

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Wednesday, 16 June 2021 12:57 PM  
**To:** Chee So Chow; assignments; Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D203233C02; YOUR REF CL/210620/T/COS - ACCIDENT INVOLVING XD 4071M & YM 9835J ON 7.6.2021 - PRI FOR YM 9835J

Dear Miss Chee,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Wednesday, 16 June 2021 12:23 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** FW: SNM21D203233C02; YOUR REF CL/210620/T/COS - ACCIDENT INVOLVING XD 4071M & YM 9835J ON 7.6.2021 - PRI FOR YM 9835J

**Hi Sir / Madam**

Please arrange Pre-Repair Survey at the following address:

Venue: Cosmopolitan Engrg. Services Pte Ltd  
4 Loyang Walk Singapore 508787

Contact Person: Mr Tin Tel: 65467728

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
Sent: Wednesday, June 16, 2021 10:34 AM  
To: Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: RE: SNM21D203233C02; YOUR REF CL/210620/T/COS - ACCIDENT INVOLVING XD 4071M & YM 9835J  
ON 7.6.2021 - PRI FOR YM 9835J

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Dear Sir / Mdm (Without Prejudice)

Our email appended below.

Please let us have your reply.

Regards  
Sally Goh  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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From: info  
Sent: Tuesday, 15 June 2021 3:30 pm  
To: Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: RE: SNM21D203233C02; YOUR REF CL/210620/T/COS - ACCIDENT INVOLVING XD 4071M & YM 9835J  
ON 7.6.2021 - PRI FOR YM 9835J

Dear Mdm (Without Prejudice)

We refer to your email appended below.

Our client is not agreeable to your list of surveyors and wish to appoint Constant Appraiser. Thank you.

Regards  
Sally Goh  
(For and on behalf of Catherine Lim )

Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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From: Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
Sent: Tuesday, 15 June 2021 3:26 pm  
To: info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: SNM21D203233C02; YOUR REF CL/210620/T/COS - ACCIDENT INVOLVING XD 4071M & YM 9835J ON 7.6.2021 - PRI FOR YM 9835J

[Confidential]

Dear Sally Goh

We refer to your email of 11/06/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

## **NOTICE :**

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Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
Sent: Monday, June 14, 2021 3:15 PM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: RE: PRI FOR YM 9835J ACCIDENT INVOLVING YM 9835J / XD 4071M ON 7.6.2021 OUR REF: CL/210620/T/COS

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Dear Sir (Without Prejudice)

Please be informed that our client reported the accident time was close to midnight and time is about 0020hrs.

Regards  
Sally Goh  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Monday, 14 June 2021 2:19 pm  
To: info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
Subject: RE: PRI FOR YM 9835J ACCIDENT INVOLVING YM 9835J / XD 4071M ON 7.6.2021 OUR REF: CL/210620/T/COS

Without Prejudice  
Save as to costs

Dear Sir,

Pls check with your client is accident timing on 06/06/2021 23:30 instead. To process pri.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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From: info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>

Sent: Monday, 14 June 2021 8:49 AM

To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: PRI FOR YM 9835J ACCIDENT INVOLVING YM 9835J / XD 4071M ON 7.6.2021 OUR REF: CL/210620/T/COS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir (Without Prejudice)

Please find attached GIA Report.

Regards  
Sally Goh

(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Friday, 11 June 2021 5:07 pm  
To: info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
Subject: RE: PRI FOR YM 9835J ACCIDENT INVOLVING YM 9835J / XD 4071M ON 7.6.2021 OUR REF: CL/210620/T/COS

Without prejudice  
Save as to costs

Dear Sir,

Pls provide client gia report and accident timing for us to process pri.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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From: info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
Sent: Friday, 11 June 2021 4:07 PM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: RE: PRI FOR YM 9835J ACCIDENT INVOLVING YM 9835J / XD 4071M ON 7.6.2021 OUR REF: CL/210620/T/COS

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Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS  
(NIMA)**

**ACCIDENT INVOLVING YM 9835J/XD 4071M ON 7.6.21 NEAR BLK 613B BEDOK  
RESERVOIR ROAD**

We are instructed by **COSMOPOLITAN ENGRG. SERVICES PTE LTD** to notify you of a road traffic accident involving our client's vehicle No. YM 9835J and vehicle No. XD 4071M driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: Cosmopolitan Engrg. Services Pte Ltd  
4 Loyang Walk Singapore 508787

Contact Person: Mr Tin    Tel: 65467728

Regards,

Shirley Chia  
(For and on behalf of Catherine Lim )  
Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 64385500  
(UEN & GST Reg No. 201310922k)