

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 14 June, 2021 9:55 AM
To: 'Jenny Lew'; 'assignments'; 'SUR'
Subject: RE: SNM21D203303/C02/SJG9452P/TOHHS / FW: ACCIDENT INVOLVING VEHICLE NO. SLK 1224 P & SJG 9452 P on 09/06/2021 at 20:32:00PM.

Dear Jenny,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 14 June, 2021 9:35 AM
To: Kai Motor <kaimotor@gmail.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D203303/C02/SJG9452P/TOHHS / FW: ACCIDENT INVOLVING VEHICLE NO. SLK 1224 P & SJG 9452 P on 09/06/2021 at 20:32:00PM.

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Kai Motor <kaimotor@gmail.com>
Sent: Saturday, June 12, 2021 9:39 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: SNM21D203303/C02/SJG9452P/TOHHS / FW: ACCIDENT INVOLVING VEHICLE NO. SLK 1224 P & SJG 9452 P on 09/06/2021 at 20:32:00PM.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,

We select The surveyor ADRIAN LING (LKK) to conduct pre-repair survey of the vehicle at our Workshop.

Thanks and regards,

Wendy

On Fri, 11 Jun 2021 at 15:22, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D203303/C02/SJG9452P/tohhs
Your reference: SLK1224P

Dear Sirs / Madam,

ACCIDENT INVOLVING SJG9452P & SLK1224P on 09/06/2021

We refer to your email of 11/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, June 11, 2021 2:59 PM

To: kaimotor@gmail.com; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203303/C02/SJG9452P/TOHHS / FW: ACCIDENT INVOLVING VEHICLE NO. SLK 1224 P & SJG 9452 P on 09/06/2021 at 20:32:00PM.

Dear Jenny,

Please conduct PRS for **SLK1224P**.

Note: officer in charge Alfred Toh 63896183.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com
獅城 Taiping SG

FB: www.facebook.com/chinataipingsg/

WeChat: 太平

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Kai Motor <kaimotor@gmail.com>

Sent: Friday, 11 June 2021 2:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING VEHICLE NO. SLK 1224 P & SJG 9452 P on 09/06/2021 at 20:32:00PM.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Date : 11/06/2021

Dear : Sir / Madam,

Attn: The Motor Claims Department

Your Insured veh no: SJ

G9452P

China Taiping Insurance (S) Pte Ltd

3 Anson Road

AXA

#16-00 Tower

Spring Leaf Tower

Singapore 079909

Tel : 6389 6111

ACCIDENT INVOLVING VEHICLE NO. SLK 1224 P & SJG 9452 P on 09/06/2021 at 20:32:00PM.

We are writing on behalf of NG TECK CHUAN DESMOND the registered owner of SKU 4884 Z which was involved on the above mentioned accident between SLK 1224 P.

Investigation reveals that the motor vehicle number SLK 1224 P was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SLK 1224 P. Therefore, our client is holding you liable for the repair costs and consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SLK 1224 P for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and will be forward to you for reimbursement.

Have a nice day with thanks.

祝您有美好的一天。

Ms Kim

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006

--

Have a nice day with thanks.
祝您有美好的一天。

Ms Kim

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440

Singapore 408701

Telephone: 6747 4006