

## Meng Yan (LKK Auto)

---

**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 10 June, 2021 11:32 AM  
**To:** 'Alfred Toh'; 'assignments'; 'SUR'  
**Cc:** 'Claims Dept of CTI'  
**Subject:** RE: PRS- Your Ref: SNM21D203263/C02/SMH6393E/TOHHS; Our Ref: AP/2021/003908.ACCIDENT ON 07 JUNE 2021 AT ABOUT 1103 HRS INVOLVING MOTOR VEHICLES NO(S). SLG4140Z AND SMH6393E » ALONG CROSS JUNCTION OF VICTORIA ST AND BRAS BASAH ROAD

Dear Alfred,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 10 June, 2021 10:38 AM  
**To:** Agnes <agnes@aplp.com.sg>; Charles Hoon <charles@aplp.com.sg>; JiaQi <jiaqi@aplp.com.sg>; christy <christy@aplp.com.sg>; angele <angele@aplp.com.sg>; PropertyDamage <pd@aplp.com.sg>; Pte Ltd A-Tec Automotive <atec\_automotive@yahoo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; INSURANCE CLAIM <insuranceclaim8@gmail.com>; sam78ins <sam78ins@singnet.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: PRS- Your Ref: SNM21D203263/C02/SMH6393E/TOHHS; Our Ref: AP/2021/003908.ACCIDENT ON 07 JUNE 2021 AT ABOUT 1103 HRS INVOLVING MOTOR VEHICLES NO(S). SLG4140Z AND SMH6393E » ALONG CROSS JUNCTION OF VICTORIA ST AND BRAS BASAH ROAD

[Confidential]

**WITHOUT PREJUDICE**

**YOUR REF: AP/2021/003908**

**OUR REF: SNM21D203263/C02/SMH6393E/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

We are pleased to note that there is no agreement on SJE and shall be appointing M/s LKK Auto Consultants Pte Ltd to survey SLG4140Z.

**Do ensure that the vehicle is available for survey.**

**Aside to M/ LKK Auto Consultants Pte Ltd, please assist to arrange for the survey.**

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

**Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.**

---

**From:** Agnes <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>  
**Sent:** Thursday, June 10, 2021 10:29 AM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; INSURANCE CLAIM <[insuranceclaim8@gmail.com](mailto:insuranceclaim8@gmail.com)>; sam78ins <[sam78ins@singnet.com.sg](mailto:sam78ins@singnet.com.sg)>; Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; JiaQi <[jiaqi@aplp.com.sg](mailto:jiaqi@aplp.com.sg)>; christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; angele <[angele@aplp.com.sg](mailto:angele@aplp.com.sg)>; PropertyDamage <[pd@aplp.com.sg](mailto:pd@aplp.com.sg)>; Pte Ltd A-Tec Automotive <[atec\\_automotive@yahoo.com.sg](mailto:atec_automotive@yahoo.com.sg)>  
**Subject:** RE: PRS- Your Ref: SNM21D203263/C02/SMH6393E/TOHHS; Our Ref: AP/2021/003908.ACCIDENT ON 07 JUNE 2021 AT ABOUT 1103 HRS INVOLVING MOTOR VEHICLES NO(S). SLG4140Z AND SMH6393E » ALONG CROSS JUNCTION OF VICTORIA ST AND BRAS BASAH ROAD

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a) Alan Cheong
- b) TT Rajan
- c) Oh Han Cheong
- d) Andrew How
- e) Dave Ho Joo Koong
- f) Sincere Appraiser
- g) Seah Kwang Boon
- h) L H Teo
- i) Mr Willy Goh
- j) Nicky Seah
- k) Jayson Liaw
- l) Tan Ling Ling

*Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.*

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

**Repairer Office**

**ATEC AUTOMOTIVE PTE LTD**

Contact Person 1: PEGGIE @ Contact : 63845206 / 87997295

Fax: 63845205

Email: [ATEC\\_AUTOMOTIVE@YAHOO.COM.SG](mailto:ATEC_AUTOMOTIVE@YAHOO.COM.SG)

Address: 8, Kaki Bukit Avenue 4 @ Premier, #04-20, Singapore 415875

*Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.*

All our clients' rights are reserved.

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

**As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.**

**Stay safe. Stay healthy 😊**

Best Regards,

**Agnes**

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: [agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)

Singapore UEN No.: 201939937D

GST Registration No.: 201939937D

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Thursday, 10 June 2021 10:13 am

**To:** Agnes <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>; Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; JiaQi <[jiaqi@aplp.com.sg](mailto:jiaqi@aplp.com.sg)>; christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; angele <[angele@aplp.com.sg](mailto:angele@aplp.com.sg)>; PropertyDamage <[pd@aplp.com.sg](mailto:pd@aplp.com.sg)>; Pte Ltd A-Tec Automotive <[atec\\_automotive@yahoo.com.sg](mailto:atec_automotive@yahoo.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; INSURANCE CLAIM <[insuranceclaim8@gmail.com](mailto:insuranceclaim8@gmail.com)>; sam78ins <[sam78ins@singnet.com.sg](mailto:sam78ins@singnet.com.sg)>

**Subject:** RE: PRS- Your Ref: SNM21D203263/C02/SMH6393E/TOHHS; Our Ref: AP/2021/003908.ACCIDENT ON 07 JUNE 2021 AT ABOUT 1103 HRS INVOLVING MOTOR VEHICLES NO(S). SLG4140Z AND SMH6393E » ALONG CROSS JUNCTION OF VICTORIA ST AND BRAS BASAH ROAD

[Confidential]

**WITHOUT PREJUDICE**

**YOUR REF: AP/2021/003908**

**OUR REF: SNM21D203263/C02/SMH6393E/TOHHS – ACCIDENT NOT REPORTED**

Dear Sirs

We refer to your email of 9 June 2021 and are pleased to advise that our Insured **has not and/or has yet to file Accident Report.**

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Agnes <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>

**Sent:** Wednesday, June 9, 2021 9:42 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; JiaQi <[jiaqi@aplp.com.sg](mailto:jiaqi@aplp.com.sg)>; christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; angele <[angele@aplp.com.sg](mailto:angele@aplp.com.sg)>; PropertyDamage <[pd@aplp.com.sg](mailto:pd@aplp.com.sg)>; Pte Ltd A-Tec Automotive <[atec\\_automotive@yahoo.com.sg](mailto:atec_automotive@yahoo.com.sg)>

**Subject:** PRS- Your Ref: SMH6393E; Our Ref: AP/2021/003908.ACCIDENT ON 07 JUNE 2021 AT ABOUT 1103 HRS INVOLVING MOTOR VEHICLES NO(S). SLG4140Z AND SMH6393E » ALONG CROSS JUNCTION OF VICTORIA ST AND BRAS BASAH ROAD

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**WITHOUT PREJUDICE**

Attn: Motor Claims Department

Dear Sirs,

**Your Ref: SMH6393E ;  
Our Ref : AP/2021/ 003908.**

Please find attached, our letter of even date.

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

**As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.**

**Stay safe. Stay healthy 😊**

Best Regards,

**Agnes**

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: [agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)

Singapore UEN No.: 201939937D

GST Registration No.: 201939937D