



江氏修理汽車私人有限公司
KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR0620211924CTI

Your Ref : SGC3331B

Date : 25 MAR 2022

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd

C/O LKK Auto Consultant Pte Ltd

51 Ubi Ave 1

#01-25 Paya Ubi Industrial Pk

Singapore 408913

Attention : Motor Claim Department

Dear Sirs,

**Accident involving SKA1924S and SGC3331B on 11.06.2021 along Henderson Road
twds Redhill opposite Blk 116.**

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SGC3331B.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by Mr Jansen Joseph Patrick, the owner of motor-vehicle no: SKA1924S, we submit his claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 4,815.00
Loss of rental w/gst (5 days x \$120.00)	\$ 600.00
GIA search fee	\$ 2.00
	<u>\$ 5,417.00</u>
	=====

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV2200090
- 2) GIA report of SKA1924S
- 3) GIA search fee and invoice
- 4) Rental agreement and invoice

We hope to receive your early reply soon.

Thank you.

Yours faithfully,

KANG CAR REPAIRERS PTE LTD

LETTER OF AUTHORITY

Your Ref: SGC3331B

China Taiping Insurance (S) Pte Ltd
3 Anson Rd
#16-00 Springleaf Tower
Singapore 079909

Dear Sirs,

Accident involving SKA1924S and SGC3331B
on 11.06.21 at Henderson Rd twds Redhill

I/We am/are the owner/s of vehicle number SKA1924S.

I/We had instructed KANG CAR REPAIRERS PTE LTD to make a claim on my/our behalf against your company in respect of the abovementioned matter.

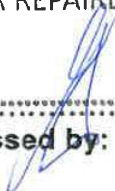
I/We hereby authorize you to issue the settlement cheque in favour of my/our workshop, KANG CAR REPAIRERS PTE LTD in full and final settlement of my/our claim for my/our repair cost and loss of use/rental charges, in respect of the above accident.

Yours faithfully,



.....
Jansen Joseph Patrick

KANG CAR REPAIRERS PTE. LTD.


.....
Witnessed by: Kong Chin Watt

This Discharge Voucher applies strictly for Claimant's claim for personal injury / property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00135342000 Claim No : SNM21D203330/C02/SGC3331B/TANKW

Claimant : JANSEN JOSEPH PATRICK

Amount : S\$5,350.00
SINGAPORE DOLLARS FIVE THOUSAND THREE HUNDRED AND FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKA 1924S
Insured Vehicle No. : SGC 3331B

Date of Loss : 11/06/2021
Place of Accident : HENDERSON ROAD TOWARDS REDHILL OPPOSITE BLOCK 116

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN LIP PEI KAREN
Driver Name : TAN LIP PEI KAREN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,350.00
	=====
TOTAL	S\$ 5,350.00
	=====

Claimant Name : JANSEN JOSEPH PATRICK

NRIC No : SXXXX795Z

Signature : 

Date : 23 MAY 2022



江氏修理汽車私人有限公司

KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883

TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg

Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

TEL: 63896111

FAX: 62247175

ATTN: Motor Claim Department

Final No: KCR-INV2200090

Claim No: EST2100152

Date: 25 Mar 2022

Policy No: 5120713210

Veh Reg No: SKA1924S

**Make/Model: VOLKSWAGEN
TOURAN 1.4L AT TSI
1T32B4**

Chassis No: WVGZZZ1TZBW044329

Engine No: CAV245518

Reg. Date: 26/01/2011

Your Ref No: SGC3331B

Claim Type: Third Party

Accident Date: 11/06/2021

TP Veh Reg No: SGC3331B

Tax Invoice to Vehicle No :SKA1924S

PAGE:1

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>

As recommended by surveyor to proceed repair at total cost/lumpsum cost S\$ 4,500.00

Add GST @ 7% 315.00

Total Amount payable S\$ 4,815.00

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND EIGHT HUNDRED FIFTEEN ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
JANSEN JOSEPH PATRICK BLK 196B PUNGGOL FIELD #07-503 SINGAPORE 822196

DATE	INVOICE NO.
21/6/2021	A 43111

	VHA NO.	DUE DATE	VEH NO.
	A 43111	21/6/2021	SMN 8835 C
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 12 JUNE 2021 TO 17 JUNE 2021 YOUR REF: SKA 1924 S	5	112.1495	560.75
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$560.75	
	GST @ 7%	\$39.25	
	TOTAL	\$600.00	

HIRER'S PARTICULARS

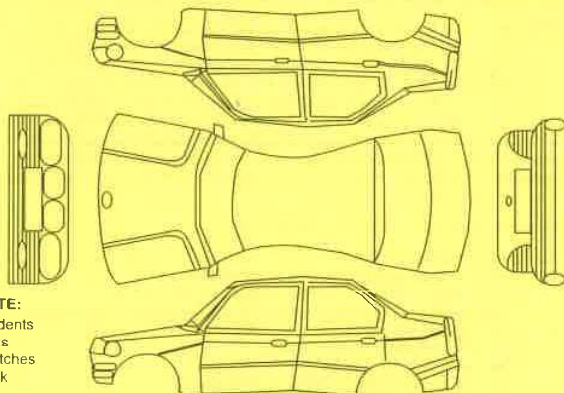
Name (as in I/C) Jansen Joseph Patrick
 NRIC/Passport No: [REDACTED] Date of Birth: 17/1/1973
 Address: Blk 196B Punggol Field Age: 32
#07-503 S: 822196

Name & Address of Employer

Occupation [REDACTED] Driving Exp: 31/5/1993
 Driving Licence No: [REDACTED] Passed Date: [REDACTED]
 D/L Type: Local/Int'l/Others: [REDACTED]

DRIVER'S PARTICULARS

Name (as in I/C) Chia Pei Qui
 NRIC/Passport No: [REDACTED] Date of Birth: 25/11/1978
 Address: As above Age: 25
 Occupation [REDACTED] Driving Exp: 14/11/2003
 Driving Licence No: [REDACTED] Passed / Expiry Date: [REDACTED]
 D/L Type: Local/Int'l/Others: [REDACTED] Contact No: [REDACTED]



INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 X - Crack

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
12/6/21	12:05pm			

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date/In	Time In	Mileage	Check By	Remarks
17/6/21	7:10pm			

Hirer's/Driver Signature


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGC3331B

Date of Accident

11/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **02/11/2020 - 01/11/2021**

Requested By **ALICE TNG (KANG CAR REPAIR...**

Requested Date **12/06/2021 12:01**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 5 July 2021 12:54 PM
To: karen.tan02@gmail.com
Subject: ACCIDENT INVOLVING SGC 3331B AND SKA 1924S ON 11/06/2021

Our Ref: CC6/CTI21006773/Aes3

05 JULY 2021

TAN LIP PEI KAREN

Dear Sir/Madam,

ACCIDENT INVOLVING SGC 3331B AND SKA 1924S ON 11/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 21 April 2022 15:42
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D203330/C02/SGC3331B/TANKW / FW: Direct Settlement - Accident Involving SGC 3331B (OI : CTI - TBA) and SKA 1924S (TP : LKK REF - CC6/CTI21006773/Aes3) on 11/06/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Hi Asher,

Agreed to your advised, kindly please proceed and offer up to \$5352.00.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, April 14, 2022 3:15 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM21D203330/C02/SGC3331B/TANKW / FW: Direct Settlement - Accident Involving SGC 3331B (OI : CTI - TBA) and SKA 1924S (TP : LKK REF - CC6/CTI21006773/Aes3) on 11/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D203330/C02/SGC3331B/TANKW

Our ref : CC6/CTI21006773/Aes3q2

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SGC 3331B (OIV) AND SKA 1924S (TPV) ON 11/06/2021

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **KANG CAR REPAIRERS PTE LTD**" at \$5,352.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,556.66	\$ 4,815.00
2. Loss of Rental (5days x \$100)	\$ 535.00	\$ 535.00 (5days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,093.66	\$ 5,352.00

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14.04.2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 17 June 2021 11:06

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D203330/C02/SGC3331B/TANKW / FW: Direct Settlement - Accident Involving SGC 3331B (OI : CTI - TBA) and SKA 1924S (TP : LKK REF - CC6/CTI21006773/Aes3) on 11/06/2021

Without Prejudice

Save as to cost

Hi Su Li,

Attached is our insured GIA.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 17 June 2021 9:53 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203330/C02/SGC3331B/TANKW / FW: Direct Settlement - Accident Involving SGC 3331B (OI : CTI - TBA) and SKA 1924S (TP : LKK REF - CC6/CTI21006773/Aes3) on 11/06/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no. SNM21D203330/C02/SGC3331B/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 17 June 2021 9:46 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGC 3331B (OI : CTI - TBA) and SKA 1924S (TP : LKK REF - CC6/CTI21006773/Aes3) on 11/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKA 1924S at M/s KANG CAR REPAIRERS PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd