

Our Ref: CT0621/SHD4677E/CK(st)
Date: 28.06.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 05.06.2021 INVOLVING SHD4677E & GW 5566Y ALONG SENGKANG WEST RD BLK 457A

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4677E, which was involved in the captioned accident with your insured vehicle No GW 5566Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,411.95
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,029.52**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[X] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHD4677E , GW5566Y** **ON 05-Jun-21 15:00**
ALONG **SENGKANG WEST RD BLK 457A**

I / We **AHMAD BIN YUSOFF** (Hirer) NRIC No.: **SXXXX631F**

and/or (Relief) NRIC No.: **SXXXX631F**

Taxi Number **SHD4677E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **07-Jun-2021**

Name of Hirer **AHMAD BIN YUSOFF**

Hirer NRIC **SXXXX631F**

Signature :



Address **441C FERNVALE ROAD #02-325**
793441

Contact No. **98448134**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00029752103

Claim No : SNM21D203242/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 2,939.52

SINGAPORE DOLLARS TWO THOUSAND NINE HUNDRED THIRTY NINE AND
CENTS FIFTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4677E

Insured Vehicle No. : GW 5566Y

Date of Loss : 05/06/2021

Place of Accident : 457A SENGKANG WAY CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WINSTON DESIGN & CONTRACTS PTE LTD

Driver Name : SEAH YANG CHEW

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,411.95
(3) Loss of Use/Rental/Earning	S\$	525.57
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,939.52
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : _____

Signature : _____

Date : 19/8/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4677E

**MAKE
HYUNDAI**

MODEL
IONIQ(G3)

DATE OF REG
16.01.2020

CHASSIS CODE
KMHC851CVLU189707

INV. NO/DATE
91570243 16.06.2021

JOB NO.
305472470

ODOMETER READING

DATE/TIME IN
07.06.2021 13:30

Description : 3P 05.06.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0578	COVER-FR BUMPER#	1	430.90	20.00	344.72
0002	04-01-0104-0574	PANEL-FENDER LH#	1	588.80	20.00	471.04
0003	04-01-0104-3813	EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0004	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL				:		1,114.16

JOB NATURE

0001	PB	PANEL BEATING	600.00	600.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	40.00	40.00

ComfortDelGro Engineering Pte Ltd

Head Office:
05 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

[illegible]

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO

SHD4677E

**MAKE
HYUNDAI**

MODEL
IONIQ (G3)

DATE OF REG
16.01.2020

CHASSIS CODE
KMHC851CVLU189707

INV. NO/DATE

91570243 16.06.2021

JOB NO.
305472470

ODOMETER READING

DATE/TIME IN
07.06.2021 13:30

[illegible]

Items total		2,254.16
Add GST @	7.000 %	157.79
Invoice amount		2,411.95

Issued by : KATHERINETAN 16.06.2021 14:12:17
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:

05 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91570243	2,411.95	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21060082

Date: 16 June 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/06/2021 @ 15:00 hrs
ALONG SENGKANG WEST RD BLK 457A
INVOLVING GW5566Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4677E** (the "Taxi"). The Taxi was hired to **AHMAD BIN YUSOFF IC NO SXXXX631F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

GW5566Y

Date of Accident

05/06/2021 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **10/03/2021 - 09/03/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **07/06/2021 14:58**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

810 4677E

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 22 July 2021 5:44 PM
To: john_seah_design@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING GW 5566Y & SHD 4677E ALONG/AT 457A SENGKANG WAY ON 05/06/2021

Our Ref: CC6/CTI21006702/Urs3

WINSTON DESIGN & CONTRACTS PTE LTD- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GW 5566Y & SHD 4677E ALONG/AT 457A SENGKANG WAY ON 05/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 4677E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was reversing and collided with Third Party who was stationary. Under Motor Accident Guide, Moving / Reversing vehicles must exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D203242/C02/GW5566Y/LEWLC / FW: Direct Settlement - Accident Involving GW 5566Y (OI : CTI - TBA) and SHD 4677E (TP : LKK REF - CC3/CTI21006569/Nrs3) on 05/06/2021

Jenny Lew <jenny.lew@sg.cntaiping.com>

Fri 8/13/2021 1:32 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Jaslin,

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 2,411.95 (\$2,254.16+ 7% GST)
2. Loss of Rental (3 days x \$125.19)	\$ 375.57 (3 days x \$125.19)
3. Loss of Income (3 days x \$80.00)	\$ 150.00 (3 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00
Total	<u>\$ 2,939.52</u>

Thank you.

-

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

-

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, August 5, 2021 5:24 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D203242/C02/GW5566Y/LEWLC / FW: Direct Settlement - Accident Involving GW 5566Y (OI : CTI - TBA) and SHD 4677E (TP : LKK REF - CC3/CTI21006569/Nrs3) on 05/06/2021

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Dear Sirs/Mdm,

ACCIDENT INVOLVING GW 5566Y (CTI) AND SHD 4677E (TP) ON 05/06/2021

We refer to the above matter.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$ 2,939.52 (all-in).**

The summary is as follows: -

☐

☐

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,535.92	\$ 2,411.95 (\$2,254.16+ 7% GST)
2. Loss of Rental (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days x \$125.19)
3. Loss of Income (3 days x \$80.00)	\$ 240.00	\$ 150.00 (3 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,153.49	<u>\$ 2,939.52</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, June 11, 2021 1:23 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203242/C02/GW5566Y/LEWLC / FW: Direct Settlement - Accident Involving GW 5566Y (OI : CTI - TBA) and SHD 4677E (TP : LKK REF - CC3/CTI21006569/Nrs3) on 05/06/2021

Dear Sir / Madam,

Please refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, June 11, 2021 9:30 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203242/C02/GW5566Y/LEWLC / FW: Direct Settlement - Accident Involving GW 5566Y (OI : CTI - TBA) and SHD 4677E (TP : LKK REF - CC3/CTI21006569/Nrs3) on 05/06/2021

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D203242/C02/GW5566Y/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 10 June 2021 6:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving GW 5566Y (OI : CTI - TBA) and SHD 4677E (TP : LKK REF - CC3/CTI21006569/Nrs3) on 05/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 4677E at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd