

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlmmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1901991

Your Ref : SKU4760Y

Date : 29/09/2021

LONPAC INSURANCE BHD

300 BEACH ROAD #17-04

THE CONCOURSE

SINGAPORE 199555

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SMJ8636G and your Insured SKU4760Y ON 13/06/2021 15:55 ALONG CAR PARK @THE VALES (ANCHORVALE CRESCENT)

We refer to the above matter.

Please assess through your Insured's (SKU4760Y) report and our Client (SMJ8636G) – KOH TAIWEI JOHN's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) GIA Search

The above vehicle was surveyed by Lim from lkk as appointed by LONPAC on 16/06/2021.

We would quantify our claim as below:-

Cost of Repair : \$4,049.95

Rental : \$500.00(5 Day X \$100) Surveyor recommend 5 days

GIA Search : \$2.00

=====

Total : \$4,551.95

Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint - Singapore 568047
Tel: 6483 1244 Fax: 6483 6170
Kee Mui Hong

Authorization to Act

I, Koh Zaiwei John (the third party claimant), of 75 Anchorvale Crescent #10-11 S(246667) (address), owner of SMJ 8636G (Vehicle No) hereby authorize **Ah Lim Motor Company** (the workshop) to act for me in respect to my claim for the repair cost and / or rental and / or loss of use (Claim) for my vehicle no SMJ 8636G that was damaged pursuant to the accident which occurred on 13/6/2021 (date) along car park @ The Vales (Anchorvale Crescent) (location) involving the vehicle no SMJ 8636G & SKU 4760Y (the accident).

I further authorize the workshop to settle the above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive the payment further to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.

Dated this 14 day of June (month) 20 21 (year)



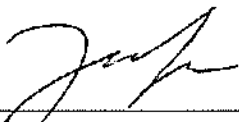
Signed by Third party claimant
Owner vehicle no:



Signed by the workshop

Personal Data Protection Act 2012

I/ we acknowledge and consent to Ah Lim Motor Company collecting, using and disclosing and / or processing my/our personal data to Third Party service providers and/or Insurance company my / our personal data for the purpose of processing the claims and related insurance / claim matters.



Owner signature



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024655

DATE : 31 Oct 2021

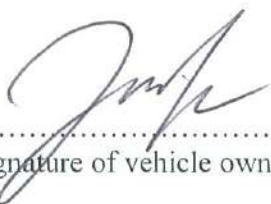
DISCHARGE VOUCHER

I/We, KOH TAIWEI JOHN confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SKU4760Y the sum of Singapore Dollar Four Thousand Five Hundred Fifty One and Cents Ninety Five Only (\$4,551.95) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMJ8636G and SKU4760Y on 13 June 2021 along CAR PARK @ THE VALES (ANCHORVALE CRESCENT).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TAN SAI MUAY / TAN HIANG PENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **AH LIM MOTOR COMPANY**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 15/11/21 X
.....
Signature of vehicle owner/Date

Koh TaiWei John
.....
Name of vehicle owner /Date

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlmmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : KOH TAIWEI JOHN
75 ANCHORVALE CRESCENT #10-11
SINGAPORE 544662

ATTN:

Your Ref No: -
Claim Type: Third Party
Accident Date: 13/06/2021
TP Veh Reg No: SKU4760Y

Claim No: MC1901991
No: AL1905569
Date: 29 Sep 2021
Policy No: P10527363R00
Veh Reg No: SMJ8636G
Make/Model: HONDA FIT HYBRID 1.5
AUTO
Chassis No: GP51339851
TP Ins Co: LONPAC

Tax Invoice-Final Repair Cost to Vehicle No :SMJ8636G

Description	Quantity	List Price S\$	Amount S\$
SPARE PARTS			
1 FRONT FENDER RH	1 PC	368.50	
2 FRONT FENDER LOGO "HYBRID"	1 PC	58.00	
3 FRONT FENDER COWLING RH	1 PC	75.00	
4 FRONT FENDER COWLING CLIP	10 PC	20.00	
5 FRONT DOOR RH	1 PC	757.20	
6 FRONT DOOR RH STICKER SET	1 PC	25.00	
7 REAR DOOR RH	1 PC	736.20	
8 REAR DOOR RH STICKER	1 PC	25.00	
9 REAR BUMPER SIDE RETAINER RH	1 PC	18.70	
10 REAR BUMPER CLIP	10 PC	30.00	
11 FRONT WHEEL BEARING RH	1 PC	168.00	
		2,281.60	
	Less 20%	456.32	1,825.28
Special Nett			
12 SPORT RIM - Repair	1 PC	200.00	
		200.00	200.00
LABOUR			
13 TO DISMANTLE AND TRANSFER DOOR FITTINGS AND MECHANISM SUCH AS POWER WINDOW MOTOR AND REGULATOR TO NEW DOOR/FACILITATE REPAIR. RHF & RHR	1 PC	80.00	
14 TO REMOVE AND REINSTALL/REPLACE UNDERCARRIAGE	1 PC	80.00	
15 TO DISMANTLE ALL DAMAGED PARTS. TO KNOCK & REPAIR ROCKER PANEL RH, CENTRE PILLAR RH, REAR FENDER RH, INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	1 PC	600.00	
16 TO SPRAY FRONT FENDER RH, FRONT DOOR RH, REAR DOOR RH, ROCKER PANEL RH, CENTRE PILLAR RH, REAR FENDER RH, REAR BUMPER	1 PC	1,000.00	
		1,760.00	1,760.00

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 Fax: 6483 6170

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : KOH TAIWEI JOHN
75 ANCHORVALE CRESCENT #10-11

SINGAPORE 544662

ATTN:

Your Ref No: -
Claim Type: Third Party
Accident Date: 13/06/2021
TP Veh Reg No: SKU4760Y

Claim No: MC1901991
No: AL1905569
Date: 29 Sep 2021
Policy No: P10527363R00
Veh Reg No: SMJ8636G
Make/Model: HONDA FIT HYBRID 1.5
AUTO
Chassis No: GP51339851
TP Ins Co: LONPAC

Tax Invoice-Final Repair Cost to Vehicle No :SMJ8636G

Description	Quantity	List Price S\$	Amount S\$
		Total	S\$ 3,785.28
		Less Rounding	-0.28
		Lum Sum Repair	S\$ 3,785.00
		Add GST @ 7%	264.95
		Total Amount Payable	S\$ 4,049.95

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND FORTY NINE AND CENTS NINETY FIVE ONLY

The above vehicle was surveyed by LKK - TG LIM on 16/06/2021

For AH LIM MOTOR COMPANY

E. & O. E.

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
Singapore 568047
Tel: 6483 1244 Fax: 6483 6170
AUTHORISED SIGNATURE

Ace Auto

18, Ubi Road 4 #02-05 Ubi Car Mall
Singapore 408616 Reg no : 53029719A

To : Ah Lim Motor Company
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint
Singapore 568047

Invoice No : A4746

Date 2/7/2021

Vehicle No : SMH1192B

Make / Model : Honda Vezel

Rent to : John Koh - SMJ8636G

Account : Ah Lim Motor Company


Rental Ref : 4746

Duration : From:28/06/2021 09.00am

To : 02/07/2021 17.50pm

Grand Total

No. of days	Rate	Total
5	\$ 100.00	\$ 500.00
		\$ 500.00

Ace Auto

for Ace Auto

ACE Auto

18 Ubi Road 4, #02-07 Singapore 408616
Tel: 6483 6143 Fax: 6483 6170
Registration No. 53029719 A

EXCESS: SGD 2,000 /- O.D.
SGD 1,500 /- T.P.

No. 4746

RENTAL AGREEMENT / INVOICE

Hirer's Name JOHN KOH		Date of Birth	Passport / Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Licence Obtained
Postal Code		Contact No	Mobile Phone No. 96153603	Own Vehicle No. SMH 8636 G
Driver Name ELAINA TENG		Date of Birth	Passport / Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Licence Obtained
Postal Code		Contact No	Mobile Phone No. 96683793	Honda B7

CHECK OUT

Date 28/06/21	Time 09:00 am	Mileage 2411.0 KM	E 1/4 1/2 3/4 F
Date 02/07/21	Time 5:00 pm	Mileage 2437.0 KM	E 1/4 1/2 3/4 F

Pay _____ for every quarter tank petrol if the petrol is less than the check out amount.

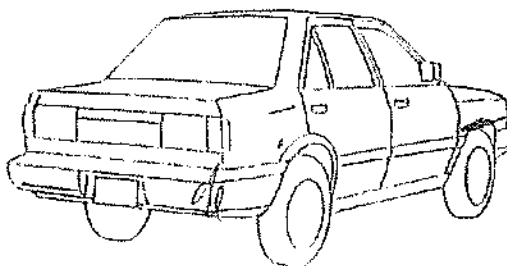
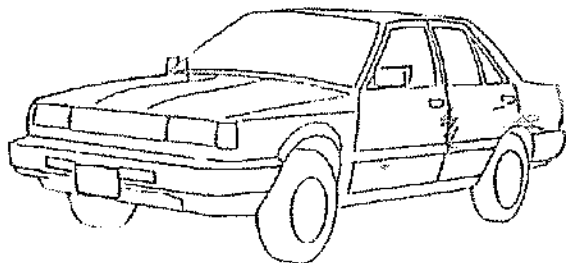
CHECK IN

VEHICLE NO. SMH 1192 R	MODEL Honda V6 2.0
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IMPORTANT NOTES:-

- This vehicle is restricted to SINGAPORE use only.
- BE WARNED: Hirer / Driver shall be fully responsible for all consequences including all outstanding summons and all costs incurred to & by the owner for any invalid entry in Malaysia.
- No refund will be given for vehicle that returns early.
- The hirer shall be liable to pay the first _____ for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability is _____ any accident.
- Hirer shall pay all parking fines & traffic summons, incurred during the period of rental.
- Extension:- One day's advance notice is required otherwise No extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension:- Refer to prevailing rates.
- Please check water & engine oil daily as preventive maintenance.

	UNIT		RATE (\$)	TOTAL (\$)
RATE PER DAY		@		
RATE PER WEEK		@		
RATE PER MONTH		@		
GRAND TOTAL				
DEPOSIT				
EXTENSION _____ DAYS				
TOTAL PAYABLE AMOUNT				
DEPOSIT REFUNDABLE	S\$			
CHANGED OVER FROM VEH.				DATE



I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Driver Signature

for ACE Auto


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKU4760Y

Date of Accident

13/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **29/07/2020 - 28/07/2021**

Requested By **KEE MUI HONG (AH LIM MOTO...**

Requested Date **14/06/2021 15:01**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

FW: [SEEK MANDATE] - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G LKK REF : CC4/LPC21006693/ps3 [External General]

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Fri 29/10/2021 5:51 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

📎 4 attachments (1,002 KB)

LKK Survey Report & Photos.pdf; Claim Doc _ SMJ8626G.pdf; INSD STATEMENT.pdf; Motor TPPD Approval Uninsured Loss Form.doc;

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 29 October 2021 1:17 pm

To: CHEW BENG KEE <bkchew@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: [SEEK MANDATE] - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G LKK REF : CC4/LPC21006693/ps3 [External General]

Lonpac External - General

Hi Chew,

Attached supporting documents for DS for your approval.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 29 October 2021 11:33 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G LKK REF : CC4/LPC21006693/ps3 [External General]

Your ref: **TBA**

Our ref : CC4/LPC21006693/Bps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKU4760Y(LONPAC) AND SMJ8636G(TP) ON 13/06/2021

We refer to the above matter.

We have highlighted to your good office on 29/07/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our driver failed to give way to third party. Liability is not in our driver favour.

We seek your approval to offer repairer **“AH LIM MOTOR COMPANY”** at **\$4,551.95(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,689.28	\$ 4,049.95 (\$3,785.00 + 7%GST)
2. Loss of Rental (5days x \$100.00)	\$ 500.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,181.28	<u>\$ 4,551.95</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, July 29, 2021 4:10 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G LKK
REF : CC4/LPC21006693/ps3 [External General]

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SMJ 8636G at M/s AH LIM MOTOR COMPANY on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, June 15, 2021 11:14 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G LKK
REF : CC4/LPC21006693/ps3 [External General]

Lonpac External - General

Our Ref : TBA

Dear Su Li,

Attached copy of insured's accident report for your retention.

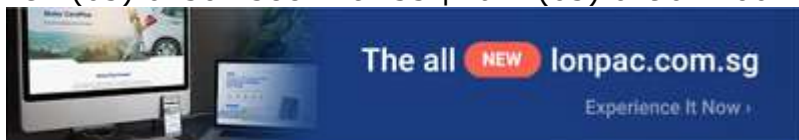
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Tuesday, 15 June 2021 10:31 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G
[External General] LKK REF : CC4/LPC21006693/ps3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, June 15, 2021 9:54 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G
[External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 15 June, 2021 7:50 AM
To: Eileen Chua <ahlimmc@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G
[External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Eileen,

We have appointed LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

In addition, please note that Lionel Chua is no longer with us.

Aside to LKK – Attn : Nivitha/Summer

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Eileen Chua [<mailto:ahlimmc@singnet.com.sg>]
Sent: Monday, 14 June 2021 6:03 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Lonpac - Lionel Chua <lionelchua@lonpac.com>
Subject: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G
Importance: High

Hi Claim Team,

Please kindly arrange survey.

Aside> Claim Team,
Please kindly advise the liability.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170