

**Indeco Engineers (Pte) Ltd**

38 Tanjong Penjuru
Level 4
CWT Logistics Hub 1
Singapore 609039

Tel : (65) 62626888
Fax : (65) 62622110
RCB Reg. No.: 198304130G

Your Reference: **SMY3138G**

Our Reference: **SMD2431B**

Date: 25/10/2021

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way, #09-16 AIG Building,

Singapore 079120

Dear Sir/Madam,

Accident involving SMD2431B/SMY3138G dated on 09/06/2021

We are repairer of vehicle **SMD2431B** which was involved in an accident with

Vehicle no. **SMY3138G** which is insured with you.

The accident was clearly caused by your insurer's negligence. We are therefore

Seeking compensation from you for our client's financial losses as itemized below :-

Cost of repairs	\$	8,751.96 (Inclusive GST)
Loss of use \$80x 6 days	\$	480.00
Towing	\$	50.00
LTA Search Fee	\$	7.45
Grand Total	\$	9,289.41

We enclose copies of the relevant documents to support our claim.

Your prompt settlement of our claim would be much appreciated.

You may contact : OFFICE NO : 63822736 should you should have any queries.

Kindly forward cheque payment to the following address:

INDECO ENGINEERS PTE LTD

39, DEFU LANE 12

SINGAPORE 539139

ATTN: KANAGESHVARAN

Yours Faithfully

**your preferred
strategic partner**

AUTHORISATION TO ACT

I, BLUECAR EAST ASIA PTE LTD ("the third party claimant") of 16 Science Park Drive, #04-01, DNV GL Technology Centre, Singapore 118227 (address) owner of SMD2431B (vehicle no.) hereby authorize

INDECO ENGINEERS PTE LTD ("The Workshop") to act for me with respect to my claim for repair costs and / or rental and / or loss of use ("claim") for my Vehicle No.

SMD2431B that was damaged pursuant to the accident which occurred on 09/06/2021 (date) along NEAR 65 BRAS BASAH ROAD, SINGAPORE

(location) involving Vehicle No. SMY3138G ("the third party").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicles is concerned.

Note from Insurance Company on the submission of claim to them:

By submitting this claim, you are deemed to have agreed for them to collect, use, disclose and process your personal data for the purpose of assessing your claim, They may need to disclose and share your personal data with their service providers and/or with other insurers in the general insurance industry including the General Insurance Association of Singapore. This is for their proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). They may also need to disclose or share your personal data with service providers who are sited outside Singapore for the purpose.

Dated this 18 day of 06 (month) 20 21 (year)



Signed by "the third party claimant"

Name & Company Stamp



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, INDECO ENGINEERS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 8,751.96 (Repair Cost), S\$ 480.00 (Loss of Use/Rental), S\$ 57.45 (Disbursement) for vehicle no. SMD 2431B that was damaged pursuant to the accident which occurred on 09/06/2021 (date) along LOT OF BRAS BASAH AND QUEEN ST (location) involving vehicle no/s SMY 3138G. This is pursuant to the inspection conducted on 10/06/2021 (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner BLUECAR EAST ASIA PTE LTD (“the third party claimant”) of vehicle no. SMD 2431B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third-party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMD 2431B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of 11 (month) 2021 (year)



Signed by appointed surveyor

Signed by “the workshop” (with chop)



Indeco Engineers Pte Ltd
38 Tanjung Penjuru, #04-00
CWT Logistics Hub 1,
Singapore 609039

Telephone : +6562626888
Fax : +6562622110
RCB No : RCB 198304130G
GST Reg No : M2-0062477-7
PROFORMA

Tax Invoice

Customer Account ...MIS002
AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way, #09-16 AIG Building,
SINGAPORE 079120

Number : TP2021/0115
Date : 11/11/2021
Payment : 30 Days
Sales currency : SGD
Page : 1 of 1

Attn: Finance Dept - Accounts Payable

Date	Our Ref	SO No.	Your Ref	Description	Qty	UOM	Unit Price	GST	Amount
11112021		TP2021/0115		SMD2431B - ACCIDENT REPAIR COST, MATERIAL & LABOUR. TP CLAIM AGAINST SMY3138G	1.00	Fee	8179.40	7%	8179.40

GST amount in SGD	572.56	INVOICE TOTAL	8,179.40
		LESS DISC	0.00
		INVOICE TOTAL AFTER DISCOUNT	8,179.40
		ADD: GST @7%	572.56
		INVOICE TOTAL INCLUDING GST	8,751.96

Notes:-

1. This is a computer generated invoice. No signature is required.
2. Please examine this invoice immediately. If no discrepancy is reported with 10 working days from the date of the invoice, the amount will be considered as correct.
3. Please make cheque payable to **Indeco Engineers Pte Ltd** within invoice due date.
4. Interest at 1% per month will be charged on amounts outstanding beyond 30 days.



24 Hrs Recovery Services
In Singapore & Malaysia

Eng Bee Recovery Pte Ltd

Reg No: 198301425D

39, Defu Lane 12,

Singapore 539139.

Tel: +65 - 6272 2208 Fax: +65 - 6280 5740

Website: www.engbee.com.sg

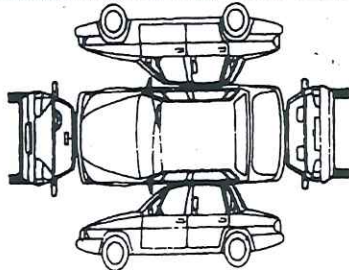
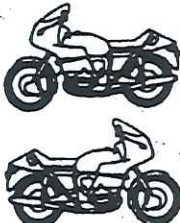


Cert No.: 5834

EBR-WO-200240343

AGENTS

Indeco

JOB DETAILS: DATE: <u>09.06.21</u> TIME RECEIVED: <u>16.54</u> TIME ARRIVED: <u>17.15</u> TIME COMPLETED: _____		CAR DETAILS: CAR REGN NO: <u>SND 2431 B</u> MAKE & MODEL: <u>Bluesy</u> POLICE FORCE _____ IO: _____ ID: _____		OPERATOR DETAILS: DRIVER'S NAME: <u>cha</u> TOW TRUCK #: <u>57</u> TOTAL MILEAGE (KM): _____ DRIVER'S SIGNATURE: <u>[Signature]</u>	
LOCATION FROM <u>Quencest Road Side</u>			LOCATION TO <u>Defu</u>		
INDICATE DAMAGED AREAS ON VEHICLES  		<input checked="" type="checkbox"/> ACCIDENT / BREAKDOWN <input type="checkbox"/> MULTI STOREY / BASEMENT / SHELTER <input type="checkbox"/> CAR CARRIER <input type="checkbox"/> CRANE UP / WINCH OUT <input type="checkbox"/> KING DOLLY <input type="checkbox"/> CHANGE TYRE <input type="checkbox"/> REMOVAL OF AXEL <input type="checkbox"/> GO JAK <input type="checkbox"/> COLLECT KEY / LETTER <input type="checkbox"/> TRANSPORT CHARGE <input type="checkbox"/> STANDBY _____ <input type="checkbox"/> CASHCARD: YES/NO S\$ _____			
DAY/NIGHT _____ WET/DRY _____ CLEAN/SOILED _____ PLACE X ON DAMAGED AREA FOR SCRATCH AND Y FOR DENT		REMARKS: <u>\$50</u>			
CUSTOMER DECLARATION • I am entitled to the service requested. In the event of this sequently not being the case, I shall be responsible for the cost of any assistance provided. • I accept that any roadside repairs will be a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible. • In the case of forced entry, I confirm that I specifically requested that the operator to forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility. • All removable items of value should be removed operated separately. I declare that there is no valuable items in the vehicle. • I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents. • Conditions on the use of the recovery trucks, truck cranes, etc. Recovery of vehicles is at my own risk. Eng Bee Recovery Pte Ltd will not be responsible for any consequences which may arise due to breakage or other unforeseen circumstances.					
CUSTOMERS NAME & SIGNATURE <u>[Signature]</u>		DATE: _____		PHONE #: _____	
AGENT/DEALERS DECLARATION • I hereby represent the company and verify that the abovementioned vehicle has damages as indicated by Eng Bee Recovery or their agents. • Any damages or loss of valuable found after this acceptance of declaration will not be held againts Eng Bee Recovery or their agents.					
RELEASED TO NAME & SIGNATURE _____		DATE: _____		PHONE #: _____	

1. White (Agent's Copy) 2. Green (Customer's Copy) 3. Red (Account's Copy) 4. Blue (Invoice Copy)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jun 2021 / 10:20:15

Receipt Date/Time : 10 Jun 2021 / 10:19:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210610-000628

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMY3138G As at 09 Jun 2021/16:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMY3138G Enquiry Fee 20210610101852792026	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	418238XXXXXX5970	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 15 June 2021 5:22 PM
To: BO1688SS@YAHOO.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SMY 3138G & SMD 2431B ALONG/AT LOT OF BRAS BASAH AND QUEEN ST ON 09/06/2021

Our Ref: CC4/AIG21006586/Ura3

WONG PIK LAN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMY 3138G & SMD 2431B ALONG/AT LOT OF BRAS BASAH AND QUEEN ST ON 09/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMD 2431B against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver failed to conform to 'red' traffic light signal and collided onto SMD 2431B. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Jun 2021 13:16	Clm Dtl Modified	Claimant's Name: -> BLUECAR EAST ASIA PTE LTD. Claimant's ID: -> 201617259H.	[A] HOW MEI KWAN
2	10 Jun 2021 13:16	Clm Veh Model Changed	(205501) BLUECAR BLUECAR (A).	[A] HOW MEI KWAN
3	10 Jun 2021 13:16	Clm Created	Reg No: SMD2431B. Acct Date: 2021/06/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Indeco Engineers Pte Ltd (Defu)	[A] HOW MEI KWAN
4	10 Jun 2021 13:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Jun 2021 13:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/21	[A] HOW MEI KWAN
6	10 Jun 2021 13:16	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Jun 2021 13:16	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	10 Jun 2021 13:16	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	10 Jun 2021 13:16	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Jun 2021 13:16	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	11 Jun 2021 08:48	Clm Registration Modified	Acct Time:00:00:00->16:33:00.	[I] AIG OneClaim Integration User
12	12 Jun 2021 14:01	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
13	15 Jun 2021 17:07	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
14	18 Jun 2021 10:58	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
15	21 Jul 2021 23:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	21 Jul 2021 23:03	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	21 Jul 2021 23:03	Clm Dtl Modified	JPJ Reg. Date: -> 2018/08/08.	[A] JOANNE LEE KHANG MIN
18	21 Jul 2021 23:03	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	25 Oct 2021 14:46	Adj Mandate Request	Cur.Req:9289.41:Lia:100%(OI BEAT RED LIGHT)*Quantum:(a)CORw/GST:\$8,751.96+(b)LOU(6days x \$80):\$480+(c)LTA search fee:\$7.45 + (d)Towing Fee:\$50.00 =Total:\$9,289.41**Recommended 6 repair days.	[A] Jaslin Kok Chin Yi
20	28 Oct 2021 13:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/06/21	[I] MdNoor, Norsiah
21	28 Oct 2021 13:41	Adj Mandate Set	Approved:9289.41.	[I] MdNoor, Norsiah

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2700812	10 Jun 2021 13:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMD2431B	SMY3138G	11.00

2701058	11 Jun 2021 10:58:56	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMD2431B	Low, Xianyu	xx.xx
2710653	21 Jul 2021 23:03:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMD2431B	SMY3138G	11.00