

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 10 June, 2021 5:43 PM
To: 'Tan Chew Chik Jacqueline'; assignments@lkkauto.com; 'SUR'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D203297/C02/GBB4643J/TANCHC / RE: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SLP7658E

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 10 June, 2021 5:13 PM
To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203297/C02/GBB4643J/TANCHC / RE: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SLP7658E

WITHOUT PREJUDICE

Dear June,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Thursday, 10 June 2021 5:06 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D203297/C02/GBB4643J/TANCHC / RE: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SLP7658E

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Hi Jacqueline,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Tan Chew Chik Jacqueline
Sent: Thursday, June 10, 2021 4:29 PM
To: June Phua (Cheng Hoe Motor)
Cc: Claims Dept of CTI
Subject: RE: SNM21D203297/C02/GBB4643J/TANCHC / RE: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SLP7658E

Without Prejudice

Our reference: **SNM21D203297/C02/GBB4643J/TANCHC**
Your reference: SLP7658E

Dear Sirs,

ACCIDENT INVOLVING GBB4643J & SLP7658E ON 10/06/2021

We refer to your email of 10/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI

Sent: Thursday, 10 June 2021 4:24 PM

To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203297/C02/GBB4643J/TANCHC / RE: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SLP7658E

Dear Jacqueline,

Please conduct PRS for **SLP7658E**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Thursday, 10 June 2021 2:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SLP7658E

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Dear Sir,

OUR CLIENT : SLP7658E

DA

TE O

F ACC : 10/6/21 @9.05am

Y

OUR INS

URED : GBB4643J

Kin

dly provide us
of your surveyor listing for the selection on the survey.

* Report in process and will email to your once ready.
Thank you.

Regards
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719