

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 5 November 2021 11:23 AM  
**To:** sivam@singtekgroup.com.sg  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBC 3257S(AIG) AND JNR 5466 ON 30/05/2021  
**Attachments:** Police Investigation Result from JNR5466.pdf

Dear Sirs/Mdm,

We have received a copy of your accident report.

For an update, we have received a copy of police investigation result from third party. It shows that traffic police has taken action against your driver for Careless Driving Causing Hurt.

In view of this, we are of the view that we do not have a good defense towards the claim submitted by JNR5466. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 13 October 2021 3:40 PM  
**To:** 'sivam@singtekgroup.com.sg' <sivam@singtekgroup.com.sg>  
**Cc:** 'Goh, Jeremy' <Jeremy.Goh@aig.com>; Boyogan, Joane (Joane.Boyogan@aig.com) <Joane.Boyogan@aig.com>  
**Subject:** Urgent [Non-Reporting] - ACCIDENT INVOLVING GBC 3257S(AIG) AND JNR 5466 ON 30/05/2021

13 Oct 2021

**M/S Singtek Marine And Industrial Engineering (Private Limited)**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBC3257S**

**Our Ref: CC4/AIG21006663/Ups3**

**ACCIDENT INVOLVING GBC 3257S(AIG) AND JNR 5466 ON 30/05/2021**

We refer to our letters of 28/06/2021, 28/07/2021, 24/08/2021 and 15/09/2021 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your GIA report for this matter. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AIG Authorised Reporting Centre. **Please lodge the GIA report within the next 7 days, by 21 Oct 2021.**

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

As you are aware, the owner of the vehicle JNR 5466 has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. **If we fail to receive GIA report lodge by you/your driver by 21 Oct 2021, we shall refer the third party claim to you for direct handling.**

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

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S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 31 August 2021 1:28 PM

**To:** [sivam@singtekgroup.com.sg](mailto:sivam@singtekgroup.com.sg)

**Subject:** RE: [Non-Reporting] - ACCIDENT INVOLVING GBC 3257S(AIG) AND JNR 5466 ON 30/05/2021

Hi Mr Sivam,

Resend.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 28 July 2021 12:33 pm

**To:** [sivam@singtekgroup.com.sg](mailto:sivam@singtekgroup.com.sg) <[sivam@singtekgroup.com.sg](mailto:sivam@singtekgroup.com.sg)>

**Subject:** [Non-Reporting] - ACCIDENT INVOLVING GBC 3257S(AIG) AND JNR 5466 ON 30/05/2021

28 July 2021

**M/S Singtek Marine And Industrial Engineering (Private Limited)**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBC3257S**

**Our Ref: CC4/AIG21006663/Ups3**

**ACCIDENT INVOLVING GBC 3257S(AIG) AND JNR 5466 ON 30/05/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from JNR5466 against your insurance policy.

Our record shows that to date, you/your driver have not reported the accident to AIG. We would appreciate it if you could urgently file a report at any of AIG reporting centre(see attached).

**Please report the accident by 05 Aug 2021 in order for us/AIG to look into the matter as soon as possible.**

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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