

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 10 June, 2021 11:15 AM
To: 'Adeline Chng'; 'assignments'
Cc: 'Claims Dept of CTI'; 'Chong Boon Sen'
Subject: RE: SNM21D203251/C02/SKJ9173S/CHNGPW / RE: PRE REPAIR INSPECTION NOTICE FOR SLE 408 P | OUR REF: TCMG/SLE 408 P/0621/SSH YOUR REF: SKJ 9173 S

Dear Adeline,

Thank you for the assignment.

Please be informed that the vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 10 June, 2021 10:26 AM
To: Rachel Ling <jin@tcmg.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Gerald' <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; sinsenghongspray@hotmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM21D203251/C02/SKJ9173S/CHNGPW / RE: PRE REPAIR INSPECTION NOTICE FOR SLE 408 P | OUR REF: TCMG/SLE 408 P/0621/SSH YOUR REF: SKJ 9173 S

Without Prejudice

Dear Rachel

Please assist to provide a copy of your client's SAS report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:6224 7175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng
Sent: Thursday, 10 June 2021 10:23 AM
To: Rachel Ling <jin@tcmg.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Gerald' <gerald@tcmg.com.sg>; calvin@tcmg.com.sg;
sinsenghongspray@hotmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen
<boonsen.chong@sg.cntaiping.com>
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TCMG/SLE 408 P/0621/SSH YOUR REF: SKJ 9173 S
Importance: High

Without Prejudice

Dear Sirs

We refer to your email of 09.06.2021.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

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Thank you.

Adeline Chng
Executive

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From: Rachel Ling <jin@tcmg.com.sg>

Sent: Wednesday, 9 June 2021 3:43 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Gerald' <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; sinsenghongspray@hotmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM21D203251/C02/SKJ9173S/CHNGPW / RE: PRE REPAIR INSPECTION NOTICE FOR SLE 408 P | OUR REF: TCMG/SLE 408 P/0621/SSH YOUR REF: SKJ 9173 S

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WITHOUT PREJUDICE

Dear Adeline,

We refer to your mail of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,

Rachel Ling on behalf of Mr. Ling Leong Hui

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Wednesday, 9 June, 2021 11:11 AM

To: Rachel Ling <jin@tcmg.com.sg>

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; sinsenghongspray@hotmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: SNM21D203251/C02/SKJ9173S/CHNGPW / RE: PRE REPAIR INSPECTION NOTICE FOR SLE 408 P | OUR REF: TCMG/SLE 408 P/0621/SSH YOUR REF: SKJ 9173 S

Without Prejudice

Our reference: **SNM21D203251 C02/ SKJ9173S /Chngpw**

Your reference: TCMG/SLE 408 P/0621/SSH

Dear Sirs

ACCIDENT INVOLVING SKJ9173S & SLE 408 P ON 28/01/2021

We refer to your email of 08/06/2021

Kindly note the following:-

1. Please assist to provide us with a copy of your client's SAS report.
2. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
3. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

4. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Wednesday, 9 June 2021 9:01 AM

To: Rachel Ling <jln@tcmg.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; sinsenghongspray@hotmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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Without prejudice

Save as to costs

Dear Adeline

Please conduct PRS for **SLE408P**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Rachel Ling <jln@tcmg.com.sg>

Sent: Tuesday, 8 June 2021 7:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; calvin@tcmg.com.sg; sinsenghongspray@hotmail.com

Subject: PRE REPAIR INSPECTION NOTICE FOR SLE 408 P | OUR REF: TCMG/SLE 408 P/0621/SSH YOUR REF: SKJ 9173 S

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Our Ref: TCMG/SLE 408 P/0621/SSH
Your Ref: SKJ 9173 S

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **CP Express Services**, the owner and/or driver of motor vehicle no. **SLE 408 P**, which was involved in an accident along 413A Commonwealth Avenue West towards Clementi Mall on 28 January 2021 at 19:04 hours.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SKJ 9173 S** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Sin Seng Hong Spray Painting & Services, (3023A Ubi Road 1, #01-63, Singapore 408717 - Andy Yeo 9627 8521).

If we do not hear from you within the next two (2) working days, we shall deem that you have waived the requirement for the pre-repair inspection.

Please note that we have shifted from 151 Chin Swee Road, #14-15/16, Singapore 169876 to Block 51, Chin Swee Road, #03-91, Singapore 160051 with effect from 31st May 2021.

Please direct all future correspondence to the new office address.

Thank you.

Regards,
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO, MARK GO LLC
51 Chin Swee Road #03-91
Singapore 160051

Tel: 6532 2455
Fax: 6538 9850