

**Lonpac Insurance BHD**  
300 Beach Road  
#17-04/07, The Concourse  
Singapore 199555  
**Attn: Motor Claims Dept**  
**Yr Ref: 20/21/21/VC05/024640**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0484/2021/JT

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

09-SEP-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SKM 5766 S - Audi A4 1.8 TFSI MU**

With reference to the above-mentioned vehicle, no. **SKM 5766 S**, claimant,  
**M/S Liebherr-Singapore Pte Ltd**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016685 – S\$ 14,836.94
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 1,163.72 (S\$ 51.79 x 18 Working days + 3 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
Lonpac Insurance – SKM 5766 S

**Authorization Letter**

PA/TP/0484/2021/NH

30 June 2021

Liebherr-Singapore Pte Ltd  
8 Pandan Avenue  
Singapore 609384

**Lonpac Insurance BHD**  
300 Beach Road  
#17-04/07, The Concourse  
Singapore 199555  
**Attn: Motor Claims Dept**  
**Yr Ref: 20/21/21/VC05/024640**

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SKM 5766 S & YP 3293 X  
AT WOODLANDS AVENUE 10, CLOSE TO JUNCTION OF  
ADMIRALTY ROAD WEST ON 09/06/2021.**

I am the owner of SKM 5766 S.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd,

Your kind attention will be greatly appreciated.

Yours faithfully,



Khoo SL

Liebherr-Singapore Pte Ltd



Copy to Norah Khai, Premium Automobiles Pte Ltd



# LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024640  
DATE : 06 Jan 2022


## DISCHARGE VOUCHER

I/We, LIEBHERR-SINGAPORE PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YP3293X the sum of Singapore Dollar Fifteen Thousand Three Hundred Ninety Three and Cents Nine Only (\$15,393.09) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKM5766S and YP3293X on 09/06/2021 along ADMIRALTY RD WEST.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ YEW BAN HENG CONSTRUCTION PTE LTD AND/OR HASAN MOHAMMAD KAMRUL) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "PREMIUM AUTOMOBILES PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
6/1/2022  
.....  
Signature of vehicle owner/Date



LIEBHERR-SINGAPORE PTE LTD  
.....  
Name of vehicle owner /Date



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 12:11

|  |  |   |
|--|--|---|
| LONPAC INSURANCE BHD<br>MOTOR CLAIM DEPT<br>300 BEACH ROAD,<br>#17-04/07<br>THE CONCOURSE<br>SINGAPORE 199555 199555 | Invoice No: 85016685<br>Date : 07/09/2021<br>Order : SKM5766S<br>Term : 30 | Account: L0003 (T 0)<br>LONPAC INSURANCE BHD<br>MOTOR CLAIM DEPT<br>300 BEACH ROAD,<br>#17-04/07<br>THE CONCOURSE<br>SINGAPORE 199555 |
|--|--|---|

Regn No: SKM5766S (V 22907) Regn Date: 18/03/2014 Mileage: 152800 WIP No.: 30834  
Model: A4 1.8T FSI MU 8K203H LIMITED Chassis: WAUZZZ8K3EA103354 Engine: CJE 074582 Dept: u  
You have been assisted by :- UB-Lim Kee Siang ( 43 )

|   |                 | Details   | Qty     | Unit Price | Amount   |
|---|-----------------|---|---------|------------|----------|
| S | BODYWORK        | M:<br>TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR.                          | 360.00  | 1.00       | 360.00   |
| S | BODYWORK        | M:<br>TO REMOVE AND REINSTALL LHS FRONT DOOR PANEL TRIM TO FACILITATE RENEWAL OF LHS WING MIRROR ASSY.                          | 280.00  | 1.00       | 280.00   |
| S | BODYWORK        | M:<br>TO REMOVE AND TRANSFER LHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.   | 350.00  | 1.00       | 350.00   |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED. | 1400.00 | 1.00       | 1,400.00 |
| S | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER,LHS FRONT FENDER, LHS FRONT DOOR AND LHS WING MIRROR COVER.                                       | 3000.00 | 1.00       | 3,000.00 |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK   | 192.00  | 1.00       | 192.00   |
| X | A8K0807065C GRU | COVER(LAST)   | 1.00    | 2560.00    | 2,560.00 |
| X | A8K0807283H     | (A) (SK)GUIDE 23/6/21   | 1.00    | 35.90      | 35.90    |
| X | A8K0821105J     | (SK)FENDER  | 1.00    | 990.00     | 990.00   |
| X | A8K0821467B     | BRACKET   | 1.00    | 52.30      | 52.30    |
| X | A8K0821135H     | SUPPORT(LAST)   | 1.00    | 118.00     | 118.00   |
| X | A8K0853823C     | (A) (SK)STONEGUARD 23   | 1.00    | 72.50      | 72.50    |
| X | A8K0941043D     | HEADLAMP(LAST)  | 1.00    | 2343.00    | 2,343.00 |
| X | A8K2857409AJ01C | 009288/(V) (GER)MOUNT   | 1.00    | 1340.00    | 1,340.00 |
| X | A8K0949101D     | (A) (SK)TURN SIGNAL 23  | 1.00    | 99.60      | 99.60    |
| X | A8V0853046      | ADHES.TAPE  | 1.00    | 54.40      | 54.40    |
| X | A8F0857527 GRU  | (A) (SK)CAP 23/6/21   | 1.00    | 588.00     | 588.00   |
| X | A3C0973737      | HOUSING(AP GT)  | 1.00    | 30.60      | 30.60    |

Parts 8,284.30  
Labour 0.00  
Sublet 5,582.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 13,866.30

7% GST 970.64

Grand Total 14,836.94



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

24/08/17580



Ca Reg No : 200612929E  
 GST Reg No : 200612929E  
 Page No : 1

**TAX INVOICE**

To : Liebherr-Singapore Pte Ltd  
 8 Pandan Avenue  
 Singapore 609384  
 Attn : Accounts Payable

Invoice No : RENIN2106001721  
 Invoice Date : 10/Jun/2021  
 Your Ref :  
 Term : DOI  
 Customer No : LIE001

| Item | Description   | Our Ref.     | Quantity | Unit Price (SGD) | GST  | Amount (SGD) |
|------|---|--------------|----------|------------------|------|--------------|
| 1    | DAILY RENTAL<br>10/06/2021 (5.30pm) to 24/06/2021 (5.30pm)<br>Mazda3 1.5L<br>Bill From/Bill To : 10/6/2021 to 24/6/2021<br>Driver Name : Carsten Bodo Willi Fricke<br>Vehicle Number : SML1391Y | LO2106000193 | 14.00    | 51.79            | STD7 | 725.06       |
| 2    | COLLISION DAMAGE REDUCTION<br>INCLUSIVE<br>Mazda3 1.5L<br>Bill From/Bill To : 10/6/2021 to 24/6/2021<br>Driver Name : Carsten Bodo Willi Fricke<br>Vehicle Number : SML1391Y                    | LO2106000193 | 14.00    | 0.00             | STD7 | 0.00         |
| 3    | MALAYSIA ENTRY SURCHARGE<br>INCLUSIVE<br>Mazda3 1.5L<br>Bill From/Bill To : 10/6/2021 to 24/6/2021<br>Driver Name : Carsten Bodo Willi Fricke<br>Vehicle Number : SML1391Y                      | LO2106000193 | 14.00    | 0.00             | STD7 | 0.00         |





**PREMIER**  
RENT A CAR

24108/17580

Co Reg No : 200612929E  
GST Reg No : 200612929E  
Page No : 2

**TAX INVOICE**

To : Liebherr-Singapore Pte Ltd  
8 Pandan Avenue  
Singapore 609384  
Attn : Accounts Payable

Invoice No : RENIN2106001721  
Invoice Date : 10/Jun/2021  
Your Ref :  
Term : DOI  
Customer No : LIE001

| Item Description | Our Ref. | Quantity | Unit Price (SGD) | GST | Amount (SGD) |
|------------------|----------|----------|------------------|-----|--------------|
| Total            |          |          |                  |     | 725.06       |
| GST @ 7.00%      |          |          |                  |     | 50.75        |
| Amount Due       |          |          |                  |     | 775.81       |

**REMARKS:-**

Monthly Rental: \$1450 b/gst (Pro-rated based on 28 days)  
Daily Rental: \$1450/28 days = \$51.79 b/gst

**PAYMENT APPROVAL**

|                                |  |
|--------------------------------|--|
| OUR ORDER NO                   |  |
| ORDERED BY                     |  |
| PRICES PER QTN / ORDER CHECKED |  |
| INV. AMT CHECKED               |  |
| FOR ACCOUNT OF / CHARGED TO    |  |
| APPROVED BY                    |  |
| REMARKS                        |  |

Amount SGD: SEVEN HUNDRED SEVENTY-FIVE AND EIGHTY-ONE CENTS ONLY

**E. & O. E.**

This document is computer generated and no signature required

Payment can be made to :

Premier Rent A Car Pte Ltd  
Bank Account No : 003-904082-2  
Bank Address : DBS Bank Limited  
12 Marina Boulevard  
Marina Bay Financial Centre  
Tower 3  
Singapore 018982

Please refer to Tax Invoice number for all correspondence.

For Bank Transfer, please quote Tax Invoice / Customer number.

An interest of 2% per month will be levied on the outstanding balance if full payment is not received by the due date.



24J26/17604

Co Reg No 200612929E  
GST Reg No 200612929E  
Page No 1

**TAX INVOICE**

To : Liebherr-Singapore Pte Ltd  
8 Pandan Avenue  
Singapore 609384  
Attn : Accounts Payable

Invoice No : RENIN2106001737 h.  
Invoice Date : 24/Jun/2021  
Your Ref  
Term DOI  
Customer No LIE001

| Item | Description  | Our Ref.     | Quantity | Unit Price (SGD) | GST  | Amount (SGD) |
|------|--|--------------|----------|------------------|------|--------------|
| 1    | DAILY RENTAL<br>24/06/2021 (5.31PM) TO 01/07/2021 (5.30PM)<br>Mazda3 1.5L<br>Bill From/Bill To : 24/6/2021 to 1/7/2021<br>Driver Name : Carsten Bodo Willi Fricke<br>Vehicle Number : SML1391Y | LO2106000193 | 7.00     | 51.79            | STD7 | 362.53       |
| 2    | COLLISION DAMAGE REDUCTION<br>INCLUSIVE<br>Mazda3 1.5L<br>Bill From/Bill To : 24/6/2021 to 1/7/2021<br>Driver Name : Carsten Bodo Willi Fricke<br>Vehicle Number : SML1391Y                    | LO2106000193 | 7.00     | 0.00             | STD7 | 0.00         |
| 3    | MALAYSIA ENTRY SURCHARGE<br>INCLUSIVE<br>Mazda3 1.5L<br>Bill From/Bill To : 24/6/2021 to 1/7/2021<br>Driver Name : Carsten Bodo Willi Fricke<br>Vehicle Number : SML1391Y                      | LO2106000193 | 7.00     | 0.00             | STD7 | 0.00         |





24126/17604

Co Reg No : 200612929E  
GST Reg No : 200612929E  
Page No : 2

**TAX INVOICE**

To Liebherr-Singapore Pte Ltd  
8 Pandan Avenue  
Singapore 609384  
Attn Accounts Payable

Invoice No : RENIN2106001737  
Invoice Date : 24/Jun/2021  
Your Ref  
Term : DOI  
Customer No : LIE001

| Item Description | Our Ref. | Quantity | Unit Price (SGD) | GST | Amount (SGD) |
|------------------|----------|----------|------------------|-----|--------------|
| Total            |          |          |                  |     | 362.53       |
| GST @ 7.00%      |          |          |                  |     | 25.38        |
| Amount Due       |          |          |                  |     | 387.91       |

**REMARKS:-**

Monthly Rental: \$1450 b/gst (Pro-rated based on 28 days)

Daily Rental: \$1450 / 28 days = \$51.79 b/gst

**PAYMENT APPROVAL**

|                                |  |
|--------------------------------|--|
| OUR ORDER NO                   |  |
| ORDERED BY                     |  |
| PRICES PER QTN / ORDER CHECKED |  |
| INV. AMT CHECKED               |  |
| FOR ACCOUNT OF / CHARGED TO    |  |
| APPROVED BY                    |  |
| REMARKS                        |  |

Amount SGD: THREE HUNDRED EIGHTY-SEVEN AND NINETY-ONE CENTS ONLY

**E. & O. E.**

This document is computer generated and no signature required

Payment can be made to :

Premier Rent A Car Pte Ltd  
Bank Account No : 003-904082-2  
Bank Address : DBS Bank Limited  
12 Marina Boulevard  
Marina Bay Financial Centre  
Tower 3  
Singapore 018982

Please refer to Tax Invoice number for all correspondence.

For Bank Transfer, please quote Tax Invoice /  
Customer number.

An interest of 2% per month will be levied on the outstanding balance if full payment is not received by the due date.




## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

YP3293X

Date of Accident

10/06/2021 **Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **15/07/2020 - 14/07/2021**Requested By ..... **LIM KEE SIANG (PREMIUM AU...**Requested Date ..... **10/06/2021 11:38****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAUTO)

---

**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Tuesday, 7 December 2021 12:23 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

## Lonpac External - Confidential

Dear Hsiao Tong

Please proceed with the new proposal.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, 7 December 2021 11:50 am  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Dear Kenny,

We refer to the above matter.

For LOR, third party rejected our offer at 9days and claimed for 21days(as per rental invoice). According to third party repairer, their client rented a vehicle after accident(10/06/21 – 01/07/21). We have reviewed the matter and we are prepared to revise our offer at **\$15,393.09(all-in).**

The summary of claim if as follows: -

|  | Our Last Offer      | TP proposed          | Propose Revise Offer                |
|--|---------------------|----------------------|-------------------------------------|
| 1. Cost of Repair (w/GST)                  | \$ 14,836.94        | \$ 14,836.94         | \$ 14,836.94                        |
| 2. Loss of Rental (9days x \$51.79)(w/GST) | \$ 498.74           | \$ 1,163.72 (21days) | \$ 554.15 (10days x \$51.79)(w/GST) |
| 3. LTA/GIA Search Fee                      | \$ 2.00             | \$ 2.00              | \$ 2.00                             |
| <b>Total</b>                               | <b>\$ 15,337.68</b> | <b>\$ 16,002.66</b>  | <b>\$ 15,393.09</b>                 |

Surveyor recommended 7 days for repair + 1Saturday + 1Sunday + 1PRS = 10days.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Thursday, 30 September 2021 4:21 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 -

Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

**Lonpac External - Confidential**

Dear Hsiao Tong

Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706





***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 13 September 2021 3:26 pm

**To:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE] - ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Your ref: **20/21/21/VC05/024640**

Our ref : CC4/LPC21006633/Aps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YP3293X(LONPAC) AND SKM5766S(TP) ON 09/06/2021**

We refer to the above matter.

We have highlighted to your good office on 28/06/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver changed lane and collided with third party. Liability is not in our driver favour.

We seek your approval to offer repairer **"PREMIUM AUTOMOBILES PTE LTD"** at **\$15,337.68(all-in)**.

**The summary is as follows: -**

|   | Amount Claimed      | Amount Revised                     |
|---|---------------------|------------------------------------|
| 1. Cost of Repair (w/GST)                   | \$ 23,352.75        | \$ 14,836.94 (\$13,866.30 + 7%GST) |
| 2. Loss of Rental (21days x \$51.79)(w/GST) | \$ 1,163.72         | \$ 498.74 (9days x \$51.79)(w/GST) |
| 3. LTA/GIA Search Fee                       | \$ 2.00             | \$ 2.00                            |
| <b>Total</b>                                | <b>\$ 24,518.47</b> | <b><u>\$ 15,337.68</u></b>         |

**Surveyor recommended 7days for repair + 1PRS + 1Sunday = 9days.**

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Monday, 28 June 2021 5:57 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Re: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SKM 5766S at M/s PREMIUM AUTOMOBILES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Friday, June 18, 2021 11:37 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General]

## Lonpac External - Confidential

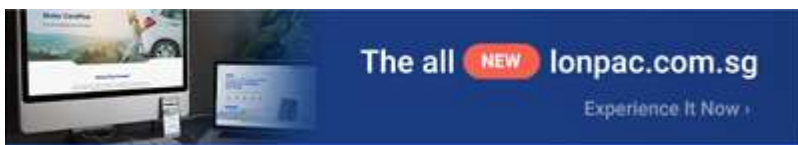
Dear Summer

Please see attachments for the relevant documents for your perusal.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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**From:** GERALD POH WEE BIN  
**Sent:** Friday, 18 June 2021 6:57 am  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]



## Lonpac External - General

WITHOUT PREJUDICE

Dear Kee Siong,

For liability clearance, please liaise with our appointed surveyors.

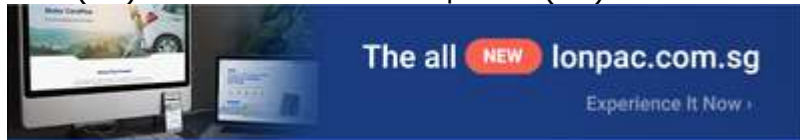
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 17 June 2021 5:34 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Dear All,

Kindly advice on liability clearance for above mention case.

Best Regards,

Kee Siang Lim

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Monday, 14 June 2021 9:48 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Claims'  
**Subject:** RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Dear All,

Please find above estimate for your kind reference.

**Best Regards,**  
**Kee Siang Lim**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Friday, 11 June 2021 9:11 AM  
**To:** Premiumauto Claims  
**Cc:** MT\_Claim\_SG; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Subject:** FW: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Nadia,

We are unable to comment on liability as our insured has not lodged the accident report.

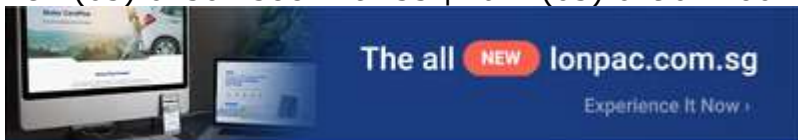
In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

Aside to LKK Attn : Nivitha/Summer

FYA

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 10 June 2021 4:28 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021

Dear all,



Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report and video footage for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 15/6/2021.

**Location: 24 Benoi Sector , Singapore 629857**

Thank you.

**Best Regards,  
Nadia Hani  
Claims Administrator**

**Premium Automobiles Pte Ltd (Reg No 199902271W)**

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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