

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 25 June 2021 4:41 PM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; Jasper Chua (LKK Auto); Admin A
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJR5898E AGAINST GBF7247D (LONPAC) [External General] *** LKK REF: CC4/LPC21006721/ba3
Attachments: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJR5898E AGAINST GBF7247D (LONPAC) [External General] *** LKK REF: CC4/LPC21006721/ba3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that no survey till date. TP repairer no response to our email.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Tuesday, 15 June 2021 5:14 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJR5898E AGAINST GBF7247D (LONPAC) [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 15 June, 2021 4:52 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SJR5898E AGAINST GBF7247D (LONPAC) [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Thomas,

Our insured has not lodged the report and we are unable to establish liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Nivitha / Summer,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]
Sent: Tuesday, 15 June 2021 4:28 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]DIRECT SETTLEMENT OF VEHICLE NO. SJR5898E AGAINST GBF7247D (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SJR5898E.

Please Also Advice On The Liability Status Of This Claim.

Your Insured Vehicle Number is GBF7247D, Accident Date 02/06/2021.

Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg



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