly advise whether the invoice amount @ \$10,021.30 is in order since your report allowed \$9,048.00 with check item @ \$1,421 only.

Looking forward to hearing from you soonest.

Thanks and Best Regards

Peng Peng

Claims Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6882 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, August 5, 2021 4:06 PM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Peng Peng <peng.peng@sg.cntaiping.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: NEW ASSIGNMENT - SKS 8602 E - PUBLIC LIABILITY CLAIM / DOA : 7/06/2021 - CTI REF: SNE21D200046

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Peng Peng,

Enclosed survey report, photograph and billing as attached

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Wednesday, 4 August 2021 7:07 AM

To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Peng Peng <peng.peng@sg.cntaiping.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: NEW ASSIGNMENT - SKS 8602 E - PUBLIC LIABILITY CLAIM / DOA : 7/06/2021 - CTI REF: SNE21D200046

Dear Peng Peng,

Enclosed Preliminary advise of SKS 8602E

We are in the midst of preparing out report, once done will revert to you.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Sent: Tuesday, 3 August 2021 11:38 AM

To: Peng Peng <peng.peng@sg.cntaiping.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Subject: RE: NEW ASSIGNMENT - SKS 8602 E - PUBLIC LIABILITY CLAIM / DOA : 7/06/2021 - CTI REF: SNE21D200046

Dear Peng Peng,

We have inspected the vehicle.

Dear Denise,

Please assist. Your Ref: CS/CTI21006780/Atc

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peng Peng <peng.peng@sg.cntaiping.com>

Sent: Tuesday, 3 August 2021 10:32 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: NEW ASSIGNMENT - SKS 8602 E - PUBLIC LIABILITY CLAIM / DOA : 7/06/2021 - CTI REF: SNE21D200046

Dear All,

Please advise whether the survey is done.

If so, kindly let us have your survey report together with your bill for settlement.

Thanks,

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Peng Peng

Claims Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6882 | F: (65) 6222 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, June 17, 2021 10:49 AM

To: Peng Peng <peng.peng@sg.cntaiping.com>; admin-a@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com

Subject: RE: NEW ASSIGNMENT - SKS 8602 E - PUBLIC LIABILITY CLAIM / DOA : 7/06/2021 - CTI REF: SNE21D200046

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Dear Peng Peng,

Thank you for the assignment.

Please be informed that vehicle not in the work shop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peng Peng <peng.peng@sg.cntaiping.com>

Sent: Thursday, 17 June, 2021 10:10 AM

To: admin-a@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com

Subject: NEW ASSIGNMENT - SKS 8602 E - PUBLIC LIABILITY CLAIM / DOA : 7/06/2021 - CTI REF: SNE21D200046

Importance: High

Dear All,

We would like to engage your service to carry out a third party vehicle survey on Without Prejudice basis.

Enclosed please find a copy of quotation we received from TP workshop for your necessary action.

Kindly let us hear from you soonest.

Thanks.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Peng Peng

Claims Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, June 17, 2021 9:56 AM
To: Peng Peng <peng.peng@sg.cntaiping.com>
Cc: eden_an@hotmail.com; 'Claims' <claims@premiumauto.com.sg>
Subject: SKS 8602 E - PUBLIC LIABILITY CLAIM / DOA : 7/06/2021

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Dear Peng Peng,

We were informed by your insured FOURWAY PTE LTD – Mr. Edan An, that we shall liaises with you for the settlement of our client's car repair.

Attached is the repair estimate for your reference and next action.

We look forward to hear from you.

Thank you.

**Best regards,
George Wong
Claims advisor**

▪ **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323 d. 66900293
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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