

## Shiau Chan (LKKAUTO)

---

**From:** Rasul (LKKAUTO)  
**Sent:** Wednesday, 7 July 2021 4:08 pm  
**To:** SUR; CS A Team  
**Subject:** FW: RE: XE725G - Estimate

---

**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Wednesday, 7 July 2021 4:08:00 PM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** mttan <mttan@kanfs.net>  
**Cc:** Patricia (KFS) <patricia@kanfs.net>; Rasul (LKKAUTO) <Rasul@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Subject:** RE: RE: XE725G - Estimate

## Lonpac External - Confidential

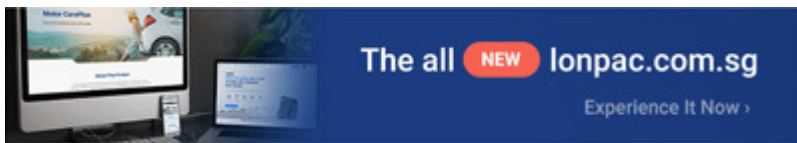
Dear Mr Tan

Please proceed with repairs. Your request for mark up at 10% is duly noted.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

---

**From:** mttan <mttan@kanfs.net>  
**Sent:** Wednesday, 7 July 2021 12:05 pm  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>; Siew, Shiau Chan (LKK AUTO) <siewsc@lkkauto.com>;  
rasul@lkkauto.com  
**Cc:** Patricia (KFS) <patricia@kanfs.net>  
**Subject:** Fw: RE: XE725G - Estimate

Dear Kenny

We are requesting on mark up 10% and to date there was any reply from LKK with regard of this

We do not know what is happening, client and sub con is chasing for the repair

Kindly assist

Thank you

Mr Tan  
KFS  
67479560

----- Forwarded Message -----

From:"mttan" <[mttan@kanfs.net](mailto:mttan@kanfs.net)>  
To:"Siew, Shiau Chan (LKK AUTO)" <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>, "Survey (LKK AUTO)" <[sur@lkkauto.com](mailto:sur@lkkauto.com)>, [rasul@lkkauto.com](mailto:rasul@lkkauto.com)  
Sent:Wed, 7 Jul 2021 11:40:46 +0800  
Subject:Fw: RE: XE725G - Estimate

Dear Shiau Chen

Kindly call me pls

Thank you

Mr Tan  
KFS  
67479560

----- Forwarded Message -----

From:"mttan" <[mttan@kanfs.net](mailto:mttan@kanfs.net)>  
To:"Siew, Shiau Chan (LKK AUTO)" <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>, "Survey (LKK AUTO)" <[sur@lkkauto.com](mailto:sur@lkkauto.com)>, [rasul@lkkauto.com](mailto:rasul@lkkauto.com)  
Sent:Tue, 6 Jul 2021 16:06:39 +0800  
Subject:Fw: RE: XE725G - Estimate

Dear Shiau Chan

Kindly confirm the repair amount and on cost plus 10%

Waiting for your reply urgently

Thank you

Mr Tan  
KFS  
67479560

----- Forwarded Message -----

From:"mttan" <[mttan@kanfs.net](mailto:mttan@kanfs.net)>  
To:"Shiau Chan (LKKAUTO)" <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>, SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Cc:"Patricia (KFS)" <[patricia@kanfs.net](mailto:patricia@kanfs.net)>  
Sent:Thu, 1 Jul 2021 09:14:06 +0800  
Subject:RE: XE725G - Estimate

Dear Shiau Chan

Please kindly confirm cost plus 10% (\$18000-00 +10% =\$19260-00 + 7%=\$20608-20)

As we need to pay to Sun Pacific Equipment Pte Ltd, upon start of the work

Please revert

Thank you

Mr Tan  
KFS  
67479560

**On Wed, 30 Jun 2021 01:01:14 +0000, Shiau Chan (LKKAUTO) wrote**

> Dear Mr Tan,

>

> As instructed by our client, please proceed to repair the insured vehicle **XE 725G (Excess \$1,500/-)**.

>

> If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434

to arrange our surveyor for inspection.

>

> All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

>

> \*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

>

> **Note: Kindly arrange our surveyor to conduct resurvey of before paint for all panels and parts.**

>

>

> Thank you.

> Best Regards,

> Shiau Chan (Ms) | Case Handler

> LKK Auto Consultants Pte Ltd

> Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

>

> **From:** mttan <[mttan@kanfs.net](mailto:mttan@kanfs.net)>

> **Sent:** Thursday, 17 June 2021 3:20 pm

> **To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

> **Cc:** Motor Survey (LONPAC) <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

> **Subject:** XE725G - Estimate

>

> Dear Mr Rasul

>

> Our sub-con quotation attached

>

> Propose cost plus

>

> Kindly advise on Authorization and Excess

>

> Thank you

>

> Mr Tan

> KFS

> 67479560

>

> --

>

>

--

----- End of Forwarded Message -----

--

----- End of Forwarded Message -----

--

----- End of Forwarded Message -----

--

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*