

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Thursday, 17 June 2021 10:05 am
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SKN 8191 A, DOA: 11062021

Dear Nadia,

As instructed by our client , please proceed to repair the **insured vehicle SKN 8191A, (Excess \$400).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 11 June 2021 4:14 pm
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SKN 8191 A, DOA: 11062021

Dear Claims Team,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 15/6/2021 @ 10.30AM.

Location: 55 Ubi Road 1, Singapore 408699

Thank you.

Best Regards,
Nadia Hani

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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