

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 15 June, 2021 4:42 PM
To: G S Lim & Partners; SUR; 'assignments'
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Your Ref : SNM21D203081/C02/GBB6958M/TOHHS / FW: Pre-Repair Survey - Notification of Inspection (Yr Insured vehicle GB 6958M) (Our Ref : HL/ABM/12273/21/ck)
Attachments: PRS 12273.pdf

WITHOUT PREJUDICE

Dear Sirs/ Madam,

As there is no agreement on SJE, we shall be appointing M/s LKK to survey GBD4815U.

Do ensure your client's vehicle is available for survey.

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: G S Lim & Partners <gslimlaw@singnet.com.sg>

Sent: Tuesday, June 15, 2021 3:47 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Your Ref : SNM21D203081/C02/GBB6958M/TOHHS / FW: Pre-Repair Survey - Notification of Inspection (Yr Insured vehicle GB 6958M) (Our Ref : HL/ABM/12273/21/ck)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to your email dated 14 June 2021.

Pursuant to State Courts Practice Directions Amendment No. 1 of 2016, our client is not agreeable to your list of surveyors. Our client's appointed surveyor is Mr Ong from KTO Automobile Assessors.

Please contact and liaise with the workshop directly to arrange for the pre-repair survey of our client's damaged vehicle and obtain the requisite documents from them.

Workshop	Auto Best Motor Services
Address	Blk 3006 Ubi Road 1 #01-362 Singapore 408700
Contact Person	Mr Lee
Tel No.	67456932 / 97456932

Thank you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727
Tel : 65324518 | Fax : 65325410 | Email : gslimlaw@singnet.com.sg

IMPORTANT NOTICE : This e-mail is confidential and may be covered by legal professional privilege. If you are not the intended recipient you are prohibited from printing, copying or distributing it, nor may you rely upon it. If you have received this e-mail in error, please notify us immediately by telephone or by e-mail to gslimlaw@singnet.com.sg and delete this e-mail from your system. G S Lim & Partners will not accept liability for commitments made by individuals employed by the firm outside the scope of our business, being the supply of legal services.

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Monday, 14 June, 2021 12:19 PM

To: gslimlaw@singnet.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203081/C02/GBB6958M/TOHHS / FW: Pre-Repair Survey - Notification of Inspection (Yr Insured vehicle GB 6958M) (Our Ref : HL/ABM/12273/21/ck)

Without Prejudice

Our reference: SNM21D203081/C02/GBB6958M/tohhs

Your reference: GBD4815U

Dear Sirs / Madam,

ACCIDENT INVOLVING GBB6958M & GBD4815U on 29/05/2021

We refer to your email of 11/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh 6389 6183 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, June 14, 2021 11:17 AM

To: gslimlaw@singnet.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203081/C02/GBB6958M/TOHHS / FW: Pre-Repair Survey - Notification of Inspection (Yr Insured vehicle GB 6958M) (Our Ref : HL/ABM/12273/21/ck)

Dear Jenny,

Please conduct PRS for **GBD4815U**.

Note: officer in charge Alfred Toh 63896183.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: G S Lim & Partners <gslimlaw@singnet.com.sg>

Sent: Friday, 11 June 2021 5:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Survey - Notification of Inspection (Yr Insured vehicle GB 6958M) (Our Ref : HL/ABM/12273/21/ck)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam

We refer to the above matter.

We attach herewith our letter dated 11 June 2021, the contents of which are self-explanatory, for your attention.

Please let us hear from you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727
Tel : 65324518 | Fax : 65325410 | Email : gslimlaw@singnet.com.sg

IMPORTANT NOTICE : This e-mail is confidential and may be covered by legal professional privilege. If you are not the intended recipient you are prohibited from printing, copying or distributing it, nor may you rely upon it. If you have received this e-mail in error, please notify us immediately by telephone or by e-mail to gslimlaw@singnet.com.sg and delete this e-mail from your system. G S Lim & Partners will not accept liability for commitments made by individuals employed by the firm outside the scope of our business, being the supply of legal services.