

Accident involving SKG8398H and SMH5788G (AIG INSURED) on
14/6/2021 *** LKK REF: CC6/AIG21006727/ra3

3  

We submit our claim as follow :

Repair cost S\$1177.00

Loss of use S\$ 210.00 (@\$70 per day)

Please let us have your offer to settle

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

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JIN AUTO SERVICES PTE LTD

Acknowledgement

Accident Involving SKG 8398H and SMH 5788H on 14/6/2021

1. I/We Laser Printing Industries Pte Ltd the owner of vehicle Registration Number SKG 8398H have been advised by them and understand the content of my/our motor claim as specify herein:

Type of Claim : ☐ Claim Own-policy only

☒ Direct Settlement with 3rd Party Insurer

2. A Compulsory policy excess, _____ Stated in Motor Policy taken up by you, is applicable for own damage claim.
3. You have my/our full authority to negotiate a settlement with the third party and/or his/her/their insurers on such terms as you deem fit. Upon settlement of my/our claim, you are authorised to sign any Discharge Voucher or any document to confirm my/our acceptance of the settlement as full and final discharge of my/our claim, on my/our behalf.
4. Loss of Use and Cost of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the Benchmark Rates published in State Court Practice Direction for Non-injury Motor Accident (NIMA) Claims.
5. I/We, am/are fully aware that Jin Auto Services Pte Ltd is assisting me/us in my/our third party insurer, I/we shall release Jin Auto Service Pte Ltd against any liability, loss claim or proceedings which may arise out of or in the course of or by reason of execution of the services.
6. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
7. In the event that my/our insurer or third party insurer is not prepared to settle claim due to breach of policy or other reasons, I/we shall pay Jin Auto Services Pte Ltd the full repair bill.

Signed by :



Name : Shirlyn Lau
NRIC No: SXXXXX177D
Date : 22/6/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **JIN AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,177.00** (Repair Cost), **S\$180.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SKG 8398H** that was damaged pursuant to the accident which occurred on **14/06/2021** (date) along **HOUGANG AVE 3** (location) involving vehicle no/s **SMH 5788G**. This is pursuant to the inspection conducted on **21/06/2021** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **LASER PRINTING INDUSTRIES PTE LTD** (“the third party claimant”) of vehicle no. **SKG 8398H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKG 8398H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of Aug (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 2 July 2021 12:08 PM
To: ZHIQIN_85@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SLL 4000T / SHB 8310Y / OTHERS ALONG/AT TAMPINES AVE 5
NEAR DARUL GHUFRAN MOSQUE

Our Ref: CC6/AIG21006727/Ura3 & CC4/AIG21006792/Ara3

NG ZHI QIN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMH 5788G / SKG 8398H / SJM 3061S / OTHERS ALONG/AT HOUGANG AVE 3 NEAR
CHAO YING KONG TEMPLE ON 14/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SJM 3061S & SKG 8398H against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	16 Jun 2021 10:33	Clm Dtl Modified	Claimant's Name: -> LASER PRINTING INDUSTRIES PTE .	[A] HOW MEI KWAN
2	16 Jun 2021 10:33	Clm Veh Model Changed	(202796) HYUNDAI VELOSTER 1.6 FS (A).	[A] HOW MEI KWAN
3	16 Jun 2021 10:33	Clm Created	Reg No: SKG8398H. Acct Date: 2021/06/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
4	16 Jun 2021 10:33	Clm Existing Check Notice		[A] HOW MEI KWAN
5	16 Jun 2021 10:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
6	16 Jun 2021 10:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/25	[A] HOW MEI KWAN
7	16 Jun 2021 10:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
8	16 Jun 2021 10:33	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
9	16 Jun 2021 10:33	Label Added	(20224):Field Survey.	[A] Merimen Administrator
10	16 Jun 2021 10:34	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	16 Jun 2021 10:34	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
12	17 Jun 2021 16:48	Clm Registration Modified	Acct Time:19:00:00->18:00:00.	[I] AIG OneClaim Integration User
13	21 Jun 2021 16:48	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
14	21 Jul 2021 08:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	21 Jul 2021 08:34	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	21 Jul 2021 08:34	Clm Dtl Modified	JPJ Reg. Date: -> 2012/06/16.	[A] JOANNE LEE KHANG MIN
17	21 Jul 2021 08:34	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	05 Aug 2021 20:10	Adj Mandate Request	Cur.Req:1357.00:Lia:100%*Quantum:(a)CORw/GST:\$1,177.00+(b)LOU(3days x \$60):\$180=Total:\$1,357.00*Vehicle Model: HYUNDAI VELOSTER *Recommended 3 repair days.	[A] Jaslin Kok Chin Yi
19	18 Aug 2021 11:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/25	[I] MdNoor, Norsiah
20	18 Aug 2021 11:01	Adj Mandate Set	Approved:1357.00.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2701969	16 Jun 2021 10:35:40	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKG8398H	HOW MEI KWAN	xx.xx
2702453	17 Jun 2021 16:47:36	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKG8398H	SMH5788G	11.00

2710265	21 Jul 2021 08:34:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKG8398H	SMH5788G	11.00
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