

Re: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021 Our Ref:  
21/21/21/VC00/024652 [External Confidential] LKK REF : CC4/LPC21006675/Ubs3

Su Li (LKK Auto) <suli@lkkauto.com>

Fri 6/25/2021 12:42 PM

To: ONG LI LI <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

 3 attachments (3 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf;

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SLC 5080C at M/s NPH AUTO SERVICE on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** ONG LI LI <llong@lonpac.com>

**Sent:** Monday, June 14, 2021 3:28 PM

**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021 Our Ref: 21/21/21/VC00/024652 [External Confidential]

**Lonpac External - Confidential**

Dear Summer

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Summer (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 14 June 2021 3:09 PM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com; admin-a@lkkauto.com  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021 [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 14 June, 2021 2:47 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)  
**Subject:** FW: ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021 [External Confidential]

**Lonpac External - Confidential**

WITHOUT PREJUDICE

Dear Summer/Nivitha

FYA

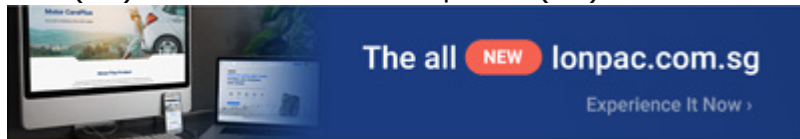
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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**From:** Peggy [<mailto:nphauto@pacific.net.sg>]

**Sent:** Monday, 14 June 2021 2:14 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** ACCD INLVG SLC5080C AND XD6760U ON 11/06/2021

Dear Sir

We refer to the above matter and was negligence by your insured driver XD6760J.

Attach documents and please arrange your surveyor to survey the car.

REGARDS

PEGGY FOO

NPH AUTO SERVICE

TEL: 67840663

EMAIL: [peggy@nphauto.com](mailto:peggy@nphauto.com)