



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

Lonpac Insurance Bhd
300 Beach Road, #17-04/07
The Concourse
Singapore 199555G

23/6/2021

Attn: Gerald Poh
Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBA8004H Your Ref : -
Dear Sir,
VEHICLE # : GBA8004H
ACCIDENT INVOLVING : GBA8004H & GBC1224A ALONG PIE (TUAS) BEFORE KPE EXIT ON
10/6/21
COST OF REPAIR : S\$4,500.00 (As agreed)
COR ADD GST 7% : S\$ 315.00
LOSS OF USE : S\$1,260.00
{6 work days + 2 weekends + 1 day prs} X S\$140
LTA & GIA SEARCH : S\$65.45
TOTAL : S\$6,140.45
DOLLARS: SIX THOUSAND ONE HUNDRED FORTY AND CENTS
FORTY-FIVE ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



To: Ryder Auto Pte Ltd

_____ ALONG / AT _____
PIE (TUAS) BEFORE KPE EXIT

I/We MAXBOND SINGAPORE PTE LTD (NRIC No. 199904690D)
of 9 TAGORE LANE #03-13 9 @ TAGORE S(787472)

1. The owner of motor vehicle no. GBA8004H hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

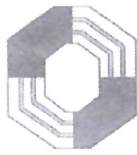
DATED THIS _____ DAY OF 10/6/2021 20____

Signature of owner

(Company's stamp – if any)

Signature of Witness

Name of Witness



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024642
DATE : 24 AUGUST 2021

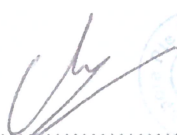
DISCHARGE VOUCHER

I/We, MAXBOND SINGAPORE PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBC 1224A the sum of Singapore Dollar Five Thousands Six Hundreds Eighty and Cents Forty Five Only (\$5,680.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBC 1224A and GBA 8004H on 10 JUNE 2021 along PIE (TUAS) BEFORE KPE EXIT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HOMEWORKS CONSULTANCY PTE LTD AND/OR ISLAM MD FAZLUL**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **RYDER AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

X 
.....
Signature of vehicle owner/Date

MAXBOND SINGAPORE PTE LTD
.....
Name of vehicle owner /Date

**My execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.**



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

Lonpac Insurance Bhd
300 Beach Road, #17-04/07
The Concourse
Singapore 199555G

23/6/2021

Attn: Gerald Poh
Motor Claims Dept

TAX INVOICE

Our Ref : GBA8004H Your Ref : -
Dear Sir,
VEHICLE # : GBA8004H
ACCIDENT INVOLVING : GBA8004H & GBC1224A ALONG PIE (TUAS) BEFORE KPE EXIT ON
10/6/21

COST OF REPAIR : S\$4,500.00 (As agreed)

COR ADD GST 7% : S\$ 315.00

TOTAL : S\$4,815.00

DOLLARS: FOUR THOUSAND EIGHT HUNDRED AND FIFTEEN ONLY.

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



TAX INVOICE

RYDER AUTO PTE LTD - RONY

Invoice Number
GR-2021-002128

Invoice Issue Date
16 Jun 2021

Invoice Due Date
23 Jun 2021

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	14/06/2021,10/06/2021,GBA8004H,GBC1224A	27.10	1.90	29.00
Total Amount (S\$)				27.10
Total GST 7.00% (S\$)				1.90
Total Amount Incl. of GST (S\$)				29.00

*This is a computer generated document.
 No signature is required.*

TAX INVOICE

RYDER AUTO PTE LTD - RONY

Invoice Number
GR-2021-002104

Invoice Issue Date
15 Jun 2021

Invoice Due Date
22 Jun 2021

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	14/06/2021,10/06/2021,GBA8004H,SLR4270Z	27.10	1.90	29.00
Total Amount (S\$)				27.10
Total GST 7.00% (S\$)				1.90
Total Amount Incl. of GST (S\$)				29.00

*This is a computer generated document.
 No signature is required.*



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jun 2021 / 10:25:30

Receipt Date/Time : 10 Jun 2021 / 10:25:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210610-000658

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBC1224A As at 10 Jun 2021/09:00:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBC1224A Enquiry Fee 20210610102504012215	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	7cxrmkvk		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 18 August 2021 12:33 PM
To: Cecilia Chong (LKK Auto); Su Li (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: Lonpac Ref: 20/21/21/VC05/024642 Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBC1224A; Our Vehicle GBA8004H Accident involving GBA8004H & GBC1224A On 10 June2021 LKK REF : CC4/LPC21006630/Ags3 Our Re... [External General]

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Tuesday, 17 August 2021 5:53 PM
To: ONG LI LI <llong@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBC1224A; Our Vehicle GBA8004H Accident involving GBA8004H & GBC1224A On 10 June2021 LKK REF : CC4/LPC21006630/Ags3 Our Ref: 20/21/21/VC0...

Lonpac Ref: 20/21/21/VC05/024642

LKK Ref: CC4/LPC21006630/Ags3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/06/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a CHAIN COLLISION (OI LAST). Liability is not in our driver's favour.

Summary to offer to third party repairer, "RYDER AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,060.30	\$ 4,815.00
2. Loss of Use (9days x \$140.00)	\$ 1,260.00	\$ 800.00 (8days x \$100.00)
3. LTA/ GIA Search Fee	\$ 65.45	\$ 65.45
Total	\$ 11,385.75	\$ 5,680.45

**06days recommendation for repair + 1sunday + 1PRS = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.