

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Wednesday, 16 June 2021 4:55 PM  
**To:** Pauline Tham; SUR; Admin-D (LKKAuto); assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D203382/C02/SLV2900G/THAMYL / FW: SLS7490E VS SLV2900G DOA07/06/2021 TP CLAIM

Dear Pauline,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 16 June 2021 4:52 PM  
**To:** Ngo Toh Wee <Ngotw@sparkcarcare.com>; Choo Jing Yuan <choojy@cdge.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Mark Wong Lian Sheng <wonglsm@sparkcarcare.com>  
**Subject:** RE: SNM21D203382/C02/SLV2900G/THAMYL / FW: SLS7490E VS SLV2900G DOA07/06/2021 TP CLAIM

### Without Prejudice

Dear Toh Wee

Thanks for reply

Dear LKK

Please conduct PRS.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>  
**Sent:** Wednesday, June 16, 2021 4:18 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Mark Wong Lian Sheng <[wonglsm@sparkcarcare.com](mailto:wonglsm@sparkcarcare.com)>  
**Subject:** Re: SNM21D203382/C02/SLV2900G/THAMYL / FW: SLS7490E VS SLV2900G DOA07/06/2021 TP CLAIM

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Hi Pauline,

We chose Kenneth Kong (lkk)

Regards,  
**Ngo Toh Wee**

Workshop Supervisor (Accident Repair)

**T:** 6383 7656 | **M:** 87983946

**W:** [www.SPARKcarcare.com.sg](http://www.SPARKcarcare.com.sg)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Wednesday, 16 June 2021 4:09 PM  
**To:** Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>  
**Cc:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Mark Wong Lian Sheng <[wonglsm@sparkcarcare.com](mailto:wonglsm@sparkcarcare.com)>  
**Subject:** RE: SNM21D203382/C02/SLV2900G/THAMYL / FW: SLS7490E VS SLV2900G DOA07/06/2021 TP CLAIM

## Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, June 15, 2021 3:40 PM  
**To:** [Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com); [BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com); [RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com); [wonglsm@sparkcarcare.com](mailto:wonglsm@sparkcarcare.com); [choojy@cdge.com.sg](mailto:choojy@cdge.com.sg); [PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D203382/C02/SLV2900G/THAMYL / FW: SLS7490E VS SLV2900G DOA07/06/2021 TP CLAIM

Dear Pauline,

Please conduct PRS for **SLS7490E. (INSURED NOT REPORTED).**

Note: officer in charge Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>  
**Sent:** Tuesday, 15 June 2021 2:20 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Mark Wong Lian Sheng <[wonglsm@sparkcarcare.com](mailto:wonglsm@sparkcarcare.com)>; Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>  
**Subject:** SLS7490E VS SLV2900G DOA07/06/2021 TP CLAIM

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Hi Sir,

Please check liability and arrange survey, vehicle in braddell.

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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>

**Sent:** Tuesday, June 15, 2021 2:02:17 PM

**To:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>

**Subject:** .

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