

RE: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Serene Lim <serene@limyewboo.com>

Tue 31/8/2021 5:26 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

 4 attachments (490 KB)

Benchmark Rates For Cost of Rental And Loss of use wef 01042016.pdf; LTA receipt-20210610-140719.pdf; ATA.pdf; Final Bill \$23.5k.pdf;

Hi Hsiao Tong

We are quantifying the below

Cost of repair	\$23,500.00
Loss of use (16 days x \$150 per day)	2,400.00
GIA search fee	7.45
TOTAL	\$25,907.45

*Date of accident. 10.06.2021 (Thurs)

*PRS email sent on 11.06.2021 (Fri)

*Surveyor surveyed on 14.06.2021 (Mon)

*Vehicle out on 26.06.2021

We attached herewith Final Bill, LTA search Receipt & GIA Rental/LOU Benchmark rates for your easy reference.

Thank you & await your reply soonest.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@limyewboo.com

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 14 June 2021 3:20 pm

To: Serene LIM <serene@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Your Ref: **SCV5225J**

Without Prejudice

LKK Ref: CC4/AIG21006654/Kpa3

Dear Sirs/Mdm,

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Phua Leng Leng (the third party claimant")
of 23 Ang Mo Kio Avenue 9 #03-12 Nuovo Singapore 569787 (address), owner
of SCV5225J (vehicle no.) hereby authorize Lim Yew Boo Spray Paint Co ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SCV5225J that was damaged pursuant to the accident which occurred
on 10.06.2021 (date) along CTE toward Avenue 5 Direction (location)
involving vehicle no/s SJQ3778L ("the accident").

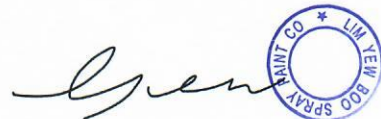
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of 06 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, LIM YEW BOO SPRAY PAINT CO (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$23,500.00 (Repair Cost), S\$1,600.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SCV 5225J that was damaged pursuant to the accident which occurred on 10/06/2021 (date) along CTE EXIT AVE 3/5 (location) involving vehicle no/s SJQ 3778L. This is pursuant to the inspection conducted on 14/06/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner PHUA LENG LENG (the third party claimant”) of vehicle no. SCV 5225J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SCV 5225J (vehicle no.) as a result of the accident.

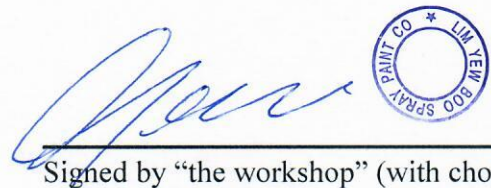
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of Sept (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

LIM YEOW BOO SPRAY PAINT CO.

BLK 10, SIN MING INDUSTRIAL ESTATE, SECTOR C,#01-10 S'575645
NO. 176, SIN MING DRIVE, #03-05, SIN MING AUTOCARE, S'PORE 575721
Tel No. : 64534177 Fax No. : 64593724
E-Mail : limyewboo@singnet.com.sg
Website : www.limyewboo.com.sg
Buss. Reg. No. : 200514/00L

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
CHARTIS BUILDING SINGAPORE 079120

Attention : Motor Claim Department
Contact : 64191000 Fax No. : 64193727 Claims Dept

Final Repair Bill : TP21/020

Date : 31/08/2021
Vehicle Num. : SCV 5225J
Make/Model : MERCEDES E250-2015
Chassis/Eng# : WDD2120362B122957/27492030347587
Accident Date : 10/06/2021
Claim No. :
Reference : LYB/SCV5225J/AIG/tp
Policy No. :

	Amount S\$
LUMP SUM	23,500.00

E. & O.E.	Total S\$:	23,500.00
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for LIM YEOW BOO SPRAY PAINT CO.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jun 2021 / 14:07:19

Receipt Date/Time : 10 Jun 2021 / 14:07:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210610-001814

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SJQ3778L As at 10 Jun 2021/12:31:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJQ3778L Enquiry Fee 20210610140615628626	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	540188XXXXXX1125	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 June 2021 2:46 PM
To: vcheekk@hotmail.com; oabre@hotmail.com
Subject: ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS AT/ALONG CTE TOWARDS YISHUN ON 10/06/2021

14 June 2021

Mr Chee Kian Kok [By Email Only]
Driver: Tan Soh Hoon @ Chen Xin

Dear Sir/Madam,

You Ref: SJQ3778L
Our Ref: CC4/AIG21006654/Kpa3
ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS AT/ALONG CTE TOWARDS YISHUN ON 10/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SCV5225J against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Jun 2021 12:35	Clm Dtl Modified	Claimant's Name: -> PHUA LENG LENG.	[A] HOW MEI KWAN
2	14 Jun 2021 12:35	Clm Veh Model Changed	(203155) MERCEDES-BENZ E250 2.0 SEDAN (R18) (A).	[A] HOW MEI KWAN
3	14 Jun 2021 12:35	Clm Created	Reg No: SCV5225J. Acct Date: 2021/06/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Lim Yew Boo Spray Paint Co (HQ)	[A] HOW MEI KWAN
4	14 Jun 2021 12:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Jun 2021 12:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/23	[A] HOW MEI KWAN
6	14 Jun 2021 12:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Jun 2021 12:36	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Jun 2021 12:36	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Jun 2021 12:36	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Jun 2021 12:36	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	15 Jun 2021 08:42	Clm Registration Modified	Acct Time:12:00:00->12:20:00.	[I] AIG OneClaim Integration User
12	08 Sep 2021 12:55	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	08 Sep 2021 12:55	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	08 Sep 2021 12:55	Clm Dtl Modified	JPJ Reg. Date: -> 2015/05/08.	[A] JOANNE LEE KHANG MIN
15	08 Sep 2021 12:55	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	13 Sep 2021 12:40	Adj Mandate Request	Cur.Req:25427.45:Liability: 100%(B28) *Quantum: (a)COR: \$23,500 + (b)LOU(16days x \$120.00): \$1,920.00+ (c)Search fee: \$7.45 = Total: \$25,427.45 *MV(est):\$90K less LTA Rebate(est): \$66,519 = NV(est):23,481.00 *13 recommendation repair days + 2Sunda	[A] CHEW HSIAO TONG
17	14 Sep 2021 13:54	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
18	14 Sep 2021 13:54	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
19	24 Sep 2021 09:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/23. Mandate Remarks: Subj to all docs/billings in order, settle at best est from: \$25,307.45-25,427.45 (All-in).	[I] Tan, Bennie-WZ
20	24 Sep 2021 09:58	Adj Mandate Set	Approved:25427.45:Subj to all docs/billings in order, settle at best from: \$25,307.45-25,427.45 (All-in).	[I] Tan, Bennie-WZ

Date From Date To Audit Type

ACTIVITY

[14/06/2021 14:38] CHEW HSIAO TONG:
 OID is named driver under policy
 [14/06/2021 14:32] CHEW HSIAO TONG:
 Called OI, Mr Chee to confirm accident. OID is his Ex-wife. Informed TP claim. Agreed to settle and aware NCD issue.
 [14/06/2021 14:27] CHEW HSIAO TONG:
 Called OID, Ms Tan Soh Hoon. Not pick up

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2701410	14 Jun 2021 12:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SCV5225J	SJQ3778L	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2723389	08 Sep 2021 12:55:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SCV5225J	SJQ3778L	11.00
2724899	14 Sep 2021 13:52:44	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SCV5225J	Goh, Jeremy-CX	xx.xx