

## Shiau Chan (LKKAuto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Thursday, 17 June 2021 1:26 pm  
**To:** Shiau Chan (LKKAuto)  
**Cc:** MT\_Claim\_SG; SUR  
**Subject:** RE: New Assignment (OD) - XE725G - DOA: 4/6/2021 - Oref: 21/21/21/VC05/024623

## Lonpac External - Confidential

Dear Shiau Chan

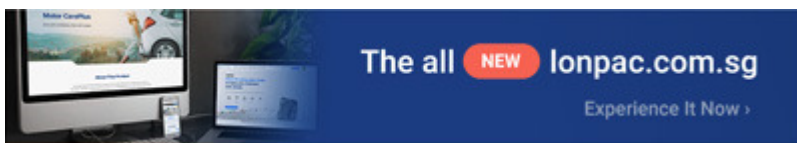
We have appointed non motor surveyor for the damaged hydraulic crane which was mounted on the lorry. He had a rough estimation of the repairs for the lorry to be under S\$10k.

Appreciate if you can request Rasul to review again?

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Wednesday, 16 June 2021 3:02 pm  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>; SUR <sur@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: New Assignment (OD) - XE725G - DOA: 4/6/2021 - Oref: 21/21/21/VC05/024623

Dear Kenny,

Enclosed herewith preliminary advice of XE 725G.

We have not authorise repair.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 14 June 2021 4:04 pm

**To:** 'KENNY LIM CHING GHEE' <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: New Assignment (OD) - XE725G - DOA: 4/6/2021 - Oref: 21/21/21/VC05/024623

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Monday, 14 June, 2021 3:39 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** New Assignment (OD) - XE725G - DOA: 4/6/2021 - Oref: 21/21/21/VC05/024623

**Lonpac External - Confidential**

Dear team

Please arrange for an OD survey on our insured vehicle XE725G at Kan Fook Sing Workshop.

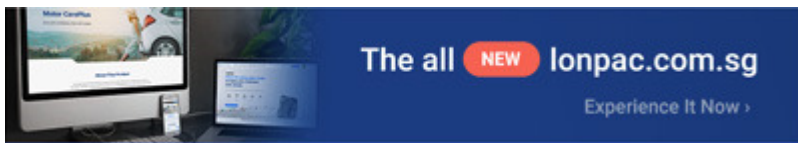
Section I excess applicable – S\$1,500.00.

Kindy revert before authorisation.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** alicechau <[alicechau@kanfs.net](mailto:alicechau@kanfs.net)>  
**Sent:** Monday, 14 June 2021 11:21 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** MT Tan (KFS) <[mttan@kanfs.net](mailto:mttan@kanfs.net)>  
**Subject:** XE725G (OD) DOA: 4/6/2021 - OD survey

Dear Sirs,

We refer to the mentioned vehicle.

Please arrange to survey vehicle XE725G.

Thank you.

Regards,  
Alice  
Kan Fook Sing Motor Workshop  
[Tel:6747](tel:67479560) 9560  
Fax:6748 1006

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*