

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: 20/21/21/VC05/024640

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0484/2021/JT

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref
09-SEP-2021
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKM 5766 S - Audi A4 1.8 TFSI MU

With reference to the above-mentioned vehicle, no. **SKM 5766 S**, claimant, **M/S Liebherr-Singapore Pte Ltd**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016685 – S\$ 14,836.94
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 1,163.72 (S\$ 51.79 x 18 Working days + 3 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
Lonpac Insurance – SKM 5766 S

Authorization Letter

PA/TP/0484/2021/NH

30 June 2021

Liebherr-Singapore Pte Ltd
8 Pandan Avenue
Singapore 609384

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: 20/21/21/VC05/024640

Dear Sir/Madam,

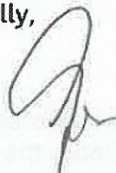
**ACCIDENT INVOLVING VEHICLES SKM 5766 S & YP 3293 X
AT WOODLANDS AVENUE 10, CLOSE TO JUNCTION OF
ADMIRALTY ROAD WEST ON 09/06/2021.**

I am the owner of SKM 5766 S.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

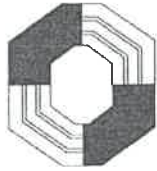


Khoo SL

Liebherr-Singapore Pte Ltd



Copy to Norah Khai, Premium Automobiles Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024640
DATE : 06 Jan 2022


DISCHARGE VOUCHER

I/We, LIEBHERR-SINGAPORE PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YP3293X the sum of Singapore Dollar Fifteen Thousand Three Hundred Ninety Three and Cents Nine Only (\$15,393.09) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKM5766S and YP3293X on 09/06/2021 along ADMIRALTY RD WEST.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ YEW BAN HENG CONSTRUCTION PTE LTD AND/OR HASAN MOHAMMAD KAMRUL) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "PREMIUM AUTOMOBILES PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date



LIEBHERR-SINGAPORE PTE LTD
.....
Name of vehicle owner /Date

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:11

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85016685 Date : 07/09/2021 Order : SKM5766S Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
Regn No: SKM5766S (V 22907)	Regn Date: 18/03/2014	Mileage: 152800
Model: A4 1.8T FSI MU 8K203H LIMITED	Chassis: WAUZZZ8K3EA103354	Engine: CJE 074582
You have been assisted by :- UB-Lim Kee Siang (43)		WIP No.: 30834 Dept: u

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND REINSTALL LHS FRONT DOOR PANEL TRIM TO FACILITATE RENEWAL OF LHS WING MIRROR ASSY.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	350.00	1.00	350.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,LHS FRONT FENDER, LHS FRONT DOOR AND LHS WING MIRROR COVER.	3000.00	1.00	3,000.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8K0807065C GRU	COVER (LAST)	1.00	2560.00	2,560.00
X	A8K0807283H	(A) (SK)GUIDE 23/6/21	1.00	35.90	35.90
X	A8K0821105J	(SK)FENDER	1.00	990.00	990.00
X	A8K0821467B	BRACKET	1.00	52.30	52.30
X	A8K0821135H	SUPPORT (LAST)	1.00	118.00	118.00
X	A8K0853823C	(A) (SK) STONEGUARD 23	1.00	72.50	72.50
X	A8K0941043D	HEADLAMP (LAST)	1.00	2343.00	2,343.00
X	A8K2857409AJ01C	009288/(V) (GER)MOUNT	1.00	1340.00	1,340.00
X	A8K0949101D	(A) (SK) TURNSIGNAL 23	1.00	99.60	99.60
X	A8V0853046	ADHES.TAPE	1.00	54.40	54.40
X	A8F0857527 GRU	(A) (SK) CAP 23/6/21	1.00	588.00	588.00
X	A3C0973737	HOUSING (AP GT)	1.00	30.60	30.60

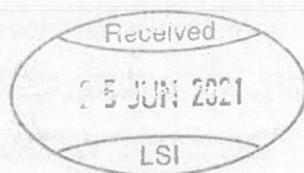
Parts	8,284.30	Sub-Total	13,866.30
Labour	0.00		
Sublet	5,582.00	7% GST	970.64
Menus	0.00		
Lubricant	0.00	Grand Total	14,836.94



Received by

For & on behalf of
Premium Automobiles Pte Ltd

24/08/17588



Co Reg No : 200612929E
 GST Reg No : 200612929E
 Page No : 1

TAX INVOICE

To : Liebherr-Singapore Pte Ltd
 8 Pandan Avenue
 Singapore 609384
 Attn : Accounts Payable

Invoice No : RENIN2106001721
 Invoice Date : 10/Jun/2021
 Your Ref :
 Term : DOI
 Customer No : LIE001

Item	Description	Our Ref.	Quantity	Unit Price (SGD)	GST	Amount (SGD)
1	DAILY RENTAL 10/06/2021 (5.30pm) to 24/06/2021 (5.30pm) Mazda3 1.5L Bill From/Bill To : 10/6/2021 to 24/6/2021 Driver Name : Carsten Bodo Willi Fricke Vehicle Number : SML1391Y	LO2106000193	14.00	51.79	STD7	725.06
2	COLLISION DAMAGE REDUCTION INCLUSIVE Mazda3 1.5L Bill From/Bill To : 10/6/2021 to 24/6/2021 Driver Name : Carsten Bodo Willi Fricke Vehicle Number : SML1391Y	LO2106000193	14.00	0.00	STD7	0.00
3	MALAYSIA ENTRY SURCHARGE INCLUSIVE Mazda3 1.5L Bill From/Bill To : 10/6/2021 to 24/6/2021 Driver Name : Carsten Bodo Willi Fricke Vehicle Number : SML1391Y	LO2106000193	14.00	0.00	STD7	0.00



PREMIER
RENT A CAR

24108/17580

Co Reg No : 200612929E
GST Reg No : 200612929E
Page No : 2

TAX INVOICE

To : Liebherr-Singapore Pte Ltd
8 Pandan Avenue
Singapore 609384
Attn : Accounts Payable

Invoice No : RENIN2106001721
Invoice Date : 10/Jun/2021
Your Ref :
Term : DOI
Customer No : LIE001

Item Description	Our Ref.	Quantity	Unit Price (SGD)	GST	Amount (SGD)
Total					725.06
GST @ 7.00%					50.75
Amount Due					775.81

REMARKS:-

Monthly Rental: \$1450 b/gst (Pro-rated based on 28 days)
Daily Rental: \$1450/28 days = \$51.79 b/gst

PAYMENT APPROVAL

OUR ORDER NO	
ORDERED BY	
PRICES PER QTN / ORDER CHECKED	
INV. AMT CHECKED	
FOR ACCOUNT OF / CHARGED TO	
APPROVED BY	
REMARKS	

Amount SGD: SEVEN HUNDRED SEVENTY-FIVE AND EIGHTY-ONE CENTS ONLY

E. & O. E.

This document is computer generated and no signature required

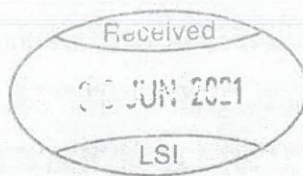
Payment can be made to :

Premier Rent A Car Pte Ltd
Bank Account No : 003-904082-2
Bank Address : DES Bank Limited
12 Marina Boulevard
Marina Bay Financial Centre
Tower 3
Singapore 018982

Please refer to Tax Invoice number for all correspondence.

For Bank Transfer, please quote Tax Invoice / Customer number.

An interest of 2% per month will be levied on the outstanding balance if full payment is not received by the due date.



2426/17604

Co Reg No 200612929E
GST Reg No 200612929E
Page No 1

TAX INVOICE

To : Liebherr-Singapore Pte Ltd
8 Pandan Avenue
Singapore 609384
Attn : Accounts Payable

Invoice No : RENIN2106001737 h.
Invoice Date : 24/Jun/2021
Your Ref
Term : DOI
Customer No : LIE001

Item	Description	Our Ref.	Quantity	Unit Price (SGD)	GST	Amount (SGD)
1	DAILY RENTAL 24/06/2021 (5.31PM) TO 01/07/2021 (5.30PM) Mazda3 1.5L Bill From/Bill To : 24/6/2021 to 1/7/2021 Driver Name : Carsten Bodo Willi Fricke Vehicle Number : SML1391Y	LO2106000193	7.00	51.79	STD7	362.53
2	COLLISION DAMAGE REDUCTION INCLUSIVE Mazda3 1.5L Bill From/Bill To : 24/6/2021 to 1/7/2021 Driver Name : Carsten Bodo Willi Fricke Vehicle Number : SML1391Y	LO2106000193	7.00	0.00	STD7	0.00
3	MALAYSIA ENTRY SURCHARGE INCLUSIVE Mazda3 1.5L Bill From/Bill To : 24/6/2021 to 1/7/2021 Driver Name : Carsten Bodo Willi Fricke Vehicle Number : SML1391Y	LO2106000193	7.00	0.00	STD7	0.00



24126/17604

Co Reg No : 200612929E
GST Reg No : 200612929E
Page No : 2

TAX INVOICE

To Liebherr-Singapore Pte Ltd
8 Pandan Avenue
Singapore 609384
Attn: Accounts Payable

Invoice No : RENIN2106001737
Invoice Date : 24/Jun/2021
Your Ref :
Term : DOI
Customer No : LIE001

Item Description	Our Ref.	Quantity	Unit Price (SGD)	GST	Amount (SGD)
Total					362.53
GST @ 7.00%					25.38
Amount Due					387.91

REMARKS:-

Monthly Rental: \$1450 b/gst (Pro-rated based on 28 days)

Daily Rental: \$1450/28 days = \$51.79 b/gst

PAYMENT APPROVAL

OUR ORDER NO	
ORDERED BY	
PRICES PER QTN / ORDER CHECKED	
INV. AMT CHECKED	
FOR ACCOUNT OF / CHARGED TO	
APPROVED BY	
REMARKS	

Amount SGD: THREE HUNDRED EIGHTY-SEVEN AND NINETY-ONE CENTS ONLY

E. & O. E.

This document is computer generated and no signature required

Payment can be made to :

Premier Rent A Car Pte Ltd
Bank Account No : 003-904082-2
Bank Address : DBS Bank Limited
12 Marina Boulevard
Marina Bay Financial Centre
Tower 3
Singapore 018982

Please refer to Tax Invoice number for all correspondence.

For Bank Transfer, please quote Tax Invoice /
Customer number.

An interest of 2% per month will be levied on the outstanding balance if full payment is not received by the due date.

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

YP3293X

Date of Accident

10/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **15/07/2020 - 14/07/2021**Requested By **LIM KEE SIANG (PREMIUM AU...**Requested Date **10/06/2021 11:38**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 7 December 2021 12:23 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Lonpac External - Confidential

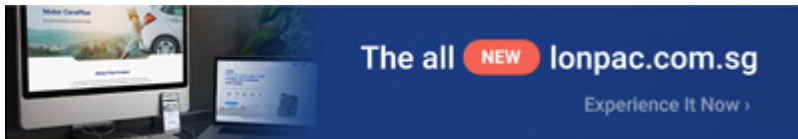
Dear Hsiao Tong

Please proceed with the new proposal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 7 December 2021 11:50 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Dear Kenny,

We refer to the above matter.

For LOR, third party rejected our offer at 9days and claimed for 21days(as per rental invoice). According to third party repairer, their client rented a vehicle after accident(10/06/21 – 01/07/21). We have reviewed the matter and we are prepared to revise our offer at **\$15,393.09(all-in)**.

The summary of claim if as follows: -

	Our Last Offer	TP proposed	Propose Revise Offer
1. Cost of Repair (w/GST)	\$ 14,836.94	\$ 14,836.94	\$ 14,836.94
2. Loss of Rental (9days x \$51.79)(w/GST)	\$ 498.74	\$ 1,163.72 (21days)	\$ 554.15 (10days x \$51.79)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00	\$ 2.00
Total	\$ 15,337.68	\$ 16,002.66	\$ 15,393.09

Surveyor recommended 7 days for repair + 1Saturday + 1Sunday + 1PRS = 10days.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 30 September 2021 4:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 -

Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed to settle as per your recommendations.

Thank you.

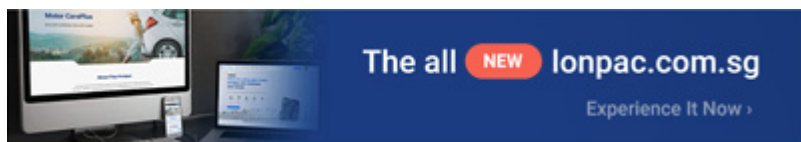
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 13 September 2021 3:26 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][SEEK MANDATE] - ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Your ref: **20/21/21/VC05/024640**

Our ref : CC4/LPC21006633/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP3293X(LONPAC) AND SKM5766S(TP) ON 09/06/2021

We refer to the above matter.

We have highlighted to your good office on 28/06/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver changed lane and collided with third party. Liability is not in our driver favour.

We seek your approval to offer repairer **"PREMIUM AUTOMOBILES PTE LTD"** at **\$15,337.68(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 23,352.75	\$ 14,836.94 (\$13,866.30 + 7%GST)
2. Loss of Rental (21days x \$51.79)(w/GST)	\$ 1,163.72	\$ 498.74 (9days x \$51.79)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,518.47	<u>\$ 15,337.68</u>

Surveyor recommended 7days for repair + 1PRS + 1Sunday = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 28 June 2021 5:57 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SKM 5766S at M/s PREMIUM AUTOMOBILES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, June 18, 2021 11:37 AM
To: Admin A <admin-a@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General]

Lonpac External - Confidential

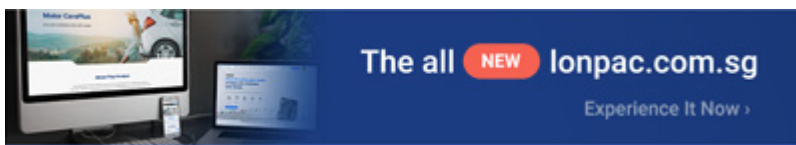
Dear Summer

Please see attachments for the relevant documents for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN
Sent: Friday, 18 June 2021 6:57 am
To: Claims <claims@premiumauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Kee Siong,

For liability clearance, please liaise with our appointed surveyors.

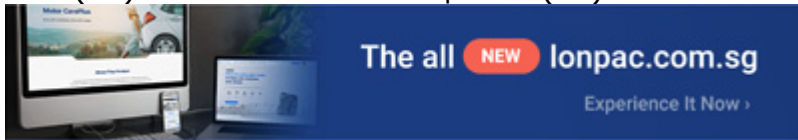
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 17 June 2021 5:34 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Dear All,

Kindly advice on liability clearance for above mention case.

Best Regards,

Kee Siang Lim

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 14 June 2021 9:48 PM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; assignments@lkkauto.com; 'Claims'
Subject: RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Dear All,

Please find above estimate for your kind reference.

Best Regards,
Kee Siang Lim
Claims Advisor

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 11 June 2021 9:11 AM
To: Premiumauto Claims
Cc: MT_Claim_SG; assignments@lkkauto.com
Subject: FW: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Nadia,

We are unable to comment on liability as our insured has not lodged the accident report.

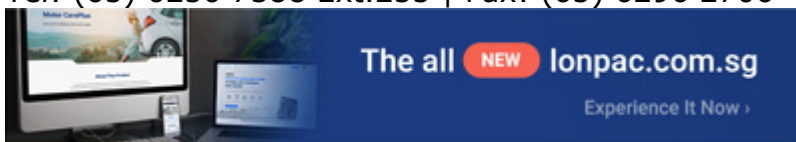
In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

Aside to LKK Attn : Nivitha/Summer

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 10 June 2021 4:28 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report and video footage for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 15/6/2021.

Location: 24 Benoi Sector , Singapore 629857

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

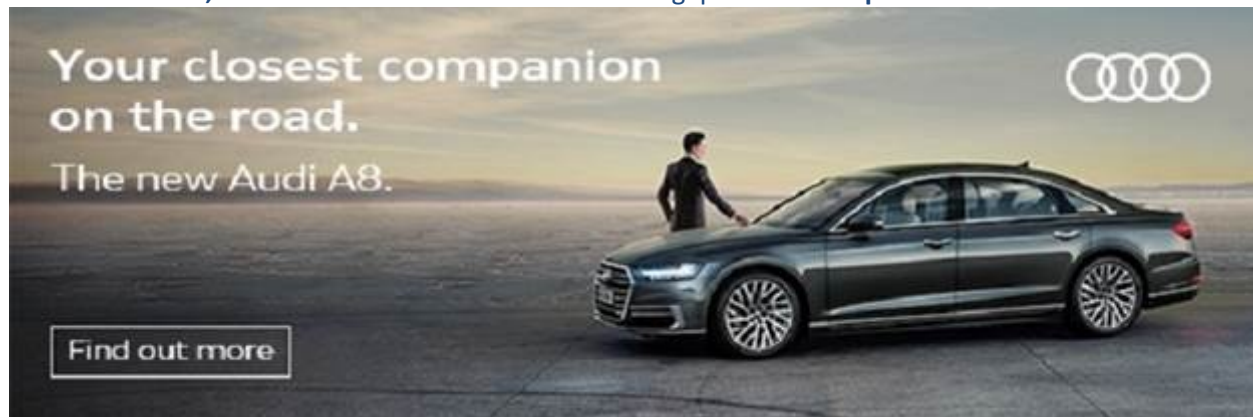
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