## **Elaine (LKK Auto)**

To: 'ONG LI LI' Cc: 'MT\_Claim\_SG'; 'SUR'; 'Huey Yon (LKKAuto)'; Veron Chen (LKKAuto) **Subject:** RE: Pre-Repair Survey Report of Vehicle XE 2658D Ref: 21/21/VC05/024528 [External General] Attachments: LKKAdjustment.pdf; LKKInspection.pdf; LPC2-LKKInvoice-AC2104800.pdf Dear Li Li. Enclose Survey Report of XE 2658D. Thank you. Best Regards, Elaine | Reports LKK Auto Consultants Pte.Ltd. Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933 **From:** Summer (LKK Auto) [mailto:admin-d@lkkauto.com] **Sent:** Friday, 2 July 2021 11:03 AM To: 'ONG LI LI'; 'Elaine (LKK Auto)'; 'assignments'; 'Veron Chen (LKKAuto)' Cc: 'MT Claim SG'; 'SUR'; 'Huey Yon (LKKAuto)' Subject: RE: Pre-Repair Survey Report of Vehicle XE 2658D Ref: 21/21/VC05/024528 [External General] Dear Sir / Mdm, Thank you for your email. Dear Veron, Kindly assist. FYNA Our Ref: CS3/LPC21005419/T1vf3-1 Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI < <a href="mailto:llong@lonpac.com">llong@lonpac.com</a>>
Sent: Friday, 2 July, 2021 10:53 AM

To: Elaine (LKK Auto) < report@lkkauto.com >; 'assignments' < assignments@lkkauto.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: RE: Pre-Repair Survey Report of Vehicle XE 2658D Ref: 21/21/VC05/024528 [External General]

Dear Assignment Team

Can I have the surveyor's report?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Elaine (LKK Auto) [mailto:report@lkkauto.com]

Sent: Wednesday, 16 June 2021 6:35 PM

To: ONG LI LI < <a href="mailto:llong@lonpac.com">!long@lonpac.com</a>; 'assignments' <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>>

Cc: MT\_Claim\_SG < <a href="mailto:com">mt\_claim@lonpac.com">mt\_claim@lonpac.com</a>; 'SUR' < <a href="mailto:sur@lkkauto.com">subject: [WARNING: ATTACHMENT UNSCANNED]RE: Pre-Repair Survey Report of Vehicle XE 2658D Ref: 21/21/VC05/024528 [External General]</a>

Dear Li Li.

Thank you for your email.

Dear Assignment Team,

Kindly Assist.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 16 June 2021 5:51 PM

To: 'Elaine (LKK Auto)'

Cc: MT Claim SG; 'SUR'; 'Huey Yon (LKKAuto)'

**Subject:** RE: Pre-Repair Survey Report of Vehicle XE 2658D Ref: 21/21/21/VC05/024528 [External General]

## **Lonpac External - General**

Dear Elaine

Fya, Part 2 (last) of TP survey photos.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI

Sent: Wednesday, 16 June 2021 5:46 PM

To: 'Elaine (LKK Auto)' < report@lkkauto.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)'

<hueyyon@lkkauto.com>

**Subject:** RE: Pre-Repair Survey Report of Vehicle XE 2658D Ref: 21/21/21/VC05/024528 [External General]

## **Lonpac External - General**

Dear Elaine

Please see attached for TP survey report (part 1) and let us have your surveyor's review and comment.

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Elaine (LKK Auto) [mailto:report@lkkauto.com]

**Sent:** Wednesday, 19 May 2021 10:25 AM

To: ONG LI LI < llong@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; 'SUR' <<u>sur@lkkauto.com</u>>; 'Huey Yon (LKKAuto)'

<hueyyon@lkkauto.com>

Subject: Pre-Repair Survey Report of Vehicle XE 2658D Ref: 21/21/VC05/024528

Dear Li Li,

Enclose Pre-Repair Survey Report of XE 2658D.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)