

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 27.07.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SKE 2552D / SJD 9976K ON 09.06.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SKE 2552D**, which was involved in the captioned accident with your insured vehicle no: **SJD 9976K**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 13,161.00
2) Loss of Use (6 days X S\$100)	\$ 600.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 13,763.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                          |
|------------------------------------|--------------------------|
| a) Final Repair Invoice            | b) GIA Search Result     |
| c) Letter of Authorisation, etc... | d) GIA Report            |
| e) I/C & Driving Licence           | f) Insurance Certificate |
| g) Vehicle Registration Log Card   |                          |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 10/06/2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SKE 2552D/SJD 9976K

ALONG 5 Jln Besar, Road 2087&5 Cross Junction of Sungei Road and Jalan Besar. Towards  
ON 09/06/2021 Ophir Road

I/We, Daniel Heng Chor Tong

of (NRIC No./ROC No.) S7431945 I

of 1 Essex Road #31-03 S(309329)

owner of vehicle no. SKE 2552D in consideration of M/s FASTECH AUTO

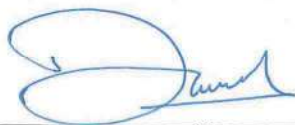
PTE LTD repairing my/our vehicle SKE 2552D at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

Daniel Heng Chor Tong



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00076272000 Claim No : SNM21D203305/C02/SJD9976K/TAYHP  
Claimant : DANIEL HENG CHOR TONG  
Amount : S\$13,763.00  
DOLLARS THIRTEEN THOUSAND SEVEN HUNDRED AND SIXTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKE 2552D  
Insured Vehicle No. : SJD 9976K

Date of Loss : 09/06/2021  
Place of Accident : CROSS JUNCTION OF SUNGEI ROAD AND JALAN BESAR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ISHAK BIN EESAH  
Driver Name : ISHAK BIN EESAH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	13,161.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	13,763.00
	=====	

Claimant Name : DANIEL HENG CHOR TONG

NRIC No : SXXXX945I

Signature :



Date :

5/10/2021

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22431

Date : 27.07.2021

Vehicle No : SKE 2552D

Make/Model : TOYOTA HARRIER

Chassis/Eng# :

Accident Date : 09.06.2021

Claim No :

Reference : 0621 -22431

Policy No :

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		Amount
To proceed on lump sum repair	S\$	12300.00

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E. & O. E.

Total : S\$ 12300.00

GST @ 7% : S\$ 861.00

*Amount Due* : **S\$ 13161.00**

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST




INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SJD9976K

Date of Accident

09/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **30/06/2020 - 29/06/2021**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **10/06/2021 12:49**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 4 August 2021 2:58 PM  
**To:** SINGAMAHARAJAENGRG@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SJD 9976K AND SKE 2552D ON 09/06/2021

**Our Ref: CC6/CTI21006590/Uea3**

04 AUG 2021

**ISHAK BIN EESAH**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJD 9976K AND SKE 2552D ON 09/06/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Saturday, 28 August 2021 4:58 AM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJD9976K (OI : CTI - TBA) AND SKE2552D (TP : LKK REF - CC6/CTI21006590/Uea3) on 09/06/2021  
**Attachments:** LETTER TO OI.pdf; LKK Survey Report.pdf; TP VIDEO.mp4; TP LOD.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please offer repairer " **FASTECH AUTO PTE LTD**" at **\$13,763.00 (all-in)**.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, August 18, 2021 11:31 AM  
**To:** Angie Foo <angie.foo@sg.cntaiping.com>  
**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJD9976K (OI : CTI - TBA) AND SKE2552D (TP : LKK REF - CC6/CTI21006590/Uea3) on 09/06/2021

Lod.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, 17 August 2021 2:17 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJD9976K (OI : CTI - TBA) AND SKE2552D (TP : LKK REF - CC6/CTI21006590/Uea3) on 09/06/2021

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Your ref : TBA  
Our ref : CC6/CTI21006590/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured beats the red light and hit third party vehicle. We are of the opinion that the liability is not in our insured's favour.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$13,763.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 36,689.23	\$ 13,161.00
2. Loss of Rental (6days x \$100)	\$ 600.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 37,291.23	\$ <b>13,763.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.



Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 11 June 2021 4:56 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJD9976K (OI : CTI - TBA) AND SKE2552D (TP : LKK REF - CC6/CTI21006590/Uea3) on 09/06/2021

Dear Boon Sen,

TP video reflected doa was on 09.06.2021.

We will check with OI.

**Hi Asher,**

**FYNA please.**

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Friday, 11 June 2021 4:49 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJD9976K (OI : CTI - TBA) AND SKE2552D (TP : LKK REF - CC6/CTI21006590/Uea3) on 09/06/2021

Dear Mei Kwan,

Kindly assist to confirm same accident?

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 11 June 2021 4:05 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJD9976K (OI : CTI - TBA) AND SKE2552D (TP : LKK REF - CC6/CTI21006590/Uea3) on 09/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKE 2552D at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***