

Our Ref : SDJ2224H / TP#1033  
Your Ref : GBK525X / CC4/III120003242/Kpa3

**WITHOUT PREJUDICE**

Date : 26 May 2020

**India International Insurance Pte Ltd**

64 Cecil Street  
#04/05/06 IOB Building  
Singapore 049711

Attention: Motor Claims Department

**ACCIDENT INVOLVING SDJ2224H & GBK525X ON 08/02/2020  
ALONG PIE TO AYE**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST )	S\$1,795.19
- Loss of Use	S\$400.00 (\$100.00 x 04 days)
- Insurance Search Fee	S\$7.45

<b>Grand Total</b>	<b>S\$2,202.64</b> =====
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If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 6481-1522 or email [sharon@ow.sg](mailto:sharon@ow.sg) & [lily.loi@ow.sg](mailto:lily.loi@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

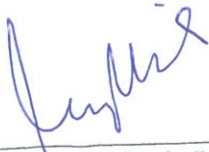
TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) BAY HEE SIAH ('the third party claimant') of (Address) BLK 14 DOVER CLOSE EAST #09-220 S(13004) registered owner of (Vehicle Number) SDJ2224H hereby authorize ('the vehicle repairer workshop') OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or rental and/or loss of use for my/our vehicle number SDJ2224H that was damaged pursuant to the accident which occurred on 08-02-2020 along PIE to AYE involving vehicle number GBK 525X.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive full payment in the settlement of my/our claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 18 day of Feb year 2020



Signature of Vehicle Registered Owner  
Company's stamp (if applicable)

## EXPRESS SETTLEMENT

### Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2020D0000401  
Claimant Ref: SDJ2224H

We/I, Optima Werkz Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,000.00 (Global Sum) ~~(repair cost)~~ ~~S\$~~ ~~(loss of use/rental)~~ ~~S\$~~ ~~(search fee)~~, vehicle no. SDJ2224H that was damaged pursuant to the accident which occurred on 08/02/2020 (date) at PIE to AYE (location) involving vehicle no. GBK525X (insured vehicle). This is pursuant to the inspection conducted on 27/02/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Bay Hee Siah ("the third party claimant") of vehicle no. SDJ2224H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SDJ2224H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,000.00 to Optima Werkz Pte Ltd.

Dated this 17 day of JUNE 20 21

#### CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

KATLYN

NRIC:

SXXXX160F

Address:

BLK 10 ANG MO KIO IND PARK 2A  
#01-05 ANG AUTOPONT (568041)

Nationality:

SINGAPOREAN

Occupation:

MOTOR CLAIMS OFFICER

#### WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

## TAX INVOICE

To: INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET  
#04-00/06-00 IOB BUILDING  
SINGAPORE 049711

Tel 63476100  
Fax: 62257743

INV NO. : 122002814  
INVOICE DATE : 26/05/2020  
REF : TP#1033  
VEH NO. : SDJ2224H  
CAR MODEL : VEZEL  
CURRENT MILEAGE:  
ADVISOR : ONG HOCK KONG  
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
REPAIRS AS RECOMMENDED BY SURVEYOR	1	JOB	1,677.75	1,677.75

Remarks: DOA: 08/02/2020 @ 1030 HRS  
CLAIMANT: BAY HEE SIAH  
TP VEHICLE: GBK525X

Singapore Dollars: One Thousand Seven Hundred Ninety-Five And Cent Nineteen Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	1,677.75
GST 7.00%	SGD	117.44
GRAND TOTAL	SGD	<u>1,795.19</u>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

for **Optima Werkz Pte Ltd**

  
AUTHORISED SIGNATURE(S)



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Feb 2020 / 16:29:50

Receipt Date/Time : 19 Feb 2020 / 16:29:49

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200219-002708

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBK525X As at 08 Feb 2020/10:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GBK525X Enquiry Fee 20200219162858218553	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20200219162908148	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Feb 2020 20:04	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	26 Feb 2020 20:04	<b>Clim Veh Model Changed</b>	(204611) HONDA VEZEL 1.5 1.5X CVT (A).	[A] HOW MEI KWAN
3	26 Feb 2020 20:04	<b>Clim Created</b>	Reg No: SDJ2224H. Acct Date: 2020/02/08. Claim Type: TP. Insurer: India International Insurance Pte L td (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Feb 2020 20:04	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Feb 2020 20:04	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/03/06	[A] HOW MEI KWAN
6	26 Feb 2020 20:04	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Feb 2020 20:04	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	26 Feb 2020 20:04	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	28 Feb 2020 15:31	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	28 Feb 2020 15:34	<b>Clim Dtl Modified</b>	Claimant's Name: - -> BAY HEE SIAH.	[A] HOW MEI KWAN
11	28 Feb 2020 15:34	<b>Clim Registration Modified</b>	Acct Time:00:00:00->10:00:00.	[A] HOW MEI KWAN
12	28 Feb 2020 15:34	<b>Clim Veh Model Changed</b>	(204611) -> (204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] HOW MEI KWAN
13	11 Mar 2020 15:24	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: TBA (BOLA NIL) Remarks: Conflicting version - pending evidences from both parties.to request evidence from OI.	[A] CHUA ZHEN LI
14	12 Mar 2020 08:18	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/03/06. Mandate Remarks: ID was already in the roundabout but TP had admitted he was entering into roundabout from the PIE thus TP vehicle who was entering roundabout should be at fault.	[I] Lalitha Krishnan
15	12 Mar 2020 08:18	<b>Adj Mandate Set</b>	Maintained:ID was already in the roundabout but TP had admitted he was entering into roundabout from the PIE thus TP vehicle who was entering roundabout should be at fault.	[I] Lalitha Krishnan
16	23 Mar 2020 17:33	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 0% (BOLA NIL ) Remarks: Insured driver was already in the roundabout but 3rd party had admitted he was entering into roundabout from the PIE.3rd party vehicle who was entering roundabout should be at fault. Hence, to re	[A] CHUA ZHEN LI
17	24 Mar 2020 08:02	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/03/06. Mandate Remarks: Please reject claim	[I] Lalitha Krishnan
18	24 Mar 2020 08:02	<b>Adj Mandate Set</b>	Maintained:Please reject claim	[I] Lalitha Krishnan
19	22 May 2020 10:55	<b>Label Removed</b>	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
20	22 May 2020 10:55	<b>Label Added</b>	(30652):WP.	[A] CHEW HSIAO TONG
21	24 May 2020 15:38	<b>Clim Dtl Modified</b>	Insured Name: -> REEFERTEC PTE LTD.	[A] HOW MEI KWAN
22	26 May 2020 20:35	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
23	26 May 2020 20:35	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
24	26 May 2020 20:35	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/04/01.	[A] JOANNE LEE KHANG MIN
25	26 May 2020 20:35	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
26	28 May 2020 09:42	<b>Adj Ofr Auth Verified</b>	Verified: 1567.75	[A] Lee Su Li

 **AUDIT TRAIL**

No.	On	Audit	Remarks	By
27	28 May 2020 09:42	<b>Adjuster Tax Invoice Issued</b>	Submitted Tax Invoice: -> AC2004136.	[A] Lee Su Li
28	28 May 2020 09:42	<b>Adj Rpt Submitted</b>	Amt:1567.75. Late Remarks:	[A] Lee Su Li
29	28 May 2020 09:42	<b>Adj Invoice Submitted</b>		[A] Lee Su Li
30	28 May 2020 09:42	<b>Ins Ofr Authorized</b>	Approved amt: 0.00 (nett)	[A] Lee Su Li
31	28 May 2020 09:42	<b>Claimant Ofr Accepted</b>		[A] Lee Su Li
32	28 May 2020 09:42	<b>Repairer Tax Invoice Issued</b>		[A] Lee Su Li
33	28 May 2020 09:42	<b>Invoice &amp; DV Submitted</b>		[A] Lee Su Li
34	14 Jun 2021 14:51	<b>Ins Send Back Invoice/DV</b>	Acceptance cancelled	[I] Priya
35	14 Jun 2021 14:51	<b>Label Added</b>	(263):Bill Reverted.	[A] Merimen Administrator
36	14 Jun 2021 14:51	<b>Ins Send Back Adj Rpt</b>	LIABILITY APPROVAL AT 50%	[I] Priya
37	14 Jun 2021 14:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/06/16	[A] Merimen Administrator
38	14 Jun 2021 14:51	<b>Adj Mandate Set</b>	Maintained.	[A] Merimen Administrator
39	15 Jun 2021 09:12	<b>Claim Offer Type Changed</b>	Offer Type: Contract Repair->Cost of Repairs	[A] CHEW HSIAO TONG
40	15 Jun 2021 09:35	<b>Adj Mandate Request</b>	Cur.Req:1025.05:PODS Liability :50% \$1,025.05(all-in)	[A] CHEW HSIAO TONG
41	15 Jun 2021 09:35	<b>Label Removed</b>	(30652):WP.	[A] CHEW HSIAO TONG
42	15 Jun 2021 09:35	<b>Label Added</b>	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
43	15 Jun 2021 09:46	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/06/16	[I] Priya
44	15 Jun 2021 09:46	<b>Adj Mandate Set</b>	Approved:1025.05.	[I] Priya

Date From    
 Date To    
 Audit Type  

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2451105	27 Feb 2020 08:41:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SDJ2224H	GBK525X	11.77
2509330	26 May 2020 20:35:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDJ2224H	GBK525X	11.00

