

**CCIDENT INVOLVING SLE 9914K & SHC 5047Y ALONG/AT CTE EXIT TO MOULMEIN
BALESTIER TOWARDS TO TAN TOCK SENG ON 07/06/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 7/15/2021 7:01 PM

To: SPGAIR@GMAIL.COM <SPGAIR@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21006568/Krs3

SOH SIAO HUA - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLE 9914K & SHC 5047Y ALONG/AT CTE EXIT TO MOULMEIN BALESTIER
TOWARDS TO TAN TOCKSENG ON 07/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC 5047Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 March 2023 9:42 AM
To: Wai Yin Ng
Cc: Admin A; Claims
Subject: RE: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email dated 13/06/2022.

Please let us hear from you within 10 days from the date of this e-mail. Otherwise, we will proceed to close file at our end.

Thank you.

From: Hsiao Tong (LKKAuto)
Sent: Monday, 13 June 2022 3:10 pm
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

Without Prejudice
(save as to costs)

Dear Wai Yin,

We refer to your below email.

We have sought further mandate from our principal and we have our principal instruction to maintain our offer at \$ 2,756.39(all-in). For LOR & LOI offered for PRS + 2 working days of repair = 3 days.

Please confirm.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, September 3, 2022 7:20 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: Re: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 13/06/2022.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 13 June 2022 3:10 pm
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

Without Prejudice
(save as to costs)

Dear Wai Yin,

We refer to your below email.

We have sought further mandate from our principal and we have our principal instruction to maintain our offer at **\$ 2,756.39(all-in)**. For LOR & LOI offered for PRS + 2 working days of repair = 3 days.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 17 May 2022 6:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

Without prejudice

Dear Hsiao Tong

Accident happening on 7/6, survey on 8/6 and taxi grounded into our workshop after the accident.

As such, we would like to counter offer 4days of the LOR/I \$2,900.00(all-in).

Kindly please review again our claim.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 6 May, 2022 5:45 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

Without Prejudice

Dear Wai Yin,

We refer to your below email.

We have sought further mandate from our principal and we have our principal instruction to revise offer at **\$ 2,756.39(all-in)**.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 30 March 2022 10:49 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

Without prejudice

Dear Hsiao Tong

For a quick amicable settlement, we are prepared to settle our claims at \$2,900.00(all-in).

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 29 March, 2022 12:33 PM

To: Claims <claims@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>; Wai Yin Ng <waiyin.ng@transcab.com.sg>

Subject: RE: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

Without Prejudice

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$2,750.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 9 July 2021 9:50 AM

To: claims@transcab.com.sg; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims@transcab.com.sg; Ng Wai Yin <waiyin.ng@transcab.com.sg>

Subject: Fw: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21 LKK REF : CC3/AIG21006568/Krs3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC3/AIG21006568/Krs3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims <claims@transcab.com.sg>

Sent: Friday, July 9, 2021 9:39 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wai Yin Ng <waiyin.ng@transcab.com.sg>; Claims <claims@transcab.com.sg>

Subject: TCS REF: AAD2106-025 -- Accident involving SLE9914K & SHC5047Y on 07.06.21

Dear Sir

We are making a claim against your client [SLE9914K](#).

Enclosed is our LOD for your perusal and action.

Hope to receive your offer soon.

Best Regards

Amanda
Claims Department