

**Re: Claim Documents for our client - SMJ8636G accident with LonPac Insured LKK
REF : CC4/LPC21006693/ps3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 31/10/2021 9:25 PM

To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at **\$4,551.95(all-in)** as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 30 September 2021 4:34 pm

To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Claim Documents for our client - SMJ8636G accident with LonPac Insured LKK REF : CC4/LPC21006693/ps3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 30/09/2021.

We will look into the matter and get back to you.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Sent: Thursday, 30 September 2021 4:31 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Claim Documents for our client - SMJ8636G accident with LonPac Insured LKK REF : CC4/LPC21006693/ps3

Dear Claims,

Pls see attached the Claim Documents for our client - SMJ8636G accident with Lonpac Insured LKK REF : CC4/LPC21006693/ps3

Pls advise if LKK is assisting with claim settlement or do I forward to Lonpac directly instead.

Pls advise

Best Regards,

Kee Mui Hong

Ah Lim Motor @ AMK

10, Ang Mo Kio Industrial Park 2A

#01-09 AMK Autopoint S568047

Tel : 6483 1244 Fax : 6483 6170

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 22 June 2021 2:00 PM

To: Eileen Chua <ahlimmc@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ADVISE LIABILITY -Re: REQUEST FOR GIA REPORT - SMJ 8636G LKK REF : CC4/LPC21006693/ps3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of

LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Tuesday, 22 June 2021 11:12 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ADVISE LIABILITY -Re: REQUEST FOR GIA REPORT - SMJ 8636G LKK REF : CC4/LPC21006693/ps3

Hi Hsiao Tong,

Please see attached photo for your attention.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170

From: [Hsiao Tong \(LKKAuto\)](#)

Sent: Friday, June 18, 2021 11:52 AM

To: [Eileen Chua](#)

Cc: [Admin A](#)

Subject: Re: ADVISE LIABILITY -Re: REQUEST FOR GIA REPORT - SMJ 8636G LKK REF : CC4/LPC21006693/ps3

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidence (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Tuesday, 15 June 2021 11:27 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ADVISE LIABILITY -Re: REQUEST FOR GIA REPORT - SMJ 8636G LKK REF : CC4/LPC21006693/ps3

Hi Hsiao Tong,

Please kindly advise the liability soonest.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170

From: [Su Li \(LKK Auto\)](#)

Sent: Tuesday, June 15, 2021 11:05 AM

To: [Eileen Chua](#) ; [Hsiao Tong \(LKKAuto\)](#)

Cc: [Admin A](#)

Subject: Re: ADVISE LIABILITY -Re: REQUEST FOR GIA REPORT - SMJ 8636G LKK REF : CC4/LPC21006693/ps3

Without Prejudice

Dear Sir/Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Eileen Chua <ahlimmc@singnet.com.sg>

Sent: Tuesday, June 15, 2021 10:44 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: ADVISE LIABILITY -Re: REQUEST FOR GIA REPORT - SMJ 8636G

Hi Su Li,

Please advise the liability soonest.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170

From: [Su Li \(LKK Auto\)](#)

Sent: Tuesday, June 15, 2021 10:26 AM

To: ahlimmc@singnet.com.sg

Subject: REQUEST FOR GIA REPORT - SMJ 8636G

Without Prejudice

Dear Sir/Madam,

Kindly provide us a copy of your client GIA Report for our necessary action.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd