

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67527740 Fax: 67528669
E-Mail: erofia@singnet.com.sg
Co Registration No: 201202259N

Ref: EMT1883/21/lt/FY6946D

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

08 September 2021

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SMR2703T AND FY6946D ON 10 JUNE 2021**

We are instructed by our client Muhammad Nur Haikl Diny Al-Faez Bin Fitri to claim damages against your insured SMR2703T in connection with a road traffic accident on 10 June 2021 at about 20.00hrs along Pan-Island Expressway with our client's motorcycle registration number FY6946D

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

| | | |
|----------------|---|---------------------|
| 1. | Final repair cost as per Surveyor's recommendation | S\$ 3,300.00 |
| 2. | Loss of Use (11 days X S\$20.00/day) Repair Day + PRI | S\$ 220.00 |
| 3. | To provide towing service | S\$ 50.00 |
| Total to Claim | | <u>S\$ 3,570.00</u> |

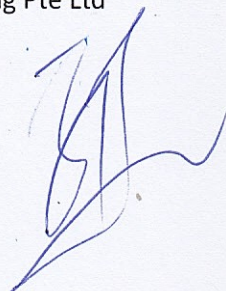
Attached Towing receipt, police investigation and final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng





AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)


I, muhammad Nur Haikal Diny AL-Fay ^{Bin Fiti} ("the third party claimant")
of BK 63 Lorong 5 Toa Payoh #02-298 S 310063 (address),
owner of FY 6946D (vehicle no.) hereby authorize
Erofia motor Trading pte ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. FY 6946D that was
damaged pursuant to the accident which occurred on 10 06 2021 (date) along
along pan-island expressway (location)
involving vehicle no/s SMR 2703T ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 11 day of 06 (month) 20 21 (year)

Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.


Signed by "the third party claimant"


Signed by "the workshop"



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **EROFIA MOTOR TRADING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,300.00** (Repair Cost), **S\$200.00** (Loss of Use/Rental), **S\$50.00** (Disbursement) for vehicle no. **FY 6946D** that was damaged pursuant to the accident which occurred on **10/06/2021** (date) along **PAN ISLAND EXPRESSWAY** (location) involving vehicle no/s **SMR 2703T**. This is pursuant to the inspection conducted on **16/06/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MUHAMMAD NUR HAIKL DINY AL-FAEZ BIN FITRI** (the third party claimant”) of vehicle no. **FY 6946D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FY 6946D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of Oct (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
H/P: 90696165 (Mr Teo)

INVOICE

| Number | Date | Page |
|---------|-----------|------|
| FY6946D | 08-Sep-21 | 1 |

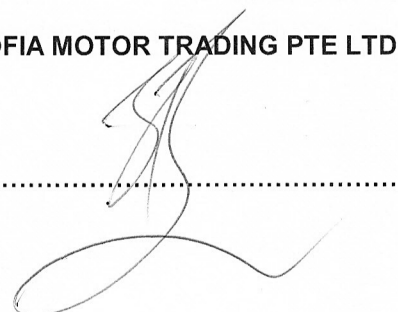
YOUR REF:
VEHICLE NO: FY6946D
MAKE/MODEL: PIAGGIO VESPA PX150
NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ACCIDENT INVOLVING SMR2703T AND FY6946D ON 10 JUNE 2021

FINAL REPAIR COST AS PER SURVEYOR'S RECOMMENDATION **S\$ 3,300.00**

TOTAL : S\$ 3,300.00

EROFIA MOTOR TRADING PTE LTD



BIKE RECOVERY SERVICE

HP: 8298 6622

Business Reg. No: 201216510M

CASH SALE

NO: 01837

Date: 11/6/21

Particular: _____

Vehicle No: FY 6946 R Model No: VESPA

From: 1006 Aljunied Ave. 5 To: Idac To 2ROFIA

Time: (Day/Night): _____

Others: _____

CASH \$: 50 K

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or others misdemeanour to your vehicle while being towed.

Claim Notification - ACCIDENT INVOLVING SMR 2703T(AIG) AND FY 6946D AT/ALONG PIE TWDS CHANGI AIRPORT JUST BEFORE ALJUNIED FLYOVER NEAR LAMP POST NO 556F ON 10/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 29/6/2021 5:11 PM

To: csleow1972@gmail.com <csleow1972@gmail.com>; liteonmag@gmail.com <liteonmag@gmail.com>

29 June 2021

Mr Leow Chin Siong (Liao JinXiang)
Driver: Ms Magdalene Matilda Kline

[By Email Only]

Dear Sir/Madam,

You Ref: SMR2703T

Our Ref: CC4/AIG21006726/Aps3

ACCIDENT INVOLVING SMR 2703T(AIG) AND FY 6946D AT/ALONG PIE TWDS CHANGI AIRPORT JUST BEFORE ALJUNIED FLYOVER NEAR LAMP POST NO 556F ON 10/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from FY 6946D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

In addition, we would like to request for a copy of video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|--|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 16 Jun 2021 10:35 | Clim Dtl Modified | Claimant's Name: -> -. | [A] LEE SU THING |
| 2 | 16 Jun 2021 10:35 | Clim Veh Model Changed | (201999) HONDA ACCORD 1.6 (M). | [A] LEE SU THING |
| 3 | 16 Jun 2021 10:35 | Clim Created | Reg No: FY6946D. Acct Date: 2021/06/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Erofia Motor Trading Pte Ltd (KAKI BUKIT) | [A] LEE SU THING |
| 4 | 16 Jun 2021 10:35 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] LEE SU THING |
| 5 | 16 Jun 2021 10:35 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/06/25 | [A] LEE SU THING |
| 6 | 16 Jun 2021 10:35 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] LEE SU THING |
| 7 | 16 Jun 2021 10:35 | Clim Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press) | [A] Merimen Administrator |
| 8 | 16 Jun 2021 10:35 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 16 Jun 2021 10:35 | Label Added | (62):PRI. | [A] LEE SU THING |
| 10 | 16 Jun 2021 10:35 | Adj Adjuster Assigned | [None] -> ADRIAN LING | [A] LEE SU THING |
| 11 | 17 Jun 2021 15:06 | Label Removed | (62):PRI. | [A] Lee Su Li |
| 12 | 17 Jun 2021 15:06 | Label Added | (19):Fastlane. | [A] Lee Su Li |
| 13 | 02 Jul 2021 17:56 | Video Downloaded | Downloaded FY6946D vs SMR2703T_OI VIDEO | [I] Lee, Ming-Yao |
| 14 | 15 Jul 2021 11:07 | Video Downloaded | Downloaded FY6946D vs SMR2703T_OI VIDEO | [A] CHEW HSIAO TONG |
| 15 | 30 Aug 2021 23:07 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 16 | 30 Aug 2021 23:07 | Clim Dtl Modified | Insured ID: -> -. Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 17 | 30 Aug 2021 23:07 | Clim Dtl Modified | JPJ Reg. Date: -> 2004/12/03. | [A] JOANNE LEE KHANG MIN |
| 18 | 30 Aug 2021 23:07 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 19 | 07 Oct 2021 08:57 | Adj Mandate Request | Cur Req:3570.00:Liability: 100%(B27) *Quantum: (a)COR: \$3,300.00 + (b)LOU(11days x \$20.00): \$20.00 + (c)Towing Fee: \$50.00= Total: \$3,570.00 *9 recommendation repair days + 1Sunday + 1PRS = 11days *For your approval please. | [A] CHEW HSIAO TONG |
| 20 | 07 Oct 2021 11:37 | Video Downloaded | Downloaded FY6946D vs SMR2703T_OI VIDEO | [I] Chew, Mavis |
| 21 | 07 Oct 2021 11:55 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/06/25 | [I] Chew, Mavis |
| 22 | 07 Oct 2021 11:55 | Adj Mandate Set | Approved:3570.00. | [I] Chew, Mavis |
| 23 | 08 Oct 2021 16:49 | Video Downloaded | Downloaded FY6946D vs SMR2703T_OI VIDEO | [A] CHEW HSIAO TONG |

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name | Ref 1 | Ref 2 | Amount |
|-------------|-----------|-----------|----------|----------|---------|-------|-------|--------|
|-------------|-----------|-----------|----------|----------|---------|-------|-------|--------|

| | | | | | (Branch) | | | |
|---------|-------------------------|--------------------------|-------|---|---|---------|--------------------|-------|
| 2702464 | 17 Jun 2021 16:57:44 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | FY6946D | SMR2703T | 11.00 |
| 2705228 | 30 Jun 2021 10:37:30 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | FY6946D | CHEW HSIAO TONG | xx.xx |
| 2720714 | 30 Aug 2021 23:07:10 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | FY6946D | SMR2703T | 11.00 |