

**Jaslin Kok (LKK Auto)**

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Thursday, 22 July 2021 2:02 PM  
**To:** 'MSKL69\_MSKL69@YAHOO.COM.SG'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMD 704C & SMY 8967Y ALONG/AT JUNCTION OF TAMPINES AVENUE 2 AND TAMPINES STREET

Our Ref: CC6/AIG21006571/Ars3

**SIM KIM LIAN MAUREEN – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMD 704C & SMY 8967Y ALONG/AT JUNCTION OF TAMPINES AVENUE 2 AND TAMPINES STREET**  
**32 ON 09/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMY 8967Y against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favor as your vehicle was filtering to left lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)