

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Thursday, 10 June, 2021 10:31 AM  
**To:** 'Irene Tay'  
**Cc:** assignments@lkkauto.com; 'Admin A'  
**Subject:** RE: FW: SNM21D203270/C02/SKS69Y/TAYHP / FW: SMM5665B (Pre-inspection) / Your Vehicle : SKS69Y

Dear Irene,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** iShare Auto <ishareauto@gmail.com>  
**Sent:** Thursday, 10 June, 2021 9:22 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>  
**Subject:** Re: FW: SNM21D203270/C02/SKS69Y/TAYHP / FW: SMM5665B (Pre-inspection) / Your Vehicle : SKS69Y

Dear Irene,

Attach is my Client (SMM5665B) GIA report for your record.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778

On Thu, Jun 10, 2021 at 9:08 AM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sir (ISHARE),

Please let us have a copy of your client's GIA REPORT to input details in merimen.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Irene Tay

**Sent:** Thursday, June 10, 2021 8:55 AM

**To:** 'iShare Auto' <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: FW: SNM21D203270/C02/SKS69Y/TAYHP / FW: SMM5665B (Pre-inspection) / Your Vehicle : SKS69Y

Dear Sir/Mdm,

Please assist to get your surveyor to liaise with ISHARE to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>

**Sent:** Wednesday, June 9, 2021 3:13 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** Re: FW: SNM21D203270/C02/SKS69Y/TAYHP / FW: SMM5665B (Pre-inspection) / Your Vehicle : SKS69Y

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

We refer to your email dated 09/06/2021.

Please arrange **Mr. Adrian Ling (LKK)** to come and conduct the survey for vehicle SMM5665B.

Thank You

Yours Sincerely,

Michelle

Hp: 9856 4815

iShare Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

On Wed, Jun 9, 2021 at 2:59 PM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sirs

We refer to your email .

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:

1.We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2.We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3.If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4.As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5.As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [\*\*claimsdept@sg.cntaiping.com\*\*](mailto:claimsdept@sg.cntaiping.com)

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, June 9, 2021 2:53 PM  
**To:** [ishareauto@gmail.com](mailto:ishareauto@gmail.com); Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D203270/C02/SKS69Y/TAYHP / FW: SMM5665B (Pre-inspection) / Your Vehicle : SKS69Y

Dear Irene,

Please conduct PRS for **SMM5665B. (INSURED NOT REPORTED).**

Note: officer in charge Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** iShare Auto <[ishareauto@gmail.com](mailto:ishareauto@gmail.com)>  
**Sent:** Wednesday, 9 June 2021 12:02 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** SMM5665B (Pre-inspection) / Your Vehicle : SKS69Y

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Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**\*\* PLEASE ADVISE LIABILITY and GIA report will e-mail to your once receive from my client \*\***

Thank You

Yours Sincerely,  
Michelle  
Hp: 9856 4815

iShare Auto Pte. Ltd.  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778