

## Cecilia Chong (LKK Auto)

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**From:** Peggy <nphauto@pacific.net.sg>  
**Sent:** Wednesday, 10 November 2021 10:14 am  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** FW: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021  
**Attachments:** SKMBT\_C224e21062813440.pdf

Hi [Cecilia](#)

We refer to the above matter and claiming against you as follows:

Cost of repair	\$5,243.00
Loss of use 4 days @100 per day	400.00
Search fee	2.00
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Total	\$5,645.00
	=====

Attach documents and please let us have your reply soon.

REGARDS

PEGGY FOO  
NPH AUTO SERVICE  
TEL: 67840663  
EMAIL: [peggy@nphauto.com](mailto:peggy@nphauto.com)

LETTER OF AUTHORISATION

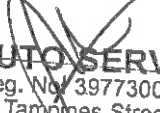
ACCIDENT ON : 11/06/2021  
AT : TPE  
INVOLVING VEHICLE NO : SLC 5080C + XD6T60D  
I/We, Tan Junn How  
Of \_\_\_\_\_


hereby authorise M/s NPH Auto Service, my repairers, to give all further instructions on my behalf concerning the said claim and as such, all future correspondence should be addressed to said firm.

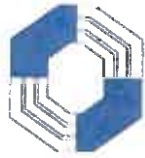
My repairer is further authorised to received on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this claim on my behalf and for me.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurers (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the repair costs and any incidentals incurred by my repairers.

Dated this \_\_\_\_\_ day of 11/062021 200

Witness by   
Name **NPH AUTO SERVICE**  
Co. Reg. No 3977300D  
Blk 9005 Tampines Street 93  
#01-246/254 Singapore 528839  
Tel: 6784 0663 (8 Lines)  
Fax: 6764 0692  
NRIC No \_\_\_\_\_

Signature   
Full Name : TAN JUNN HOW  
NRIC No \_\_\_\_\_  
Company Stamp (if applicable)



## LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/024652  
DATE : 07 JANUARY 2022

### DISCHARGE VOUCHER

I/We, TAN JIUNN HOW confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XD 6760U the sum of Singapore Dollar Five Thousand Four Hundred Eighty Only (\$5,480.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving XD 6760U and SLC 5080C on 11 June 2021 along TPE TOWARDS CHANGI.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ T G GLOBAL RESOURCES PTE LTD AND/OR ANG KOK HUAT**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **NPH AUTO SERVICE**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 7 Jan 2022

.....  
Signature of vehicle owner/Date



.....  
Name of vehicle owner /Date



# NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692  
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D  
E-mail: nphauto@pacific.net.sg



Our Ref :TP0048/06/21

TAX INVOICE NO. :06721

BILL TO LONPAC INSURANCE BHD

Date of

ATTN MOTOR CLAIMS DEPT

Accident Date :11/06/2021

TAN JIUNIN HOW

Policy Number :MP317614

BLK 552 WOODLANDS DRIVE 44

Model

:VOLKSWAGON SPORTSVAN

#12-26

Veh Reg No

:SLC5080C

SINGAPORE 730552

Date

:28/06/2021

## LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO  
REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$4,900.00

Nett Total Before GST

\$4,900.00

Add GST @ 7%

\$343.00

Nett Total After GST

\$5,243.00

(Five Thousand and Two Hundred Forty Three Only)



NPH AUTO SERVICE  
(MANAGER)


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

XD6760U

Date of Accident

11/06/2021 **Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... Lonpac Insurance Bhd

Period of Insurance ..... 01/06/2021 - 31/05/2022

Requested By ..... NG YONG XIANG (NPH AUTO S...

Requested Date ..... 11/06/2021 15:10

**Payment details**Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 6 January 2022 5:03 pm  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021 Our Ref: 21/21/21/VC00/024652 [External Confidential] LKK REF : CC4/LPC21006675/Ugs3

## Lonpac External - General

Dear Cecilia

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Monday, 3 January 2022 3:23 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021 Our Ref: 21/21/21/VC00/024652 [External Confidential] LKK REF : CC4/LPC21006675/Ugs3

Lonpac Ref: **21/21/21/VC00/024652**

LKK Ref: CC4/LPC21006675/Ugs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 25/06/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "NPH AUTO SERVICE" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 9,361.00	\$ 5,243.00
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 240.00 (4days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 9,763.00</b>	<b>\$ 5,485.00</b>

\*\*04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*