

Re: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General] LKK REF : CC4/LPC21006633/Aps3

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 6/28/2021 5:57 PM

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 3 attachments (5 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf;

Dear Kenny,

We refer to the above matter.

We have inspected third party vehicle SKM 5766S at M/s PREMIUM AUTOMOBILES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** KENNY LIM CHING GHEE <kennylin@lonpac.com>

**Sent:** Friday, June 18, 2021 11:37 AM

**To:** Admin A <admin-a@lkkauto.com>

**Cc:** assignments <assignments@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 - Oref: 20/21/21/VC05/024640 [External General]

**Lonpac External - Confidential**

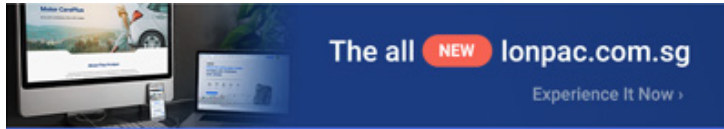
Dear Summer

Please see attachments for the relevant documents for your perusal.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

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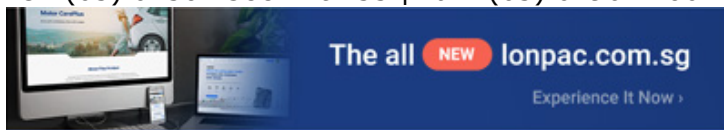
**From:** GERALD POH WEE BIN  
**Sent:** Friday, 18 June 2021 6:57 am  
**To:** Claims <claims@premiumauto.com.sg>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments@lkkauto.com  
**Subject:** RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

**Lonpac External - General**  
WITHOUT PREJUDICE

Dear Kee Siong,

For liability clearance, please liaise with our appointed surveyors.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 17 June 2021 5:34 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Dear All,

Kindly advice on liability clearance for above mention case.

**Best Regards,  
Kee Siang Lim  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Monday, 14 June 2021 9:48 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Claims'  
**Subject:** RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Dear All,

Please find above estimate for your kind reference.

**Best Regards,  
Kee Siang Lim  
Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Friday, 11 June 2021 9:11 AM

**To:** Premiumauto Claims

**Cc:** MT\_Claim\_SG; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** FW: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Nadia,

We are unable to comment on liability as our insured has not lodged the accident report.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

Aside to LKK

Attn : Nivitha/Summer

FYA

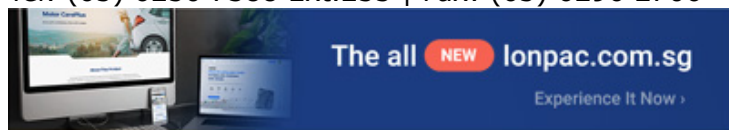
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 10 June 2021 4:28 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report and video footage for your reference and we will send you the estimate once it is ready.

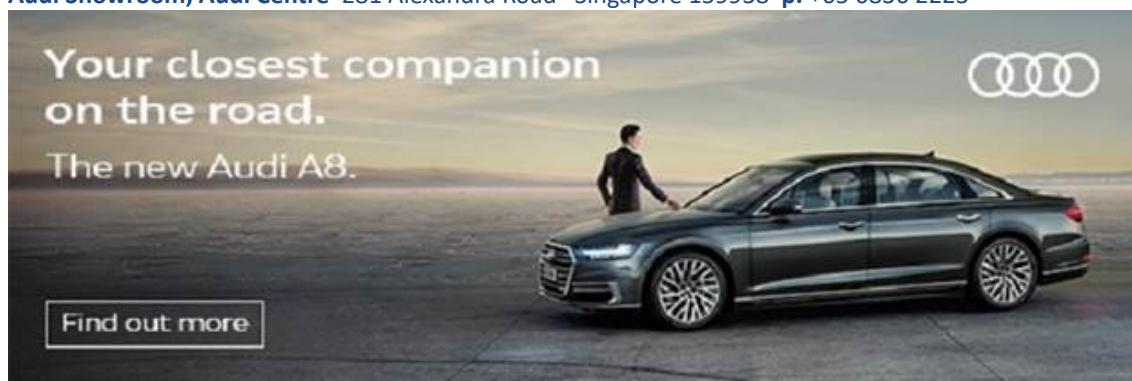
Kindly arrange survey on 15/6/2021.

**Location: 24 Benoi Sector , Singapore 629857**

Thank you.

**Best Regards,  
Nadia Hani  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736  
**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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