

**Re: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 28/9/2021 2:26 PM

To: Serene Lim <serene@limyewboo.com>

Cc: Admin A <admin-a@lkkauto.com>

**Without Prejudice**

Dear Serene,

We are prepared to improve our offer at **\$25,107.45(all-in)**.

If our offer is acceptable by your client, please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Serene Lim <serene@limyewboo.com>

**Sent:** Monday, 27 September 2021 5:46 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Hi Hsiao Tong

We thank you for your offer but regret to inform you that our client instructed us to reject

We propose the following :

Cost of repair	\$23,500.00
Loss of use (16 days x \$120 per day)	1,920.00
GIA search fee	7.45
<b>TOTAL</b>	<b>\$25,427.45</b>

Please revert, Thank you

Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: serene@limyewboo.com

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 27 September 2021 3:51 pm  
**To:** Serene Lim <serene@limyewboo.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Without Prejudice

Hi Serene,

We refer to the above matter.

We propose settlement at a global sum of **\$25,000.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

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Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 14 September 2021 1:41 pm  
**To:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Without Prejudice

Hi Serene,

We are currently pending for mandate approval from AIG.

We will follow up and get back to you.

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**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>

**Sent:** Tuesday, 14 September 2021 1:11 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Hi Hsiao Tong

Its been 2 weeks, can advise any update?

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 31 August 2021 5:38 pm

**To:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Without Prejudice

Hi Serene,

We acknowledge receipt of your email dated 31 Aug 2021.

We will look into the matter and get back to you. Thank you.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Serene Lim <[serene@limyewboo.com](mailto:serene@limyewboo.com)>

**Sent:** Tuesday, 31 August 2021 5:26 pm

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Hi Hsiao Tong

We are quantifying the below

Cost of repair	\$23,500.00
Loss of use (16 days x \$150 per day)	2,400.00
GIA search fee	7.45
<b>TOTAL</b>	<b>\$25,907.45</b>

\*Date of accident. 10.06.2021 (Thurs)

\*PRS email sent on 11.06.2021 (Fri)

\*Surveyor surveyed on 14.06.2021 (Mon)

\*Vehicle out on 26.06.2021

We attached herewith Final Bill, LTA search Receipt & GIA Rental/LOU Benchmark rates for your easy reference.

Thank you & await your reply soonest.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@limyewboo.com](mailto:serene@limyewboo.com)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 14 June 2021 3:20 pm

**To:** Serene LIM <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Your Ref: SCV5225J // LKK Ref: CC4/AIG21006654/Kpa3 [ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021]

Your Ref: **SCV5225J**

Without Prejudice

LKK Ref: CC4/AIG21006654/Kpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJQ 3778L(AIG) / SCV 5225J/ OTHERS ON 10/06/2021**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

**\*Kindly arrange for survey.**

Thank you.

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