

RE: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021
[External General]

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 6/11/2021 9:15 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 11 June, 2021 9:11 AM

To: Premiumauto Claims <claims@premiumauto.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com

Subject: FW: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Nadia,

We are unable to comment on liability as our insured has not lodged the accident report.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For liability clearance, please liaise with them.

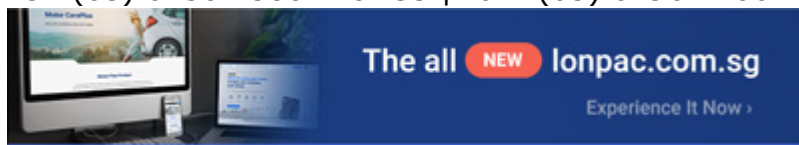
Aside to LKK

Attn : Nivitha/Summer

FYA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 10 June 2021 4:28 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT INVOLVING SKM 5766 S AND YOUR INSURED YP 3293 X ON 09/06/2021

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report and video footage for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 15/6/2021.

Location: 24 Benoi Sector , Singapore 629857

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

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