

Cecilia Chong (LKK Auto)

From: Peggy <nphauto@pacific.net.sg>
Sent: Wednesday, 10 November 2021 10:14 am
To: Cecilia Chong (LKK Auto)
Subject: FW: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021
Attachments: SKMBT_C224e21062813440.pdf

Hi [Cecilia](#)

We refer to the above matter and claiming against you as follows:

Cost of repair	\$5,243.00
Loss of use 4 days @100 per day	400.00
Search fee	2.00

Total	\$5,645.00
	=====

Attach documents and please let us have your reply soon.

REGARDS

PEGGY FOO
NPH AUTO SERVICE
TEL: 67840663
EMAIL: peggy@nphauto.com

LETTER OF AUTHORISATION

ACCIDENT ON : 11/06/2021
AT : TPE
INVOLVING VEHICLE NO : SLC 5080C + XD6T60D
I/We, Tan Junn How
Of _____

hereby authorise M/s NPH Auto Service, my repairers, to give all further instructions on my behalf concerning the said claim and as such, all future correspondence should be addressed to said firm.

My repairer is further authorised to received on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this claim on my behalf and for me.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurers (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the repair costs and any incidentals incurred by my repairers.

Dated this _____ day of 11/062021 200

Witness by **NPH AUTO SERVICE**
Name Co. Reg. No 3977300D
Blk 9005 Tampines Street 93
#01-246/254 Singapore 528839
Tel: 6784 0663 (8 Lines)
Fax: 6784 0692
NRIC No _____

Signature 
Full Name : TAN JUNN HOW
NRIC No _____
Company Stamp (if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/024652

DATE : 07 JANUARY 2022

DISCHARGE VOUCHER

I/We, TAN JIUNN HOW confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XD 6760U the sum of Singapore Dollar Five Thousand Four Hundred Eighty Only (\$5,480.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving XD 6760U and SLC 5080C on 11 June 2021 along TPE TOWARDS CHANGI.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ T G GLOBAL RESOURCES PTE LTD AND/OR ANG KOK HUAT**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **NPH AUTO SERVICE**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 7 Jan 2022

.....
Signature of vehicle owner/Date



.....
Name of vehicle owner /Date



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-ND Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



Our Ref :TP0048/06/21

TAX INVOICE NO. :06721

BILL TO LONPAC INSURANCE BHD

Date of

ATTN MOTOR CLAIMS DEPT

Accident Date :11/06/2021

TAN JIUNIN HOW

Policy Number :MP317614

BLK 552 WOODLANDS DRIVE 44

Model :VOLKSWAGON SPORTSVAN

#12-26

Veh Reg No :SLC5080C

SINGAPORE 730552

Date :28/06/2021

LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO
REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$4,900.00

Nett Total Before GST

\$4,900.00

Add GST @ 7%

\$343.00

Nett Total After GST

\$5,243.00

(Five Thousand and Two Hundred Forty Three Only)



NPH AUTO SERVICE
(MANAGER)

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

XD6760U

Date of Accident

11/06/2021 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance Lonpac Insurance Bhd

Period of Insurance 01/06/2021 - 31/05/2022

Requested By NG YONG XIANG (NPH AUTO S...

Requested Date 11/06/2021 15:10

Payment detailsRequest Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 6 January 2022 5:03 pm
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021 Our Ref: 21/21/21/VC00/024652 [External Confidential] LKK REF : CC4/LPC21006675/Ugs3

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 3 January 2022 3:23 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021 Our Ref: 21/21/21/VC00/024652 [External Confidential] LKK REF : CC4/LPC21006675/Ugs3

Lonpac Ref: **21/21/21/VC00/024652**

LKK Ref: CC4/LPC21006675/Ugs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 25/06/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "NPH AUTO SERVICE" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,361.00	\$ 5,243.00
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 240.00 (4days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,763.00	\$ 5,485.00

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.