

Mei Kwan (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Thursday, 10 June 2021 5:32 PM
To: Mei Kwan (LKKAuto); Boyogan, Joane
Cc: Cecilia Chong (LKK Auto); Admin A; Cheok, Lee Wai
Subject: #6832724270SG004#023# << AIG REF PRE-REPAIR INSPECTION REQUEST – SMS6302K vs SMV5910X (OI) on D.O.A.: 07/06/2021 // LKK REF: CC4/AIG21006587/Ega3

Dear Mei Kwan,

Thanks for the referral.

Dear Joane,

This case was already assigned to you. For your review and necessary action please, thanks.

Regards,
Mavis

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, June 10, 2021 5:26 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION REQUEST – SMS6302K vs SMV5910X (OI) on D.O.A.: 07/06/2021 // LKK REF: CC4/AIG21006587/Ega3 // AIG REF: 6832724270SG

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Cecilia

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Thursday, 10 June 2021 11:41 AM
To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMS6302K vs SMV5910X (OI) on D.O.A.: 07/06/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Thursday, 10 June, 2021 11:29 AM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMS6302K vs SMV5910X (OI) on D.O.A.: 07/06/2021

Hi,

Please refer to the enclosed request from **Auburn Auto**.

Claim no : 6832724270SG003
Case Owner : Lai Fong Yong

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Steve Chen Tsue Yee** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

From: auburnauto.insurance@gmail.com <auburnauto.insurance@gmail.com>
Sent: Wednesday, June 9, 2021 5:41 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV5910X AND SMS6302K ON 07/06/2021

Hi,

We will appoint LKK Steve.

Thanks

90938998

From: Subramaniam, Divyashni

Sent: Wed, 9 Jun 2021 09:08:10 +0000

To: auburnauto.insurance@gmail.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMV5910X AND SMS6302K ON 07/06/2021

Without Prejudice

-

Your Reference: SMS6302K

Our Reference : 6832724270SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Wednesday, June 9, 2021 1:43 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] SUBJECT : ACCIDENT CLAIMS - SMS6302K / SMV5910X (DOA : 07/06/2021)

This message is from an external sender; be cautious with links and attachments.

Dear Officer,

Your client's vehicle SMV5910X was involved in an accident with SMS6302K which is pending repair.

In this regard, please provide us a list of your surveyors which we can select one to go on a Single Joint Expert survey.

Kindly contact 9093 8998 for survey appointment at :

Auburn Auto

176, Sin Ming Drive

#04-18 Sin Ming Autocare

Singapore 575721

Thank you.

Claims Department

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.