

Hui Zhen (LKK Auto)

From: Hui Zhen (LKK Auto)
Sent: Tuesday, 22 June 2021 3:04 pm
To: 'Gan Kwai Leng (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; SUR
Cc: 'MTPRI'
Subject: RE: PRI for SGM900B - Our Insured: SHB1745Y on 11/6/2021 (D21/1784)
Attachments: SGM 900B IA.pdf

Dear Joey,

Enclosed herewith preliminary advice of SGM 900B.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 14 June 2021 5:06 pm
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Gan Kwai Leng (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)' <GANKWAILENG@smrt.com.sg>
Subject: RE: PRI for SGM900B - Our Insured: SHB1745Y on 11/6/2021 (D21/1784)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 14 June, 2021 4:52 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: MTPRI <MTPRI@smrt.com.sg>; Gan Kwai Leng (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<GANKWALENG@smrt.com.sg>

Subject: FW: PRI for SGM900B - Our Insured: SHB1745Y on 11/6/2021 (D21/1784)

Ref: TAX/06/21/2023

Dear Summer,

Kindly survey on "Without Prejudice" basis.

TP: SGM900B

Insured: SHB1745Y

Workshop: BORNEO MOTORS

Thank you.

Regards,

Hua Yen
Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Caroline Cabrera [<mailto:Caroline@msfirstcapital.com.sg>]

Sent: 14/06/2021 16:02

To: MTPRI

Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Esther Lim; Ashlyn.Chng@inchcape.com.sg

Subject: PRI for SGM900B - Our Insured: SHB1745Y on 11/6/2021 (D21/1784)

Dear Hua Yen,

For PRI

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.
However, we are actively working to support our clients and partners.
We have access to e-mails and will work to respond in a timely manner.*

We appreciate your kind understanding. Stay safe.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Monday, June 14, 2021 2:49 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (SM) - Accident Involving SGM900B & SHB1745Y DOA 11.06.2021

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHB1745Y** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg