

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 15 June, 2021 2:49 PM
To: Claims; SUR; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: SNM21D203178/C01/SMQ9431L/LEWLC / FW: OD CLAIM FOR SMQ 9431 L
DOA: 02/06/2021 - VEHICLE IN
Attachments: SMQ 9431 L - EST.pdf

Dear Sir / Madam,

We refer to the above.

We will be assigning our surveyor, LKK to survey your client's vehicle.
The Section I Excess NIL.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, June 14, 2021 8:01 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SNM21D203178/C01/SMQ9431L/LEWLC / FW: OD CLAIM FOR SMQ 9431 L DOA: 02/06/2021 - VEHICLE IN

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Dear Jenny,

Please find above estimate for your next action.

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Tuesday, 8 June 2021 2:30 PM

To: Claims Dept

Cc: Claims Dept of CTI

Subject: RE: SNM21D203178/C01/SMQ9431L/LEWLC / FW: OD CLAIM FOR SMQ 9431 L DOA: 02/06/2021 - VEHICLE IN

Dear Kee Siang,

Please let us have the estimated costs of repairs for the abovementioned vehicle before we arrange for survey.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, June 7, 2021 4:55 PM
To: Claims Dept <claims@premiumauto.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203178/C01/SMQ9431L/LEWLC / FW: OD CLAIM FOR SMQ 9431 L DOA: 02/06/2021 - VEHICLE IN

Dear Sir,

Kindly note case handler is Jenny Lew.

Dear Jenny,

Fya. OD claim.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 7 June 2021 2:46 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SMQ 9431 L DOA: 02/06/2021 - VEHICLE IN

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Dear Claims Team,

Kindly register OD claim for above mentioned vehicle. We will forward you the estimate once its ready.

Please let us choose the surveyor and arrange survey on 9/6/2021

Address: 24 Benoi Sector

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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