

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 10 June, 2021 1:48 PM
To: Nitha; assignments
Cc: Claims Dept of CTI; 'Billy'
Subject: RE: SNM21D203278/C02/SME7896E/CHNGPW / FW: TP CLAIMS - SLE97C AGAINST SME7896E DOA 08/06/2021

Importance: High

Without Prejudice

Dear Nitha

Please be advised that liability is in favor of your client.

We are prepared to do Direct settlement, and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

Aside to LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Nitha <nitha@movacom.sg>
Sent: Thursday, 10 June 2021 12:09 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Billy' <billy@movacom.sg>
Subject: RE: SNM21D203278/C02/SME7896E/CHNGPW / FW: TP CLAIMS - SLE97C AGAINST SME7896E DOA 08/06/2021

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Dear Adeline ,

Kindly assign Mohd Taufikh (LKK) to conduct survey today.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Nitha [<mailto:nitha@moval.com.sg>]
Sent: Thursday, 10 June 2021 11:45 AM
To: 'Adeline Chng'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D203278/C02/SME7896E/CHNGPW / FW: TP CLAIMS - SLE97C AGAINST SME7896E DOA 08/06/2021

Dear Adeline,

As spoken kindly refer to the attached video footage.

Thank you,
Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]
Sent: Thursday, 10 June 2021 11:08 AM
To: Nitha
Cc: Claims Dept of CTI
Subject: RE: SNM21D203278/C02/SME7896E/CHNGPW / FW: TP CLAIMS - SLE97C AGAINST SME7896E DOA 08/06/2021

[Confidential]

Without Prejudice

Our reference: **SNM21D203278C02/ SME7896E/Chngpw**
Your reference: SLE97C

Dear Sirs

ACCIDENT INVOLVING SME7896E & SLE97C ON 08/06/2021

We refer to your email of 09/06/2021

Kindly note the following:-

1. Please be advised that liability is unclear.
2. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
3. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

4. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 10 June 2021 10:57 AM
To: Nitha <nitha@nova.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203278/C02/SME7896E/CHNGPW / FW: TP CLAIMS - SLE97C AGAINST SME7896E DOA 08/06/2021

Dear Adeline,

Please conduct PRS for **SLE97C**.

Note: officer in charge Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Nitha <nitha@nova.com.sg>
Sent: Wednesday, 9 June 2021 6:11 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Billy' <billy@nova.com.sg>
Subject: TP CLAIMS - SLE97C AGAINST SME7896E DOA 08/06/2021

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Your Ref : SME7896E

Dear Sir/Mdm,

Kindly assist to arrange surveyor to survey SLE97C on 10/06/2021 (Thursday) at 15 Fan Yoong Road

Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

