

Celine Fong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 23 February 2023 5:19 PM
To: Celine Fong (LKKAUTO); Chong Boon Sen; Winnie Foo (LKKAUTO)
Cc: Claims Dept of CTI; assignments; SUR; Meng Yan (LKK Auto)
Subject: RE: SNM21D203291/C02/XD7735L/CHNGPW / FW: Notification of Accident and Request for Pre-Repair Inspection - ACCIDENT INVOLVING XD7972T AND XD7735L ALONG JURONG PIER ROAD (SLIP ROAD) TWDS BOON LAY ON 08/06/2021

Dear Celine

Well noted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, February 23, 2023 5:14 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Winnie Foo (LKKAUTO) <winniefoo@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Subject: RE: SNM21D203291/C02/XD7735L/CHNGPW / FW: Notification of Accident and Request for Pre-Repair Inspection - ACCIDENT INVOLVING XD7972T AND XD7735L ALONG JURONG PIER ROAD (SLIP ROAD) TWDS BOON LAY ON 08/06/2021

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Dear Adeline,

Please be informed that we are unable to conduct the inspection for XD 7972T after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 11 June 2021 9:42 AM

To: 'Adeline Chng' <adeline.chng@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203291/C02/XD7735L/CHNGPW / FW: Notification of Accident and Request for Pre-Repair Inspection - ACCIDENT INVOLVING XD7972T AND XD7735L ALONG JURONG PIER ROAD (SLIP ROAD) TWDS BOON LAY ON 08/06/2021

Dear Adeline,

Thank you for the assignment.

Please be informed that the vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 10 June, 2021 4:59 PM

To: NG, Kwong Loong <kwongloong@leagle.com.sg>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sincerelead@hotmail.com

Subject: RE: SNM21D203291/C02/XD7735L/CHNGPW / FW: Notification of Accident and Request for Pre-Repair Inspection - ACCIDENT INVOLVING XD7972T AND XD7735L ALONG JURONG PIER ROAD (SLIP ROAD) TWDS BOON LAY ON 08/06/2021

Importance: High

Without Prejudice

Dear Sirs

We refer to your email of 10.06.2021

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: NG, Kwong Loong <kwongloong@leagle.com.sg>
Sent: Thursday, 10 June 2021 4:39 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sincerelead@hotmail.com
Subject: RE: SNM21D203291/C02/XD7735L/CHNGPW / FW: Notification of Accident and Request for Pre-Repair Inspection - ACCIDENT INVOLVING XD7972T AND XD7735L ALONG JURONG PIER ROAD (SLIP ROAD) TWDS BOON LAY ON 08/06/2021

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Dear Adeline

1. Our client's GIA report had already been provided to you this morning.
2. We reject your SJE nominees. We propose Precise Appraiser Pte Ltd as SJE instead. If you disagree, kindly appoint your own surveyor and see to the PRI as soon as possible.



NG, Kwong Loong - Director

Tel: 6292 2009/9389 1547

Fax: 6292 2015

Web: www.leagle.com.sg

7500A Beach Road #08-308
The Plaza S(199591)

The contents of this email are confidential. If you received it in error, please delete and refrain from disseminating it.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 10 June 2021 11:01 am

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; kwongloong@leagle.com.sg; sincerelead@hotmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203291/C02/XD7735L/CHNGPW / FW: Notification of Accident and Request for Pre-Repair Inspection - ACCIDENT INVOLVING XD7972T AND XD7735L ALONG JURONG PIER ROAD (SLIP ROAD) TWDS BOON LAY ON 08/06/2021

Without Prejudice

Our reference: **SNM21D203291C02/ XD7735L/Chngpw**

Your reference: XD7972T

Dear Sirs

ACCIDENT INVOLVING XD7735L & XD7972T ON 08/06/2021

We refer to your email of 09/06/2021

Kindly note the following:-

1. Please provide us with a copy of your client's SAS report.
2. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
3. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 4.
5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 10 June 2021 10:49 AM

To: kwongloong@leagle.com.sg; sincerelead@hotmail.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: SNM21D203291/C02/XD7735L/CHNGPW / FW: Notification of Accident and Request for Pre-Repair Inspection - ACCIDENT INVOLVING XD7972T AND XD7735L ALONG JURONG PIER ROAD (SLIP ROAD) TWDS BOON LAY ON 08/06/2021

Dear Adeline,

Please conduct PRS for XD7972T. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: NG, Kwong Loong <kwongloong@leagle.com.sg>

Sent: Wednesday, 9 June 2021 5:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Sincere Lead Automotive' <sincerelead@hotmail.com>

Subject: Notification of Accident and Request for Pre-Repair Inspection - ACCIDENT INVOLVING XD7972T AND XD7735L ALONG JURONG PIER ROAD (SLIP ROAD) TWDS BOON LAY ON 08/06/2021 AT 11:05 HOURS [LS ref: KL.21.00127(Supreme Container & Warehousing)]

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Dear Sirs

Please refer to the attached.



NG, Kwong Loong - Director

Tel: 6292 2009/9389 1547

Fax: 6292 2015

Web: www.leagle.com.sg

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The Plaza S(199591)

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