

**Re: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G LKK REF : CC4/LPC21006693/ps3 [External General]**

Su Li (LKK Auto) <suli@lkkauto.com>

Thu 7/29/2021 4:10 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 3 attachments (3 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf;

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SMJ 8636G at M/s AH LIM MOTOR COMPANY on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Tuesday, June 15, 2021 11:14 AM

**To:** Su Li (LKK Auto) <suli@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G LKK REF : CC4/LPC21006693/ps3 [External General]

**Lonpac External - General**

Our Ref : TBA

Dear Su Li,

Attached copy of insured's accident report for your retention.

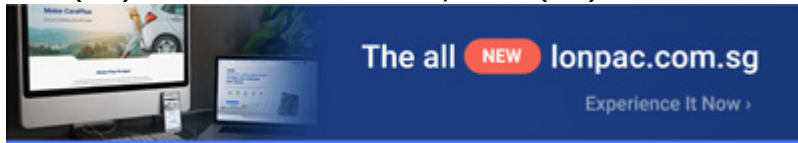
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]

**Sent:** Tuesday, 15 June 2021 10:31 am

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G [External General] LKK REF : CC4/LPC21006693/ps3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li | Admin Support**  
**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, June 15, 2021 9:54 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 15 June, 2021 7:50 AM  
**To:** Eileen Chua <[ahlimmc@singnet.com.sg](mailto:ahlimmc@singnet.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G [External General]

## **Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : TBA

Dear Eileen,

We have appointed LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

In addition, please note that Lionel Chua is no longer with us.

Aside to LKK – Attn : Nivitha/Summer

FYA

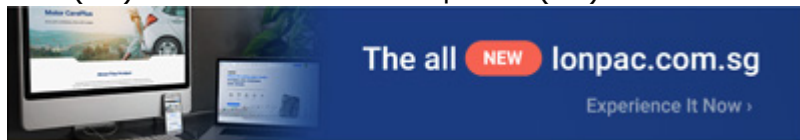
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - General data is for internal / external use.*

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**From:** Eileen Chua [<mailto:ahlimmc@singnet.com.sg>]

**Sent:** Monday, 14 June 2021 6:03 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Lonpac - Lionel Chua <[lionelchua@lonpac.com](mailto:lionelchua@lonpac.com)>

**Subject:** ARRANGE SURVEY - YOUR INSURED SKU4760Y DOA: 13/06/2021 & OUR CLIENT SMJ8636G

**Importance:** High

Hi Claim Team,

Please kindly arrange survey.

Aside> Claim Team,

Please kindly advise the liability.

Best Regards,

Eileen Chua

Ah Lim Motor Company

No. 10 Ang Mo Kio Ind. Park 2A

#01-09 AMK Autopoint S(568047)

Tel: 64831244 Fax: 64836170