



NTUC DUE: 21/6/2021  
22/6/2021

\* VIDEO \*

## Letter of Claims Request for direct settlement.

MR. HE BAOFENG 98284277

We are submitting a claim on behalf of our customer HE YANPING  
NRIC SXXXX 576H insured of vehicle SL6 4128 X against  
your insured vehicle number SKL 8109A ( AIG )  
On the accident dated on 8/6/2021 (ddmmyyyy) along LHKZ AT  
PLAYFAIR RD.

Dated this 10 JUN 2021 (day) of \_\_\_\_\_ (month) 2021.

Charmaine Kong  
Volkswagen Group Singapore  
Accident Claims Dept.  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
DID : 63057176/ 63057299  
HP: 92361399

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Quotation

Non binding - Preview

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Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Ms.  
HE  
YANPING  
2 LEEDON ROAD  
#09-06  
Singapore 267829

Document no.  
Document date 10-06-2021  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2021021592/ 1  
Job order date 10-06-2021  
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLE4128X	1632G7	30-06-2016	WVWZZZ16ZGM035022	JETTA TSI TREND 90 D7F	66,581

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5C6807217AGGRU	Cover For Bumper Primed	1	pcs.	1,358.83	#1	1,358.83	1,453.95
5C6805903J 9B9	Front Spoiler Satin Black	1	pcs.	516.29	#1	516.29	552.43
5C6853677Q 9B9	Cooling Air Grill Satin B	1	pcs.	214.25	#1	214.25	229.25
	LABOUR	3	pcs.	840.00	#1	2,520.00	2,696.40
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00
	FRT NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	AIG DIRECT SETTLEMENT						
	DOA: 08/06/2021						
	TP VEH: SKL8109A						
	SURVEY BY:						

Quotation valid till 17-06-2021

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	7,089.37	7%	549.46	7,849.37	8,398.83
Total	760.00	7,089.37		549.46	7,849.37	8,398.83

Customer

Service Advisor

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	09/06/2021 16:31 (SGT)
Date of Accident	08/06/2021 12:15 (SGT)
Exact Location of Accident	26 Playfair Rd, Singapore
Additional Location Information	LHK2 AT PLAYFAIR RAOD
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE4128X
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#### INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	HE YANPING
NRIC No	SXXXX576H
Email Address	FELIXHE2015@GMAIL.COM
Mobile Phone No	(Phone) +65-98284277
Alternative Phone No	(Office) +65-98284277

#### VEHICLE PARTICULARS

Manufacturer	Volkswagen
Model	Jetta
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1390

#### INSURANCE COMPANY

Name of Insurance Company	NTUC Income Insurance Co-operative Ltd
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	5117800080
Cover Note Number	-

#### DRIVER

Name of Driver	HE BAOFENG
NRIC No	SXXXX577F

Date Of Birth	19/01/1978
Occupation	Indoor
Date Of Driving Pass	22/12/2015
Driving experience	5 YEARS AND 6 MONTHS
Gender	Male
Mobile Number	(Phone) +65-98284277
Alt. Phone Number	-
Email Address	FELIXHE2015@GMAIL.COM
Address	99 PRINCE CHARLES CRES
Address complement	#04-29
Postcode	159029
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Spouse
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Head to Rear
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other material or property damaged?	Yes
Number of Passengers (Including Driver)	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	Yes
Police Station Name	Bukit Merah West Neighbourhood Police Centre
Police Station Phone No	(Phone) +65-18003779999
Alt. Police Station Phone No	(Fax) +65-63773923
Police Station Address	500 Bukit Merah View #01-01 Singapore 159682
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

PLEASE REFER TO THE SKETCH PLAN & POLICE REPORT NO. T/20210608/2067

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKL8109A
Vehicle Manufacturer	Mercedes
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car

Name of Driver		-
Contact Number		-
Address		-
Address complement		-
Postcode		-
Insurance Company Name		-
Nature Of Damage		-
Details of property damaged in accident		-
No. Of Passenger (Including Driver)		-

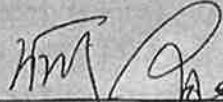


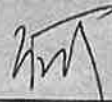
**Describe Circumstances of the Accident**

Please refer to the police report NO T/20210608/2057

**Declaration**

We declare the foregoing particulars are true in every respect.

  
Policyholder's Signature / Date & Time  
9/6/2016 11:50

  
Driver's Signature (If driver is not the policyholder) / Date & Time

  
Witnessed by Reporting Centre Personnel



**SINGAPORE  
POLICE FORCE**



T/20210608/2067

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Police Station Of Origin:  
Bukit Merah West N.P.C  
500 Bukit Merah View #01-01 SINGAPORE  
159882  
Tel No: 1800-3779999

Report No. T/20210608/2067

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 08/06/2021 18:17		Vide Report No.:		Station Diary No.: 47	
Name of Informant: HE BAOFENG			Address: 99 PRINCE CHARLES CRESCENT #04-29 SINGAPORE 159029		
ID Type / ID No.: NRIC NO / S7886577F			Contact No.: Home/Office:		Mobile: 98284277
Nationality: CHINESE			Email:		
Sex: Male	Age: 43	Date of Birth: 19/01/1978	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: IT			Driving Licence Information: Class: 3		Date of Expiry:

Type of Accident:	Non-Injury	Drink Drive: No	Date/Time of Accident: 08/06/2021 12:15	Type of Location: BUILDING ENTRANCE
Location: PLAYFAIR ROAD				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control: Not Controlled		Traffic Volume: No Traffic
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

SKL8109A	Car					0
SLE4128X	Car				Slightly Damaged	0

Any Pedestrian Involved: No		Use of Pedestrian Crossing: NA	
No. of Pedestrians Injured: NIL			



**SINGAPORE  
POLICE FORCE**



T/20210608/2067

Police Station Of Origin:  
Bukit Merah West N.P.C  
500 Bukit Merah View #01-01 SINGAPORE  
159682  
Tel No: 1800-3779999

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Report No. T/20210608/2067

**CONTINUATION OF REPORT**

Name	TAY KOK POH		ID No.	S2552565E
Related Vehicle	SKL8109A (Car)		Contact No.	NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL	
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	
Name	HE BAOFENG		ID No.	S7886577F
Related Vehicle	SLE4128X (Car)		Contact No.	98284277
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL	
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL	

**Brief Details.**

On 08/06/2021 at about 1215hrs, I was driving my car and was about to enter the building of LHK2 Building and I had stop my car behind another car which was infront of the barrier waiting to enter. However, as the barrier did not open for the car infront of me, the driver then started reversing his car. As I did not managed to alert him with my horn on time, he had then collided against the front of my vehicle.

Both of us then alighted from the car to make a check, and as I wanted to exchange particulars with the other driver, the other driver was not cooperative and was very rude towards me and refused to give me his particulars. But after awhile, he then provided me with his driving license which I then provided him with mine and both of us left the location after that.

I have an in-car camera installed inside my vehicle and the entire accident was captured. The damages on my car is some scratch marks on the front of the vehicle.



**SINGAPORE  
POLICE FORCE**



T/20210608/2067

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Report No. T/20210608/2067

Police Station Of Origin:  
Bukit Merah West N.P.C  
500 Bukit Merah View #01-01 SINGAPORE  
159682  
Tel No: 1800-3779999

**CONTINUATION OF REPORT**

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /  
Sgt 3 LIM PEI HAO

Signature Of Informant:

Signature Of Interpreter:  
Not applicable

Date/Time:  
08/06/2021 18:17

Officer In Charge Of Case:  
TP / GIA /  
SI TAN JEOK LENG  
Contact No.: 65476151

Classification Of Case:

Authentication Stamp  
NP168



SINGAPORE  
POLICE FORCE

SN 45