

Hui Zhen (LKK Auto)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
<ChanSiauChin@smrt.com.sg>
Sent: Monday, 28 June 2021 5:07 pm
To: Hui Zhen (LKK Auto); SUR
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); MTPRI
Subject: RE: THIRD PARTY CLAIM SMA2904U & SMB1415R ACCIDENT ON 15.06.2021

Dear Hui Zhen,

Our Ref: BUS/06/21/1028

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]
Sent: Monday, June 28, 2021 4:51 PM
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); SUR
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); MTPRI
Subject: RE: THIRD PARTY CLAIM SMA2904U & SMB1415R ACCIDENT ON 15.06.2021

Dear Karen,

Kindly assist to provide case reference.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 16 June 2021 2:44 pm
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <ChanSiauChin@smrt.com.sg>; 'Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <TanWeiTeck@smrt.com.sg>; 'Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <FooChitYan@smrt.com.sg>
Subject: RE: THIRD PARTY CLAIM SMA2904U & SMB1415R ACCIDENT ON 15.06.2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arranged on 17-06-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Wednesday, 16 June, 2021 2:19 PM

To: assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<ChanSiauChin@smrt.com.sg>; Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<TanWeiTeck@smrt.com.sg>; Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<FooChitYan@smrt.com.sg>

Subject: FW: THIRD PARTY CLAIM SMA2904U & SMB1415R ACCIDENT ON 15.06.2021

Ref: TBA

Dear Summer,

Kindly survey on "Without Prejudice" basis.

TP: SMA2904U

Insured: SMB1415R

Workshop: Munich Autocare Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) **On Behalf Of** MTCL

Sent: 16 June 2021 14:06

To: MTPRI; Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Cc: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

Subject: FW: THIRD PARTY CLAIM SMA2904U & SMB1415R ACCIDENT ON 15.06.2021

Dear Hua Yen,

For your necessary action, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: SMRT Customer Relations

Sent: Wednesday, June 16, 2021 9:41 AM

To: MTCL

Subject: FW: THIRD PARTY CLAIM SMA2904U & SMB1415R ACCIDENT ON 15.06.2021

Hi Claims colleagues,

For your attention plse.

Thank you.

Best regards

Ang Siew Tee (Ms)

SMRT Customer Relations

1800 336 8900 | [SMRT Feedback](#)

From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Wednesday, 16 June, 2021 9:04 AM

To: SMRT Customer Relations <customer_relations@smrt.com.sg>

Subject: FW: THIRD PARTY CLAIM SMA2904U & SMB1415R ACCIDENT ON 15.06.2021

To: SMRT Accident Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SMA2904U & SMB1415R ALONG TPE TWDS ECP BEFORE EXIT 1 ON 15.06.2021.

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMA2904U.

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd

60 Jalan Lam Huat #07-43 Singapore 737869

Mobile No: 96443110 Email: angela.tan@miunichautocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Regards

Angela Tan

Motor claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

