



Service Request Details

Claim

S1M03BAE

Reference

CC4/ASM21006706/pa3

Loss Date

4 June 2021

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

7 Jun 2021 9:45:55 AM

Request Date

15 June 2021

Due Date

15 June 2022

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work



Vehicle Information

Incident Vehicle Registration #
GBD4405U

Make
TPVD

Model
TBC

Service Address

, , ,

Primary Contact/Insured

UBTS PTE LTD
12 TANJONG PENJURU CRESCENT, 608975, Singapore
65674755

Claim Handler

LOH Cynthia

cynthia.loh@axa.com.sg

Additional Instructions
WS : GUAN HIN MOTOR

Messages1

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE




SUBJECT


Re:[Seek Approval to Reject TP Claim] - S1M03BAE [ACCIDENT INVOLVING XE 3815K(OI) & GBD 4405U(TP) ON 04/06/2021]

BODY

Hi Hsiao T Ong, please proceed to reject TP, thanks



TYPE



SENT

22/6/21 10:55 AM

FROM


LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

[Seek Approval to Reject TP Claim] - S1M03BAE [ACCIDENT INVOLVING XE 3815K(OI) & GBD 4405U(TP) ON 04/06/2021]

BODY

Hi Cynthia, based on OI accident scene photos(atta...



Re: GBD4405U // DOA: 04/06/2021 //LKK Ref: CC4/ASM21006706/Kpa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 29/6/2021 8:32 AM

To: guanhinmotor@yahoo.com <guanhinmotor@yahoo.com>

 2 attachments (2 MB)

Statement of XE3815K.pdf; XE3815K Video Screenshot.pdf;

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report and video screenshot for your easy reference. Based on our video footage, it shows that your client changed lane and collided with our vehicle who was driving straight within his lane. We are of the view that our driver is not liable.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Guan Hin Motor Workshop <guanhinmotor@yahoo.com>

Sent: Friday, 25 June 2021 11:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: GBD4405U

Attach LOD

GUAN HIN MOTOR WORKSHOP.
No 10 Ang Mo Kio Industrial Park 2A
#02-03 Singapore 568047
Tel: 64837111

6/29/2021

Mail - Hsiao Tong (LKKAuto) - Outlook

Fax:64837221
L C NG

**ACCIDENT INVOLVING XE 3815K(AXA) AND GBD 4405U ALONG/AT PIONEER ROAD
ROUNABOUT ON 04/06/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 22/6/2021 11:04 AM

To: ginatay@ubts.com.sg <ginatay@ubts.com.sg>

22 June 2021

M/S UBTS PTE LTD

[By Email only]

Driver: Qi Ji

Dear Sirs/ Mdm

OUR REF : CC4/ASM21006706/Kpa3 // S1M03BAE

YOUR REF : XE3815K

**ACCIDENT INVOLVING XE 3815K(AXA) AND GBD 4405U ALONG/AT PIONEER ROAD ROUNABOUT ON
04/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from GUAN HIN MOTOR WORKSHOP acting on behalf of the owner of GBD4405U against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.(Attached is a template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in

connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)