Re: LKK(AL) \ CMTD2101804/THE - YQ2493L CLAIMING AGAINST YP5493Y DOA:15.06.2021

Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Sat 28/8/2021 7:33 PM

To: 'Choo, Thelma' <thelma.choo@sompo.com.sg>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

1 attachments (135 KB) PRELI ADVISE YQ 2493L.pdf;

Dear Thelma,

Enclosed Preliminary Advise of YQ2493L

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 21 June 2021 7:44 pm

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com> **Subject:** Re: LKK(AL) \ CMTD2101804/THE - YQ2493L CLAIMING AGAINST YP5493Y DOA:15.06.2021

Dear Sir/Madam,

Please be informed that we have inspected the vehicle YQ 2493L on 18/06/2021

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 16 June 2021 1:46 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK(AL) \ CMTD2101804/THE - YQ2493L CLAIMING AGAINST YP5493Y DOA:15.06.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Wednesday, 16 June, 2021 1:37 PM

To: sm automotive <sm_automotive@hotmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admind@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR'

<sur@lkkauto.com>

Subject: LKK(AL) \ CMTD2101804/THE - YQ2493L CLAIMING AGAINST YP5493Y DOA:15.06.2021

Without Prejudice

Our Reference: CMTD2101804/THE

Your Reference: YQ2493L

Hi Sukyi,

We refer to your email reply of today and will appoint Mr. Adrian Ling of LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange Mr. Adrian to conduct the survey for YQ2493L on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Thelma.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards Grace Teo Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: sm automotive < <u>sm automotive@hotmail.com</u>>

Sent: Wednesday, June 16, 2021 1:32 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg> Subject: Re: PRI \ CMTD2101804/THE - YQ2493L CLAIMING AGAINST YP5493Y DOA:15.06.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Grace

Please arrange for :-

LKK Auto Consultants

Adrian Ling

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6 Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Teo, Grace <grace.teo@sompo.com.sg> **Sent:** Wednesday, June 16, 2021 12:20 PM

To: sm automotive <sm automotive@hotmail.com>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: PRI \ CMTD2101804/THE - YQ2493L CLAIMING AGAINST YP5493Y DOA:15.06.2021

Our Reference: CMTD2101804/THE

Your Reference: YQ2493L

Date: 16/06/2021

Without Prejudice EMAIL ONLY

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S SM AUTOMOTIVE

Hi Sukyi,

ACCIDENT INVOLVING YP5493Y & YQ2493L ON 15.06.2021

We refer to your Notice of Accident dated 16/06/2021.

Please be informed that Ms. Thelma Choo is the handler of this case who can be contacted at 63224 681/ thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|----------------------|----------------|------------------------------|
| FormTeam Consultancy | Frankie Pang | |
| LKK Auto Consultants | Adrian Ling | |
| | Kenneth Kong | |
| | Marcus Chua | |
| Priority Services | Jimmy Lee | |
| Raleigh Services | Andrew Ow Yong | |
| RT Appraisal Pte Ltd | Ricky Teng | |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: sm automotive < sm_automotive@hotmail.com >

Sent: Wednesday, June 16, 2021 12:06 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: YQ2493L CLAIMING AGAINST YP5493Y DOA:15.06.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,

Sukyi Chong SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43 Singapore 417883

Tel: 6747 9241 Fax: 6741 7276