

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 17 August 2021 5:08 PM
To: Koh, Ming Shao; SUR
Subject: RE: Survey Report & Invoice of Vehicle GBC 6209L Ref: CLMOMVC000004011

Dear Ming Shao,

According to our surveyor, his recommendation of \$2.5k is already more than reasonable for the extent of damage to third party vehicle.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 12 August 2021 2:59 PM
To: Koh, Ming Shao <mingshao.koh@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle GBC 6209L Ref: CLMOMVC000004011

Dear Ming Shao,

Will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Ming Shao [<mailto:mingshao.koh@sg.gaig.com>]
Sent: Thursday, 12 August 2021 2:42 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Report & Invoice of Vehicle GBC 6209L Ref: CLMOMVC000004011

Dear Veron,

Thank you for your email.

What would be the threshold amount?

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Koh Ming Shao, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | mingshao.koh@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: 12 August 2021 2:39 PM
To: Koh, Ming Shao <mingshao.koh@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: [External] FW: Survey Report & Invoice of Vehicle GBC 6209L Ref: CLMOMVC000004011

Dear Ming Shao,

Our surveyor has review on the matter, if repair costs of \$3,750.00 is on the high side.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Reports (LKKAuto)

Sent: Tuesday, 10 August 2021 1:55 PM

To: 'Koh, Ming Shao' <mingshao.koh@sg.gaig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Survey Report & Invoice of Vehicle GBC 6209L Ref: CLMOMVC000004011

Dear Ming Shao,

Thank you for your email.

Dear Veron,

Kindly Assist.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Koh, Ming Shao [<mailto:mingshao.koh@sg.gaig.com>]

Sent: Tuesday, 10 August 2021 12:02 PM

To: Elaine (LKK Auto)

Subject: Survey Report & Invoice of Vehicle GBC 6209L Ref: CLMOMVC000004011

Dear Elaine,

We refer to the above matter.

We would like to seek your surveyor's advice if repair costs of \$3,750.00 is fair.

Your surveyor's recommendation was at \$2,500.00.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Koh Ming Shao, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | mingshao.koh@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
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